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STATUTORY INSTRUMENTS

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**1992 No. 3288**

**CONSUMER PROTECTION**

**The Package Travel, Package Holidays  
and Package Tours Regulations 1992**

Made - - - - 22nd December  
1992  
Coming into force 23rd December 1992

**THE PACKAGE TRAVEL, PACKAGE HOLIDAYS  
AND PACKAGE TOURS REGULATIONS 1992**

1. Citation and commencement
2. Interpretation
3. Application of Regulations
4. Descriptive matter relating to packages must not be misleading
5. Requirements as to brochures
6. Circumstances in which particulars in brochure are to be binding
7. Information to be provided before contract is concluded
8. Information to be provided in good time
9. Contents and form of contract
10. Transfer of bookings
11. Price revision
12. Significant alterations to essential terms
13. Withdrawal by consumer pursuant to regulation 12 and cancellation by organiser
14. Significant proportion of services not provided
15. Liability of other party to the contract for proper performance of obligations under contract
16. Security in event of insolvency—requirements and offences
17. Bonding
18. Bonding where approved body has reserve fund or insurance
19. Insurance
20. Monies in trust
21. Monies in trust where other party to contract is acting otherwise than in the course of business
22. Offences arising from breach of regulations 20 and 21
23. Enforcement
24. Due diligence defence

*Status: This is the original version (as it was originally made).*

25. Liability of persons other than principal offender
26. Prosecution time limit
27. Saving for civil consequences
28. Terms implied in contract  
Signature

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**SCHEDULE 1 — Information to be included (in addition to the price) in brochures where relevant to packages offered**

1. The destination and the means, characteristics and categories of transport...
2. The type of accommodation, its location, category or degree of...
3. The meals which are included in the package.
4. The itinerary.
5. General information about passport and visa requirements which apply for...
6. Either the monetary amount or the percentage of the price...
7. Whether a minimum number of persons is required for the...
8. The arrangements (if any) which apply if consumers are delayed...
9. The arrangements for security for money paid over and for...

**SCHEDULE 2 — Elements to be included in the contract if relevant to the particular package**

1. The travel destination(s) and, where periods of stay are involved,...
2. The means, characteristics and categories of transport to be used...
3. Where the package includes accommodation, its location, its tourist category...
4. The meals which are included in the package.
5. Whether a minimum number of persons is required for the...
6. The itinerary.
7. Visits, excursions or other services which are included in the...
8. The name and address of the organiser, the retailer and,...
9. The price of the package, if the price may be...
10. The payment schedule and method of payment.
11. Special requirements which the consumer has communicated to the organiser...
12. The periods within which the consumer must make any complaint...

**SCHEDULE 3 — ENFORCEMENT**

1. Enforcement authority
2. Prosecutions
3. Powers of officers of enforcement authority
4. (1) A duly authority may, at a reasonable hour and...
5. Obstruction of officers
6. Impersonation of officers
7. Disclosure of information
8. Privilege against self-incrimination

Explanatory Note