



Children and Young People (Scotland) Act 2014

2014 asp 8

PART 4

PROVISION OF NAMED PERSONS

30 Complaints in relation to Part 4

- (1) The Scottish Ministers may by order make provision about the making, consideration and determination of complaints concerning the exercise of functions conferred by or under this Part.
- (2) The provision which may be made under subsection (1) includes provision about—
 - (a) matters which may, or may not, be the subject of a complaint,
 - (b) who may make a complaint,
 - (c) how a complaint may be made,
 - (d) time limits for making complaints,
 - (e) steps which require to be taken before a complaint may be made,
 - (f) who is to consider a complaint,
 - (g) the procedure for the consideration of a complaint,
 - (h) the obtaining of information for the purpose of considering a complaint,
 - (i) the keeping of records in relation to complaints or their consideration,
 - (j) the making of findings, and reporting, following the consideration of a complaint.
- (3) An order under subsection (1) may modify any enactment.