



Financial Services Act 2012

2012 CHAPTER 21

PART 5 U.K.

INQUIRIES AND INVESTIGATIONS

Investigations

73 Duty of FCA to investigate and report on possible regulatory failure U.K.

- (1) Subsection (3) applies where it appears to the FCA that—
- (a) events have occurred in relation to a regulated person or collective investment scheme which—
 - (i) indicated a significant failure to secure an appropriate degree of protection for consumers,
 - (ii) had or could have had a significant adverse effect on the integrity of the UK financial system, as defined by section 1D of FSMA 2000 (the integrity objective), or
 - (iii) had or could have had a significant adverse effect on effective competition in the interests of consumers in the markets for the services described in paragraphs (a) and (b) of section 1E(1) of FSMA 2000 (the competition objective), and
 - (b) those events might not have occurred, or the failure or adverse effect might have been reduced, but for a serious failure in—
 - (i) the system established by FSMA 2000 for the regulation of authorised persons and [F1 of the carrying on of regulated activities,] for the listing of securities [F2 , for the regulation of collective investment schemes or for the regulation of recognised investment exchanges,], so far as it relates to the functions of the FCA, or
 - (ii) the operation of that system, so far as it relates to those functions.
- (2) Subsection (3) also applies where the Treasury direct the FCA that it appears to the Treasury that the conditions in subsection (1) are met in relation to specified events.

Changes to legislation: Financial Services Act 2012, Cross Heading: Investigations is up to date with all changes known to be in force on or before 22 May 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

- (3) The FCA must carry out an investigation into the events and the circumstances surrounding them and report to the Treasury on the result of the investigation.
- (4) Subsection (3) does not apply by virtue of subsection (1) if the Treasury direct the FCA that it is not required to carry out an investigation into the events concerned.
- (5) “Regulated person” means—
 - (a) an authorised person,
 - (b) a recognised investment exchange,
 - (c) any other person lawfully carrying on a regulated activity,
 - (d) a person carrying on business in contravention of the general prohibition in section 19 of FSMA 2000, or
 - (e) an issuer of listed securities.

Textual Amendments

- F1** Words in s. 73(1)(b)(i) substituted (1.3.2014) by [Financial Services \(Banking Reform\) Act 2013 \(c. 33\), s. 148\(5\), Sch. 10 para. 9\(a\)](#); S.I. 2014/377, art. 2(1)(a), Sch. Pt. 1
- F2** Words in s. 73(1)(b)(i) substituted (1.3.2014) by [Financial Services \(Banking Reform\) Act 2013 \(c. 33\), s. 148\(5\), Sch. 10 para. 9\(b\)](#); S.I. 2014/377, art. 2(1)(a), Sch. Pt. 1

Commencement Information

- I1** S. 73 in force at 1.4.2013 by [S.I. 2013/423, art. 3, Sch.](#)

74 Duty of PRA to investigate and report on possible regulatory failure **U.K.**

- (1) Subsection (4) applies where it appears to the PRA that—
 - (a) relevant public expenditure has been incurred in respect of a PRA-authorised person, and
 - (b) that expenditure might not have been incurred but for a serious failure in—
 - (i) the system established by FSMA 2000 for the regulation of PRA-authorised persons and their activities, so far as it relates to the functions of the PRA, or
 - (ii) the operation of that system, so far as it relates to those functions.
- (2) Subsection (4) also applies where it appears to the PRA that—
 - (a) events have occurred which—
 - (i) had or could have had a significant adverse effect on the safety or soundness of one or more PRA-authorised persons, or
 - (ii) if the effecting and carrying out of contracts of insurance is a PRA-regulated activity for the purposes of FSMA 2000, related to a PRA-authorised person carrying on that activity and indicated a significant failure to secure an appropriate degree of protection for policyholders, and
 - (b) those events might not have occurred, or the adverse effect or failure might have been reduced, but for a serious failure in—
 - (i) the system established by FSMA 2000 for the regulation of PRA-authorised persons and their activities, so far as it relates to the functions of the PRA, or
 - (ii) the operation of that system, so far as it relates to those functions.

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- (3) Subsection (4) also applies where the Treasury direct the PRA that it appears to the Treasury—
- (a) that the conditions in subsection (1)(a) and (b) are met in relation to a specified person, or
 - (b) that the conditions in subsection (2)(a) and (b) are met in relation to specified events.
- (4) The PRA must—
- (a) carry out an investigation into—
 - (i) the events that gave rise to the incurring of the public expenditure mentioned in subsection (1)(a) and the circumstances surrounding them, or
 - (ii) the events mentioned in subsection (2)(a) and the circumstances surrounding them, and
 - (b) report to the Treasury on the result of the investigation.
- (5) Subsection (4) does not apply by virtue of subsection (1) if the Treasury direct the PRA that it is not required to carry out an investigation into the events concerned.

Commencement Information

12 S. 74 in force at 1.4.2013 by [S.I. 2013/423](#), art. 3, [Sch.](#)

75 Interpretation of section 74 **U.K.**

- (1) This section has effect for the interpretation of section 74.
- (2) “Policyholder” has the same meaning as in FSMA 2000.
- (3) Relevant public expenditure has been incurred in respect of a PRA-authorized person (“P”) in each of the following cases (but no others)—
- (a) where the Treasury or the Secretary of State have provided financial assistance to or in respect of P for the purposes of resolving or reducing a threat to the stability of the UK financial system;
 - (b) where the Treasury have incurred expenditure in connection with the exercise by the Treasury, the Secretary of State or the Bank of England of any power under Parts 1 to 3 of the Banking Act 2009 in relation to P;
 - (c) where the scheme manager of the Financial Services Compensation Scheme has received a loan from the National Loans Fund, or financial assistance from the Treasury, for the purpose of funding expenses incurred or expected to be incurred under the Financial Services Compensation Scheme by reason of events relating to P.
- (4) In subsection (3)(a) and (c) “financial assistance” includes giving guarantees or indemnities and any other kind of financial assistance (actual or contingent), but does not include the giving by the Treasury of an indemnity or guarantee in respect of the provision of financial assistance by the Bank of England.
- (5) The Treasury may by order made by statutory instrument provide that a specified activity or transaction, or class of activity or transaction, is to be or is not to be treated as financial assistance for the purposes of subsection (3)(a), and subsection (4) is subject to this subsection.

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Commencement Information

I3 S. 75 in force at 1.4.2013 by [S.I. 2013/423](#), art. 3, Sch.

76 Modification of section 74 in relation to Lloyd's **U.K.**

- (1) This section applies only if PRA-authorised persons include—
 - (a) the Society, or
 - (b) other persons who carry on regulated activities in relation to anything done at Lloyd's.
- (2) Section 74 has effect as if—
 - (a) in subsection (1)(a) (and section 75(3)), the reference to a PRA-authorised person included a reference to a member of the Society,
 - (b) in subsection (2)(a)(i), the reference to one or more PRA-authorised persons included a reference to the Society, and the members of the Society, taken together, and
 - (c) in subsection (2)(a)(ii), the reference to a PRA-authorised person carrying on the activity of effecting and carrying out contracts of insurance included a reference to—
 - (i) the Society, or
 - (ii) any other person who carries on PRA-regulated activities in relation to anything done at Lloyd's.
- (3) In this section—
 - (a) “PRA-regulated activity” is to be read in accordance with section 22A of FSMA 2000, and
 - (b) terms which are defined in Lloyd's Act 1982 have the same meaning as in that Act.

Commencement Information

I4 S. 76 in force at 1.4.2013 by [S.I. 2013/423](#), art. 3, Sch.

[^{F3}76A Duty of Payment Systems Regulator to investigate and report on possible regulatory failure **U.K.**

- (1) Subsection (3) applies where it appears to the Payment Systems Regulator that—
 - (a) events have occurred in relation to a regulated payment system which had or could have had a significant adverse effect on effective competition in the interests of—
 - (i) participants in the payment system, or
 - (ii) those who use, or are likely to use, the services provided by the payment system, and
 - (b) those events might not have occurred, or the adverse effect might have been reduced, but for a serious failure in—
 - (i) the system established by Part 5 of the Financial Services (Banking Reform) Act 2013 for the regulation of payment systems, or
 - (ii) the operation of that system.

Changes to legislation: *Financial Services Act 2012, Cross Heading: Investigations is up to date with all changes known to be in force on or before 22 May 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes*

- (2) Subsection (3) also applies where the Treasury direct the Payment Systems Regulator that it appears to the Treasury that the conditions in subsection (1) are met in relation to specified events.
- (3) The Payment Systems Regulator must carry out an investigation into the events and the circumstances surrounding them and report to the Treasury on the result of the investigation.
- (4) Subsection (3) does not apply by virtue of subsection (1) if the Treasury direct the Payment Systems Regulator that it is not required to carry out an investigation into the events concerned.
- (5) In this section “participant”, in relation to a regulated payment system, has the same meaning as in Part 5 of the Financial Services (Banking Reform) Act 2013 (see section 42 of that Act).]

Textual Amendments

F3 S. 76A inserted (1.3.2014) by [Financial Services \(Banking Reform\) Act 2013 \(c. 33\)](#), **ss. 106(2)**, 148(5); S.I. 2014/377, art. 2(1)(a), Sch. Pt. 1

77 **[^{F4}Power of Treasury to require regulator to undertake investigation] U.K.**

- (1) This section applies where—
 - (a) the Treasury consider that it is in the public interest that [^{F5}a regulator] should undertake an investigation into any relevant events, and
 - (b) it does not appear to the Treasury that the regulator has undertaken or is undertaking an investigation (under this Part or otherwise) into those events.
- (2) The Treasury must give the regulator a direction specifying the relevant events and requiring the regulator to undertake an investigation into those events and the circumstances surrounding them and to report to the Treasury on the result of the investigation.
- (3) “Relevant events” means events that have occurred in relation to—
 - (a) a collective investment scheme,
 - (b) a person who is, or was at the time of the events, carrying on a regulated activity (whether or not as an authorised person), ^{F6}...
 - (c) listed securities or an issuer of listed securities^{F7}, or^{F7}(d) a regulated payment system.]
- (4) “Relevant events” do not include any events occurring before 1 December 2001 (but no such limitation applies to the reference in subsection (2) to surrounding circumstances).

Textual Amendments

F4 Pt. 5(crossheading)(investigations) Words in s. 77 cross-heading substituted (1.3.2014) by [Financial Services \(Banking Reform\) Act 2013 \(c. 33\)](#), **ss. 106(3)(c)**, 148(5); S.I. 2014/377, art. 2(1)(a), Sch. Pt. 1

F5 Words in s. 77(1)(a) substituted (1.3.2014) by [Financial Services \(Banking Reform\) Act 2013 \(c. 33\)](#), **ss. 106(3)(a)**, 148(5); S.I. 2014/377, art. 2(1)(a), Sch. Pt. 1

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- F6** Word in s. 77(3)(b) omitted (1.3.2014) by virtue of [Financial Services \(Banking Reform\) Act 2013 \(c. 33\)](#), **ss. 106(3)(b)**, 148(5); S.I. 2014/377, art. 2(1)(a), Sch. Pt. 1
- F7** S. 77(3)(d) and word inserted (1.3.2014) by [Financial Services \(Banking Reform\) Act 2013 \(c. 33\)](#), **ss. 106(3)(b)**, 148(5); S.I. 2014/377, art. 2(1)(a), Sch. Pt. 1

Commencement Information

- I5** S. 77 in force at 1.4.2013 by [S.I. 2013/423](#), art. 3, Sch.

78 Conduct of investigation **U.K.**

- (1) Where a regulator is required by section 73 [^{F8} 74 or 76A] or under section 77 to carry out an investigation, it is for the regulator to decide how it is to be carried out, but this is subject to the following provisions.
- (2) In carrying out such an investigation, the regulator must have regard to the desirability of minimising any adverse effect that the carrying out of the investigation may have on the exercise by the regulator of any of its other functions.
- (3) The regulator may postpone the start of, or suspend, an investigation if it considers it necessary to do so to avoid a material adverse effect on the exercise by it of any of its other functions.
- (4) The regulator must notify the Treasury if it postpones the start of, or suspends, an investigation under subsection (3), and the notification must specify when the investigation will begin or resume.
- (5) The Treasury may, by a direction to the regulator, control—
 - (a) the scope of the investigation;
 - (b) the period during which the investigation is to be carried out;
 - (c) the conduct of the investigation;
 - (d) the making of reports.
- (6) A direction may, in particular—
 - (a) confine the investigation to particular matters;
 - (b) extend the investigation to additional matters;
 - (c) require the regulator to postpone the start of, or suspend, an investigation until a specified time or until a further direction;
 - (d) where a notification has been received under subsection (3), require the regulator to begin or resume the investigation immediately or at a specified time;
 - (e) require the regulator to discontinue the investigation or to take only such steps as are specified in the direction;
 - (f) require the regulator to make such interim reports as are so specified.
- (7) In exercising the power conferred on them by this section, the Treasury must have regard to the desirability of minimising any adverse effect that the carrying out of the investigation may have on the exercise by the regulator of any of its other functions.

Textual Amendments

- F8** Words in s. 78(1) substituted (1.3.2014) by [Financial Services \(Banking Reform\) Act 2013 \(c. 33\)](#), **ss. 106(4)**, 148(5); S.I. 2014/377, art. 2(1)(a), Sch. Pt. 1

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Commencement Information

16 S. 78 in force at 1.4.2013 by [S.I. 2013/423](#), art. 3, [Sch.](#)

79 Conclusion of investigation **U.K.**

On completion of an investigation required by section 73 [^{F9}, 74 or 76A] or under section 77, the regulator must make a written report to the Treasury—

- (a) setting out the result of the investigation,
- (b) setting out the lessons (if any) that the regulator considers that it should learn from the investigation, and
- (c) making such recommendations (if any) as the regulator considers appropriate.

Textual Amendments

F9 Words in s. 79 substituted (1.3.2014) by [Financial Services \(Banking Reform\) Act 2013 \(c. 33\)](#), [ss. 106\(5\)](#), [148\(5\)](#); [S.I. 2014/377](#), art. 2(1)(a), [Sch. Pt. 1](#)

Commencement Information

17 S. 79 in force at 1.4.2013 by [S.I. 2013/423](#), art. 3, [Sch.](#)

80 Statements of policy **U.K.**

- (1) Each regulator must prepare and issue a statement of its policy with respect to the exercise of its functions under sections 73 to 79 (“the relevant sections”) and, in particular—
 - (a) the matters it will take into account in determining whether the conditions which give rise to its duty to carry out an investigation under section 73 [^{F10}, 74 or 76A] (as the case may be) are met, and
 - (b) how it will carry out investigations under the relevant sections.
- (2) A regulator may at any time alter or replace a statement issued by it under this section.
- (3) If a statement issued under this section is altered or replaced by a regulator, the regulator must issue the altered or replacement statement.
- (4) A regulator must obtain the consent of the Treasury before issuing a statement under this section.
- (5) A statement issued under this section by a regulator must be published by the regulator in the way appearing to the regulator to be best calculated to bring it to the attention of the public.
- (6) A regulator must, without delay, give the Treasury a copy of any statement which it publishes under this section.
- (7) In exercising, or deciding whether to exercise, its functions under the relevant sections a regulator must have regard to any statement published by it under this section and for the time being in force.
- (8) A regulator may charge a reasonable fee for providing a person with a copy of a statement issued by it.

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Textual Amendments

F10 Words in s. 80(1)(a) substituted (1.3.2014) by [Financial Services \(Banking Reform\) Act 2013 \(c. 33\)](#), [ss. 106\(6\)](#), [148\(5\)](#); [S.I. 2014/377](#), [art. 2\(1\)\(a\)](#), [Sch. Pt. 1](#)

Commencement Information

I8 S. 80 in force at 24.1.2013 for specified purposes by [S.I. 2013/113](#), [art. 2\(1\)\(c\)](#), [Sch. Pt. 3](#)

I9 S. 80 in force at 1.4.2013 in so far as not already in force by [S.I. 2013/423](#), [art. 3](#), [Sch.](#)

81 Publication of directions **U.K.**

- (1) This section applies to a direction given by the Treasury under any of the following provisions—
- (a) section 73(4);
 - (b) section 74(5);
 - [^{F11}(ba) section 76A(4);]
 - (c) section 78(5).
- (2) As soon as practicable after giving the direction, the Treasury must—
- (a) lay before Parliament a copy of the direction, and
 - (b) publish the direction in such manner as the Treasury think fit.
- (3) Subsection (2) does not apply where the Treasury consider that publication of the direction would be against the public interest.

Textual Amendments

F11 S. 81(1)(ba) inserted (1.3.2014) by [Financial Services \(Banking Reform\) Act 2013 \(c. 33\)](#), [ss. 106\(7\)](#), [148\(5\)](#); [S.I. 2014/377](#), [art. 2\(1\)\(a\)](#), [Sch. Pt. 1](#)

Commencement Information

I10 S. 81 in force at 1.4.2013 by [S.I. 2013/423](#), [art. 3](#), [Sch.](#)

Changes to legislation:

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Changes and effects yet to be applied to the whole Act associated Parts and Chapters:

- Act power to apply conferred (temp.) by [2014 c. 21 s. 79\(4\)](#)
- Act power to apply conferred (temp.) by [2014 c. 21 s. 81\(10\)](#)