DRAFT STATUTORY INSTRUMENTS

2018 No.

CONSUMER PROTECTION

The Package Travel and Linked Travel Arrangements Regulations 2018

Made - - - ***

Coming into force 1st July 2018

THE PACKAGE TRAVEL AND LINKED TRAVEL ARRANGEMENTS REGULATIONS 2018

PART 1

- 1. Citation and commencement
- 2. Interpretation
- 3. Application

PART 2

- 4. Information duties and "the relevant person"
- 5. Information to be provided by the relevant person before concluding a contract
- Binding character of information provided before the conclusion of the contract
- 7. Content of the package travel contract and other documents
- 8. Burden of proof

PART 3

- 9. Transfer of the package travel contract to another traveller
- 10. Alteration of the price
- 11. Alteration of other package travel contract terms
- 12. Termination of the package travel contract by the traveller
- 13. Termination of the package travel contract by the organiser
- 14. Refunds in the event of termination

PART 4

- 15. Responsibility for the performance of the package
- 16. Price reduction and compensation for damages
- 17. Possibility of contacting the organiser via the retailer
- 18. Obligation to provide assistance

PART 5

- 19. Insolvency protection for packages
- 20. Bonding
- 21. Bonding where approved body has reserve fund or insurance
- 22. Insurance
- 23. Monies in trust
- 24. Insurance where monies are held in trust
- 25. Offences arising from breach of regulation 23
- 26. Insolvency protection and information requirements for linked travel arrangements

PART 6

- 27. Specific obligations of the retailer where the organiser is established outside the European Economic Area
- 28. Liability for booking errors
- 29. Right of redress
- 30. Rights and obligations under these Regulations

PART 7

- 31. Enforcement authority
- 32. Due diligence defence
- 33. Liability of persons other than the principal offender
- 34. Prosecution time limit
- 35. Saving for civil consequences
- 36. Terms implied in contract

PART 8

- 37. Revocation and savings
- 38. Consequential amendments

PART 9

39. Review Signature

SCHEDULE 1 — Information to be provided to the traveller, where applicable, before the conclusion of the package travel contract

- 1. The main characteristics of the travel services specified in paragraphs...
- 2. The travel destination, the itinerary and periods of stay, with...

Draft Legislation: This is a draft item of legislation. This draft has since been made as a UK Statutory Instrument: The Package Travel and Linked Travel Arrangements Regulations 2018 No. 634

- 3. The means, characteristics and categories of transport, the points, dates...
- 4. Where the exact time of departure and return is not...
- 5. The location, main features and, where applicable, tourist category of...
- 6. The meals which are included in the package.
- 7. The visits, excursions or other services included in the total...
- 8. Where it is not apparent from the context, whether any...
- 9. Where the traveller's benefit from other tourist services depends on...
- 10. Whether the trip or holiday is generally suitable for persons...
- 11. The trading name and geographical address of the organiser and,...
- 12. The total price of the package inclusive of taxes and,...
- 13. The arrangements for payment, including any amount or percentage of...
- 14. The minimum number of persons required for the package to...
- 15. General information on passport and visa requirements, including approximate periods...
- 16. Information that the traveller may terminate the contract at any...
- 17. Information on optional or compulsory insurance to cover the cost...
 - SCHEDULE 2 Information to be provided to the traveller before the package travel contract is concluded, where the use of hyperlinks is possible
 - PART 1 General
 - PART 2 Key rights under the Package Travel and Linked Travel Arrangements Regulations 2018
 - PART 3 The Package Travel and Linked Travel Arrangements Regulations 2018
 - SCHEDULE 3 Information to be provided to the traveller before the package travel contract is concluded, where the use of hyperlinks is not possible
 - PART 1 General
 - PART 2 Key rights under the Package Travel and Linked Travel Arrangements Regulations 2018
 - PART 3 The Package Travel and Linked Travel Arrangements Regulations 2018
 - SCHEDULE 4 Information be provided to the traveller, where the organiser transmits data to another trader in accordance with regulation 2(5)(b)
 - PART 1 General
 - PART 2 Key rights under the Package Travel and Linked Travel Arrangements Regulations 2018
 - PART 3 The Package Travel and Linked Travel Arrangements Regulations 2018

SCHEDULE 5 — Information to be provided in the package travel contract

- 1. Any special requirements of the traveller which the organiser has...
- 2. Information that the organiser is—(a) responsible for the proper...
- 3. The name of the entity in charge of the insolvency...
- 4. The name, address, telephone number, e-mail address and, where applicable....
- 5. Information that the traveller is required to communicate any lack...
- 6. Where minors who are unaccompanied by a parent or another...
- 7. Information on available in-house complaint handling procedures and on alternative...
- 8. Information on the traveller's right to transfer the contract to...

- SCHEDULE 6 Information to be provided to the traveller, where the trader facilitates an online linked travel arrangement within the meaning of regulation 2(3)(a) and the trader is a carrier selling a return ticket
 - PART 1 General
 - PART 2 More information on insolvency protection
 - PART 3 The Package Travel and Linked Travel Arrangements Regulations 2018
- SCHEDULE 7 Information to be provided to the traveller, where the trader facilitates an online linked travel arrangements within the meaning of regulation 2(3)(a) and the trader is not a carrier selling a return ticket
 - PART 1 General
 - PART 2 More information on insolvency protection
 - PART 3 The Package Travel and Linked Travel Arrangements Regulations 2018
- SCHEDULE 8 Information to be provided to the traveller, where the linked travel arrangement is an arrangement within the meaning of regulation 2(3)

 (a) and the contract is concluded in the simultaneous physical presence of the trader (other than a carrier selling a return ticket) and the traveller
 - PART 1 General
 - PART 2 More information on insolvency protection
 - PART 3 The Package Travel and Linked Travel Arrangements Regulations 2018
- SCHEDULE 9 Information to be provided to the traveller, where the trader facilitates an online linked travel arrangement within the meaning of regulation 2(3)(b) and the trader is a carrier selling a return ticket
 - PART 1 General
 - PART 2 More information on insolvency protection
 - PART 3 The Package Travel and Linked Travel Arrangements Regulations 2018
- SCHEDULE 10 Information to be provided to the traveller, where the trader facilitates an online linked travel arrangement within the meaning of regulation 2(3)(b) and the trader is not a carrier selling a return ticket
 - PART 1 General
 - PART 2 More information on insolvency protection
 - PART 3 The Package Travel and Linked Travel Arrangements Regulations 2018

Explanatory Note