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DRAFT STATUTORY INSTRUMENTS

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**2020 No.**

**FINANCIAL SERVICES AND MARKETS**

The Financial Services and Markets Act 2000  
(Regulated Activities) (Amendment) Order 2020

*Made* - - - - - **\*\*\***

*Coming into force in accordance with article 1*

**THE FINANCIAL SERVICES AND MARKETS ACT 2000  
(REGULATED ACTIVITIES) (AMENDMENT) ORDER 2020**

PART 1

Introductory provisions

1. Citation, commencement and interpretation

PART 2

Amendments to secondary legislation made under the Act

2. The Financial Services and Markets Act 2000 (Regulated Activities) Order 2001
3. The Financial Services and Markets Act 2000 (Collective Investment Schemes) Order 2001
4. The Financial Services and Markets Act 2000 (Appointed Representatives) Regulations 2001
5. The Financial Services and Markets Act 2000 (Financial Promotion) Order 2005

PART 3

Transitional provisions: complaints relating to funeral plans

6. Interpretation
7. Complaints made on or after the relevant date about acts or omissions before that date
8. Procedure for dealing with relevant complaints
9. Determination of relevant complaints

10. Funding and charges
11. Exemption from liability in damages
12. Transfers of liability
13. Privilege
14. Record-keeping and reporting requirements relating to relevant complaints
15. Information

#### PART 4

#### Rules and guidance

16. Funeral plans related rules and guidance made by the FCA
17. Rules made by the scheme operator relating to funeral plans

#### PART 5

#### Review

18. Review  
Signature  
Explanatory Note