



Tenant Fees Act 2019

2019 CHAPTER 4

Amendments to the Consumer Rights Act 2015

18 Duty to publicise fees on third party websites

(1) Section 83 of the Consumer Rights Act 2015 (duty of letting agents to publicise fees etc) is amended in accordance with subsections (2) to (6).

(2) After subsection (3) insert—

“(3A) Subsection (3C) applies to an agent who—

- (a) is carrying on letting agency work in relation to a dwelling-house in England, and
- (b) advertises the dwelling-house on a third party website as a dwelling-house which a landlord is seeking to let on a tenancy.

(3B) Subsection (3C) also applies to an agent who, on a third party website, advertises letting agency work carried on by the agent in relation to dwelling houses in England.

(3C) The agent must ensure that—

- (a) a list of the agent's relevant fees is published on the third party website, or
- (b) there is a link on that website to a part of the agent's website where a list of those fees is published.”

(3) In subsection (4), in the opening words, for “or (3)” substitute “, (3) or (3C)”.

(4) In subsection (6), for “or (3)” substitute “, (3) or (3C)”.

(5) In subsection (7), for “or (3)” substitute “, (3) or (3C)”.

(6) In subsection (9) at the end insert—

““third party website”, in relation to a letting agent, means a website other than the agent's website.”

Changes to legislation: There are currently no known outstanding effects for the Tenant Fees Act 2019, Section 18. (See end of Document for details)

(7) In section 87 of that Act (enforcement of duty of letting agents to publicise fees etc), after subsection (2) insert—

“(2A) If a letting agent breaches the duty in section 83(3C) (duty to publish list of fees etc on third party website), that breach is taken to have occurred in each area of a local weights and measures authority in England in which a dwelling-house to which the fees relate is located.”

Commencement Information

II [S. 18](#) in force at 1.6.2019 by [S.I. 2019/857](#), [reg. 3\(q\)](#)

Changes to legislation:

There are currently no known outstanding effects for the Tenant Fees Act 2019, Section 18.