**Changes to legislation:** Welfare Reform Act 2012, Cross Heading: Work-related requirements: supplementary is up to date with all changes known to be in force on or before 24 July 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details)



# Welfare Reform Act 2012

## **2012 CHAPTER 5**

## PART 1

UNIVERSAL CREDIT

## **CHAPTER 2**

## CLAIMANT RESPONSIBILITIES

Work-related requirements: supplementary

## 23 Connected requirements

- (1) The Secretary of State may require a claimant to participate in an interview for any purpose relating to—
  - (a) the imposition of a work-related requirement on the claimant;
  - (b) verifying the claimant's compliance with a work-related requirement;
  - (c) assisting the claimant to comply with a work-related requirement.
- (2) The Secretary of State may specify how, when and where such an interview is to take place.
- (3) The Secretary of State may, for the purpose of verifying the claimant's compliance with a work-related requirement, require a claimant to—
  - (a) provide to the Secretary of State information and evidence specified by the Secretary of State in a manner so specified;
  - (b) confirm compliance in a manner so specified.
- (4) The Secretary of State may require a claimant to report to the Secretary of State any specified changes in their circumstances which are relevant to—
  - (a) the imposition of work-related requirements on the claimant;
  - (b) the claimant's compliance with a work-related requirement.

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#### Modifications etc. (not altering text)

C1 Pt. 1 modified by 1995 c. 18, Sch. 1 para. 2(3) (as inserted (29.4.2013) by The Universal Credit (Consequential, Supplementary, Incidental and Miscellaneous Provisions) Regulations 2013 (S.I. 2013/630), regs. 1(2), **10(b)**)

#### **Commencement Information**

- S. 23 in force at 29.4.2013 for specified purposes by S.I. 2013/983, art. 3(2)-(6), Sch. 1, Sch. 2 (as amended: (1.7.2013) by S.I. 2013/1511; (29.10.2013) by S.I. 2013/2657; (16.6.2014) by S.I. 2014/1452; (30.6.2014) by S.I. 2014/1661; (28.7.2014) by S.I. 2014/1923; (15.9.2014) by S.I. 2014/2321; (17.11.2014) by S.I. 2014/3067; (21.11.2014) by S.I. 2014/3094; (19.1.2015) by S.I. 2015/32 (as amended (10.2.2015) by S.I. 2015/101); (10.3.2015) by S.I. 2015/634; (20.7.2015) by S.I. 2015/1537; (23.11.2015) by S.I. 2015/1930; (6.4.2017) by S.I. 2017/483; (2.2.2018) by S.I. 2018/138; (16.1.2019) by S.I. 2019/10; and (31.1.2019) by S.I. 2019/167)
- I2 S. 23 in force at 1.7.2013 and 29.7.2013 for specified purposes by S.I. 2013/1511, art. 3, Sch. (as amended or modified: (29.10.2013) by S.I. 2013/2657; (16.6.2014) by S.I. 2014/1452; (30.6.2014) by S.I. 2014/1661; (28.7.2014) by S.I. 2014/1923; (17.11.2014) by S.I. 2014/3067; (19.1.2015) by S.I. 2015/32; (10.3.2015) by S.I. 2015/634; (20.7.2015) by S.I. 2015/1537; (25.1.2017) by S.I. 2017/57; and (2.2.2018) by S.I. 2018/138)
- S. 23 in force at 28.10.2013 for specified purposes by S.I. 2013/2657, art. 3, Sch. (as amended or modified: (16.6.2014) by S.I. 2014/1452; (30.6.2014) by S.I. 2014/1661; (28.7.2014) by S.I. 2014/1923; (17.11.2014) by S.I. 2014/3067; (19.1.2015) by S.I. 2015/32; (10.3.2015) by S.I. 2015/634; (20.7.2015) by S.I. 2015/1537; (23.5.2016) by S.I. 2016/596; (25.1.2017) by S.I. 2017/57; and (2.2.2018) by S.I. 2018/138)
- I4 S. 23 in force at 25.11.2013 for specified purposes by S.I. 2013/2846, art. 3, Sch. (as amended or modified: (16.6.2014) by S.I. 2014/1452; (30.6.2014) by S.I. 2014/1661; (28.7.2014) by S.I. 2014/1923; (17.11.2014) by S.I. 2014/3067; (19.1.2015) by S.I. 2015/32; (10.3.2015) by S.I. 2015/634; (20.7.2015) by S.I. 2015/1537; and (23.5.2016) by S.I. 2016/596)
- I5 S. 23 in force at 24.2.2014 and 7.4.2014 for specified purposes by S.I. 2014/209, art. 3, Sch. (as amended or modified: (16.6.2014) by S.I. 2014/1452; (30.6.2014) by S.I. 2014/1661; (28.7.2014) by S.I. 2014/1923; (17.11.2014) by S.I. 2014/3067; (19.1.2015) by S.I. 2015/32; (10.3.2105) by S.I. 2015/634; (20.7.2015) by S.I. 2015/1537; (23.5.2016) by S.I. 2016/596; and (25.1.2017) by S.I. 2017/57)
- I6 S. 23 in force at 23.6.2014 and further specified dates for specified purposes by S.I. 2014/1583, art.
  3, Sch. (as amended or modified: (30.6.2014) by S.I. 2014/1661; (28.7.2014) by S.I. 2014/1923; (17.11.2014) by S.I. 2014/3067; (19.1.2015) by S.I. 2015/32; (10.3.2015) by S.I. 2015/634; (20.7.2015) by S.I. 2015/1537; (19.5.2017) by S.I. 2017/664; (28.9.2017) by S.I. 2017/952; (2.2.2018) by S.I. 2018/138; (26.4.2018) by S.I. 2018/532; and (19.7.2018) by S.I. 2018/881)
- I7 S. 23 in force at 15.9.2014 and further specified dates for specified purposes by S.I. 2014/2321, art. 3, Sch. (as amended or modified: (17.11.2014) by S.I. 2014/3057; (19.1.2015) by S.I. 2015/32; (10.3.2015) by S.I. 2015/634; (20.7.2015) by S.I. 2015/1537; (23.5.2016) by S.I. 2016/596; (29.9.2016) by S.I. 2016/963; (24.4.2017) by S.I. 2017/584; (19.5.2017) by S.I. 2017/664; (28.9.2017) by S.I. 2017/592; (26.4.2018) by S.I. 2018/532; and (19.7.2018) by S.I. 2018/881)
- **I8** S. 23 in force at 26.11.2014 for specified purposes by S.I. 2014/3094, art. 3 (with art. 6)
- I9 S. 23 in force at 28.1.2015 for specified purposes by S.I. 2015/33, art. 3 (with art. 6) (as amended: (11.2.2015) by S.I. 2015/101; (10.3.2015) by S.I. 2015/634; (6.4.2017) by S.I. 2017/483; (11.4.2018) by S.I. 2018/138; (16.1.2019) by S.I. 2019/10; (15.1.2019) by S.I. 2019/37; and (31.1.2019) by S.I. 2019/167)
- S. 23 in force at 16.2.2015 and further specified dates for specified purposes by S.I. 2015/101, art.
  3 (with art. 2(2)-(4)) (as amended or modified: (10.3.2015) by S.I. 2015/534; (17.3.2015) by S.I. 2015/740; (20.7.2015) by S.I. 2015/1537; (14.1.2016) by S.I. 2016/33; (21.3.2016) by S.I. 2016/407; (23.5.2016) by S.I. 2016/596; (29.9.2016) by S.I. 2016/963; (25.1.2017) by S.I. 2017/57; (24.4.2017)

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by S.I. 2017/584; (19.5.2017) by S.I. 2017/664; (28.9.2017) by S.I. 2017/952; (2.2.2018) by S.I. 2018/138; (26.4.2018) by S.I. 2018/532; and (19.7.2018) by S.I. 2018/881)

- S. 23 in force at 18.3.2015 and further specified dates for specified purposes by S.I. 2015/634, art. 3 (with arts. 5, 7) (as amended or modified: (17.3.2015) by S.I. 2015/740; (21.3.2016) by S.I. 2016/407; (23.5.2016) by S.I. 2016/596; (29.9.2016) by S.I. 2016/963; (25.1.2017) by S.I. 2017/57; (6.4.2017) by S.I. 2017/376; (24.4.2017) by S.I. 2017/584; (19.5.2017) by S.I. 2017/664; (28.9.2017) by S.I. 2017/952; (2.2.2018) by S.I. 2018/138; (26.4.2018) by S.I. 2018/532; (19.7.2018) by S.I. 2018/881; (16.1.2019) by S.I. 2019/10; (15.1.2019) by S.I. 2019/37; and (31.1.2019) by S.I. 2019/167)
- S. 23 in force at 21.9.2015 and further specified dates for specified purposes by S.I. 2015/1537, art.
  3 (as amended or modified: (23.11.2015) by S.I. 2015/1930; (14.1.2016) by S.I. 2016/33; (21.3.2016) by S.I. 2016/407; (23.5.2016) by S.I. 2016/596; (29.9.2016) by S.I. 2016/963; (25.1.2017) by S.I. 2017/57; (24.4.2017) by S.I. 2017/584; (19.5.2017) by S.I. 2017/664; (28.9.2017) by S.I. 2017/952; (2.2.2018) by S.I. 2018/138; (26.4.2018) by S.I. 2018/532; and (19.7.2018) by S.I. 2018/881)
- **I13** S. 23 in force at 2.12.2015 for specified purposes by S.I. 2015/1930, art. 3 (with art. 7)
- II4 S. 23 in force at 27.1.2016 and 24.2.2016 for specified purposes by S.I. 2016/33, art. 3, Sch. (with art. 7)
- I15 S. 23 in force at 23.3.2016 and 27.4.2016 for specified purposes by S.I. 2016/407, art. 3, Sch.

#### 24 Imposition of requirements

(1) Regulations may make provision—

- (a) where the Secretary of State may impose a requirement under this Part, as to when the requirement must or must not be imposed;
- (b) where the Secretary of State may specify any action to be taken in relation to a requirement under this Part, as to what action must or must not be specified;
- (c) where the Secretary of State may specify any other matter in relation to a requirement under this Part, as to what must or must not be specified in respect of that matter.
- (2) Where the Secretary of State may impose a work-focused interview requirement, or specify a particular action under section 16(1) or 17(1)(b), the Secretary of State must have regard to such matters as may be prescribed.
- (3) Where the Secretary of State may impose a requirement under this Part, or specify any action to be taken in relation to such a requirement, the Secretary of State may revoke or change what has been imposed or specified.
- (4) Notification of a requirement imposed under this Part (or any change to or revocation of such a requirement) is, if not included in the claimant commitment, to be in such manner as the Secretary of State may determine.
- (5) Regulations must make provision to secure that, in prescribed circumstances, where a claimant has recently been a victim of domestic violence—
  - (a) a requirement imposed on that claimant under this Part ceases to have effect for a period of 13 weeks, and
  - (b) the Secretary of State may not impose any other requirement under this Part on that claimant during that period.
- (6) For the purposes of subsection (5)—
  - (a) "domestic violence" has such meaning as may be prescribed;
  - (b) "victim of domestic violence" means a person on or against whom domestic violence is inflicted or threatened (and regulations under subsection (5) may

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prescribe circumstances in which a person is to be treated as being or not being a victim of domestic violence);

(c) a person has recently been a victim of domestic violence if a prescribed period has not expired since the violence was inflicted or threatened.

#### **Commencement Information**

- II6 S. 24(1)(5)(6) in force at 25.2.2013 by S.I. 2013/358, art. 2(2), Sch. 2 para. 11
- I17 S. 24(2)(3)(4) in force at 29.4.2013 for specified purposes by S.I. 2013/983, art. 3(2)-(6), Sch. 1,
  Sch. 2 (as amended: (1.7.2013) by S.I. 2013/1511; (29.10.2013) by S.I. 2013/2657; (16.6.2014) by
  S.I. 2014/1452; (30.6.2014) by S.I. 2014/1661; (28.7.2014) by S.I. 2014/1923; (15.9.2014) by S.I. 2014/2321; (17.11.2014) by S.I. 2014/3067; (21.11.2014) by S.I. 2014/3094; (19.1.2015) by S.I. 2015/32 (as amended (10.2.2015) by S.I. 2015/101); (10.3.2015) by S.I. 2015/634; (20.7.2015) by S.I. 2015/1537; (23.11.2015) by S.I. 2015/1930; (6.4.2017) by S.I. 2017/483; (2.2.2018) by S.I. 2018/138; (16.1.2019) by S.I. 2019/10; and (31.1.2019) by S.I. 2019/167)
- S. 24(2)(3)(4) in force at 1.7.2013 and 29.7.2013 for specified purposes by S.I. 2013/1511, art. 3, Sch. (as amended or modified: (29.10.2013) by S.I. 2013/2657; (16.6.2014) by S.I. 2014/1452; (30.6.2014) by S.I. 2014/1661; (28.7.2014) by S.I. 2014/1923; (17.11.2014) by S.I. 2014/3067; (19.1.2015) by S.I. 2015/32; (10.3.2015) by S.I. 2015/634; (20.7.2015) by S.I. 2015/1537; (25.1.2017) by S.I. 2017/57; and (2.2.2018) by S.I. 2018/138)
- S. 24(2)(3)(4) in force at 28.10.2013 for specified purposes by S.I. 2013/2657, art. 3, Sch. (as amended or modified: (16.6.2014) by S.I. 2014/1452; (30.6.2014) by S.I. 2014/1661; (28.7.2014) by S.I. 2014/1923; (17.11.2014) by S.I. 2014/3067; (19.1.2015) by S.I. 2015/32; (10.3.2015) by S.I. 2015/634; (20.7.2015) by S.I. 2015/1537; (23.5.2016) by S.I. 2016/596; (25.1.2017) by S.I. 2017/57; and (2.2.2018) by S.I. 2018/138)
- S. 24(2)(3)(4) in force at 25.11.2013 for specified purposes by S.I. 2013/2846, art. 3, Sch. (as amended or modified: (16.6.2014) by S.I. 2014/1452; (30.6.2014) by S.I. 2014/1661; (28.7.2014) by S.I. 2014/1923; (17.11.2014) by S.I. 2014/3067; (19.1.2015) by S.I. 2015/32; (10.3.2015) by S.I. 2015/634; (20.7.2015) by S.I. 2015/1537; and (23.5.2016) by S.I. 2016/596)
- I21 S. 24(2)(3)(4) in force at 24.2.2014 and 7.4.2014 for specified purposes by S.I. 2014/209, art. 3, Sch. (as amended or modified: (16.6.2014) by S.I. 2014/1452; (30.6.2014) by S.I. 2014/1661; (28.7.2014) by S.I. 2014/1923; (17.11.2014) by S.I. 2014/3067; (19.1.2015) by S.I. 2015/32; (10.3.2105) by S.I. 2015/634; (20.7.2015) by S.I. 2015/1537; (23.5.2016) by S.I. 2016/596; and (25.1.2017) by S.I. 2017/57)
- S. 24(2)(3)(4) in force at 23.6.2014 and further specified dates for specified purposes by S.I. 2014/1583, art. 3, Sch. (as amended or modified: (30.6.2014) by S.I. 2014/1661; (28.7.2014) by S.I. 2014/1923; (17.11.2014) by S.I. 2014/3067; (19.1.2015) by S.I. 2015/32; (10.3.2015) by S.I. 2015/634; (20.7.2015) by S.I. 2015/1537; (19.5.2017) by S.I. 2017/664; (28.9.2017) by S.I. 2017/952; (2.2.2018) by S.I. 2018/138; (26.4.2018) by S.I. 2018/532; and (19.7.2018) by S.I. 2018/881)
- I23 S. 24(2)(3)(4) in force at 15.9.2014 and further specified dates for specified purposes by S.I. 2014/2321, art. 3, Sch. (as amended or modified: (17.11.2014) by S.I. 2014/3057; (19.1.2015) by S.I. 2015/32; (10.3.2015) by S.I. 2015/634; (20.7.2015) by S.I. 2015/1537; (23.5.2016) by S.I. 2016/596; (29.9.2016) by S.I. 2016/963; (24.4.2017) by S.I. 2017/584; (19.5.2017) by S.I. 2017/664; (28.9.2017) by S.I. 2017/522; (26.4.2018) by S.I. 2018/532; and (19.7.2018) by S.I. 2018/881)
- **I24** S. 24(2)(3)(4) in force at 26.11.2014 for specified purposes by S.I. 2014/3094, art. 3 (with art. 6)
- I25 S. 24(2)(3)(4) in force at 28.1.2015 for specified purposes by S.I. 2015/33, art. 3 (with art. 6) (as amended: (11.2.2015) by S.I. 2015/101; (10.3.2015) by S.I. 2015/634; (6.4.2017) by S.I. 2017/483; (11.4.2018) by S.I. 2018/138; (16.1.2019) by S.I. 2019/10; (15.1.2019) by S.I. 2019/37; and (31.1.2019) by S.I. 2019/167)
- I26 S. 24(2)(3)(4) in force at 16.2.2015 and further specified dates for specified purposes by S.I. 2015/101, art. 3 (with art. 2(2)-(4)) (as amended or modified: (10.3.2015) by S.I. 2015/534; (17.3.2015) by S.I. 2015/740; (20.7.2015) by S.I. 2015/1537; (14.1.2016) by S.I. 2016/33; (21.3.2016) by S.I. 2016/407;

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(23.5.2016) by S.I. 2016/596; (29.9.2016) by S.I. 2016/963; (25.1.2017) by S.I. 2017/57; (24.4.2017) by S.I. 2017/584; (19.5.2017) by S.I. 2017/664; (28.9.2017) by S.I. 2017/952; (2.2.2018) by S.I. 2018/138; (26.4.2018) by S.I. 2018/532; and (19.7.2018) by S.I. 2018/881)

- I27 S. 24(2)(3)(4) in force at 18.3.2015 and further specified dates for specified purposes by S.I. 2015/634, art. 3 (with arts. 5, 7) (as amended or modified: (17.3.2015) by S.I. 2015/740; (21.3.2016) by S.I. 2016/407; (23.5.2016) by S.I. 2016/596; (29.9.2016) by S.I. 2016/963; (25.1.2017) by S.I. 2017/57; (6.4.2017) by S.I. 2017/376; (24.4.2017) by S.I. 2017/584; (19.5.2017) by S.I. 2017/664; (28.9.2017) by S.I. 2017/952; (2.2.2018) by S.I. 2018/138; (26.4.2018) by S.I. 2018/532; (19.7.2018) by S.I. 2019/167) by S.I. 2018/881; (16.1.2019) by S.I. 2019/10; (15.1.2019) by S.I. 2019/37; and (31.1.2019) by S.I. 2019/167)
- S. 24(2)(3)(4) in force at 21.9.2015 and further specified dates for specified purposes by S.I. 2015/1537, art. 3 (as amended or modified: (23.11.2015) by S.I. 2015/1930; (14.1.2016) by S.I. 2016/33; (21.3.2016) by S.I. 2016/407; (23.5.2016) by S.I. 2016/596; (29.9.2016) by S.I. 2016/963; (25.1.2017) by S.I. 2017/57; (24.4.2017) by S.I. 2017/584; (19.5.2017) by S.I. 2017/664; (28.9.2017) by S.I. 2017/952; (2.2.2018) by S.I. 2018/138; (26.4.2018) by S.I. 2018/532; and (19.7.2018) by S.I. 2018/881)
- **I29** S. 24(2)(3)(4) in force at 2.12.2015 for specified purposes by S.I. 2015/1930, **art. 3** (with art. 7)
- **I30** S. 24(2)(3)(4) in force at 27.1.2016 and 24.2.2016 for specified purposes by S.I. 2016/33, art. 3, **Sch.** (with art. 7)
- **I31** S. 24(2)(3)(4) in force at 23.3.2016 and 27.4.2016 for specified purposes by S.I. 2016/407, art. 3, Sch.

#### 25 Compliance with requirements

Regulations may make provision as to circumstances in which a claimant is to be treated as having—

- (a) complied with or not complied with any requirement imposed under this Part or any aspect of such a requirement, or
- (b) taken or not taken any particular action specified by the Secretary of State in relation to such a requirement.

#### **Commencement Information**

I32 S. 25 in force at 25.2.2013 by S.I. 2013/358, art. 2(2), Sch. 2 para. 12

#### Changes to legislation:

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