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**Changes to legislation:** Higher Education Act 2004, Paragraph 1 is up to date with all changes known to be in force on or before 18 May 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) [View outstanding changes](#)

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## SCHEDULES

### SCHEDULE 3

#### DUTIES OF DESIGNATED OPERATOR OF STUDENT COMPLAINTS SCHEME

##### *Introduction*

- 1 This Schedule sets out the duties referred to in section 14 and the period during which those duties must be complied with.

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##### **Commencement Information**

- I1** [Sch. 3 para. 1](#) in force for E. at 1.11.2004 by [S.I. 2004/2781](#), [art. 2](#)  
**I2** [Sch. 3 para. 1](#) in force for W. at 1.12.2004 by [S.I. 2004/3144](#), [Sch. Pt. 1](#)

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**Changes and effects yet to be applied to the whole Act associated Parts and Chapters:**

Whole provisions yet to be inserted into this Act (including any effects on those provisions):

- s. 11(1) s. 11 renumbered as s. 11(1) by [2022 asc 1 s. 128\(2\)\(a\)](#)
- s. 11(1)(a) words substituted by [2022 asc 1 Sch. 4 para. 16\(2\)](#)
- s. 11(2)-(5) inserted by [2022 asc 1 s. 128\(2\)\(b\)](#)
- s. 12(2A) inserted by [2022 asc 1 s. 128\(3\)\(a\)](#)
- Sch. 2 para. 3(2)(d) inserted by [2023 c. 16 Sch. para. 19](#)