

**SCHEDULE 1**

**Regulation 3**

**Indicative list of means of distance communication**

**1. Unaddressed printed matter.**

**Commencement Information**

**I1** Sch. 1 para. 1 in force at 31.10.2000, see [reg. 1\(1\)](#)

**2. Addressed printed matter.**

**Commencement Information**

**I2** Sch. 1 para. 2 in force at 31.10.2000, see [reg. 1\(1\)](#)

**3. Letter.**

**Commencement Information**

**I3** Sch. 1 para. 3 in force at 31.10.2000, see [reg. 1\(1\)](#)

**4. Press advertising with order form.**

**Commencement Information**

**I4** Sch. 1 para. 4 in force at 31.10.2000, see [reg. 1\(1\)](#)

**5. Catalogue.**

**Commencement Information**

**I5** Sch. 1 para. 5 in force at 31.10.2000, see [reg. 1\(1\)](#)

**6. Telephone with human intervention.**

**Commencement Information**

**I6** Sch. 1 para. 6 in force at 31.10.2000, see [reg. 1\(1\)](#)

**7. Telephone without human intervention (automatic calling machine, audiotext).**

**Commencement Information**

**I7** Sch. 1 para. 7 in force at 31.10.2000, see [reg. 1\(1\)](#)

**Changes to legislation:** There are outstanding changes not yet made by the legislation.gov.uk editorial team to The Consumer Protection (Distance Selling) Regulations 2000. Any changes that have already been made by the team appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

**8. Radio.**

**Commencement Information**

**I8** Sch. 1 para. 8 in force at 31.10.2000, see [reg. 1\(1\)](#)

**9. Videophone (telephone with screen).**

**Commencement Information**

**I9** Sch. 1 para. 9 in force at 31.10.2000, see [reg. 1\(1\)](#)

**10. Videotext (microcomputer and television screen) with keyboard or touch screen.**

**Commencement Information**

**I10** Sch. 1 para. 10 in force at 31.10.2000, see [reg. 1\(1\)](#)

**11. Electronic mail.**

**Commencement Information**

**I11** Sch. 1 para. 11 in force at 31.10.2000, see [reg. 1\(1\)](#)

**12. Facsimile machine (fax).**

**Commencement Information**

**I12** Sch. 1 para. 12 in force at 31.10.2000, see [reg. 1\(1\)](#)

**13. Television (teleshopping).**

**Commencement Information**

**I13** Sch. 1 para. 13 in force at 31.10.2000, see [reg. 1\(1\)](#)

**SCHEDULE 2**

**Regulation 5(1)(c)**

**Non-exhaustive list of financial services**

**1. Investment services.**

**Commencement Information**

**I14** Sch. 2 para. 1 in force at 31.10.2000, see [reg. 1\(1\)](#)

**2. Insurance and reinsurance operations.**

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#### Commencement Information

**I15** Sch. 2 para. 2 in force at 31.10.2000, see [reg. 1\(1\)](#)

### 3. Banking services.

#### Commencement Information

**I16** Sch. 2 para. 3 in force at 31.10.2000, see [reg. 1\(1\)](#)

### 4. Services relating to dealings in futures or options.

Such services include in particular:

- investment services referred to in the Annex to Directive [93/22/EEC\(1\)](#); services of collective investment undertakings;
- services covered by the activities subject to mutual recognition referred to in the Annex to Directive [89/846/EEC\(2\)](#);
- operations covered by the insurance and reinsurance activities referred to in:
  - Article 1 of Directive [73/239/EEC\(3\)](#);
  - the Annex to Directive [79/267/EEC\(4\)](#);
  - Directive [64/225/EEC\(5\)](#);
  - Directives [92/49/EEC\(6\)](#) and [92/96/EEC\(7\)](#).

#### Commencement Information

**I17** Sch. 2 para. 4 in force at 31.10.2000, see [reg. 1\(1\)](#)

(1) O.J. No. L141, 11.06.1993, p.27.

(2) O.J. No. L386, 30.12.1989, p.1, to which there are amendments not relevant to these Regulations.

(3) O.J. No. L228, 16.08.1973, p.3. Relevant amending instruments are Council Directive [84/641/EEC](#) (O.J. No. L339, 27.12.84, p.21); Council Directive [87/343/EEC](#) (O.J. No. L185, 4.7.87, p.72); Council Directive [87/344/EEC](#) (O.J. No. L185, 4.7.87, p.77); Council Directive [90/618/EEC](#) (O.J. No. L330, 29.11.90, p.44); Council Directive [92/49/EC](#) (O.J. No. L228, 11.8.92, p.1).

(4) O.J. No. L63, 13.03.1979, p.1, to which there are amendments not relevant to these Regulations.

(5) O.J. No. L56, 04.04.1964, p.878/64 (O.J./S.E. 1st series 1963–64 p.131), to which there are amendments not relevant to these Regulations.

(6) O.J. No. L228, 11.08.1992, p.1.

(7) O.J. No. L360, 09.12.1992, p.1.

### Changes to legislation:

There are outstanding changes not yet made by the legislation.gov.uk editorial team to The Consumer Protection (Distance Selling) Regulations 2000. Any changes that have already been made by the team appear in the content and are referenced with annotations.

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### Changes and effects yet to be applied to :

- Sch. 1 para. 1 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- Sch. 1 para. 2 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- Sch. 1 para. 3 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- Sch. 1 para. 4 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- Sch. 1 para. 5 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- Sch. 1 para. 6 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- Sch. 1 para. 7 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- Sch. 1 para. 8 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- Sch. 1 para. 9 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- Sch. 1 para. 10 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- Sch. 1 para. 11 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- Sch. 1 para. 12 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- Sch. 1 para. 13 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- Sch. 2 para. 1 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- Sch. 2 para. 2 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- Sch. 2 para. 3 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- Sch. 2 para. 4 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- Sch. 2 omitted by [S.I. 2004/2095 reg. 25\(5\)](#)
- Sch. 2 para. 4 words substituted by [S.I. 2004/3379 reg. 15\(2\)\(a\)](#)
- Sch. 2 para. 4 words substituted by [S.I. 2004/3379 reg. 15\(2\)\(b\)](#)
- Regulations excluded by [S.I. 2013/3134 reg. 2\(a\)](#)
- reg. 1 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- reg. 2 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- reg. 3 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- reg. 3 words omitted by [S.I. 2013/783 art. 11\(2\)](#)
- reg. 3(1) words inserted by [S.I. 2004/2095 reg. 25\(2\)\(a\)](#)
- reg. 3(1) words inserted by [S.I. 2004/2095 reg. 25\(2\)\(b\)](#)
- reg. 3(1) words inserted by [S.I. 2004/2095 reg. 25\(2\)\(c\)](#)
- reg. 3(1) words inserted by [S.I. 2014/549 Sch. 1 para. 28\(2\)\(b\)](#)
- reg. 3(1) words omitted by [S.I. 2014/549 Sch. 1 para. 28\(2\)\(a\)](#)
- reg. 4 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- reg. 5 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- reg. 5(1)(c) words omitted by [S.I. 2004/2095 reg. 25\(3\)](#)
- reg. 6 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- reg. 6(1) substituted by [S.I. 2010/2960 Sch. 6 para. 6](#)
- reg. 7 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- reg 8 am by [S.I. 2005/689 reg 2Schedule para 1\(1\)para 1\(2\)\(b\)](#)
- reg. 8 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- reg 8 rev in pt by [S.I. 2005/689 reg 2Schedule para 1\(1\)para 1\(2\)\(a\)\(3\)](#)
- reg. 9 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- reg. 10 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- reg. 11 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- regs 1213 am by [S.I. 2005/689 reg 2Schedule paras 2\(1\)paras 2\(2\)\(a\)paras 2\(3\)paras 2\(4\)3](#)
- reg. 12 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- reg 12 rev in pt by [S.I. 2005/689 reg 2Schedule para 2\(1\)para 2\(2\)\(b\)](#)
- reg. 13 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- reg. 14 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- reg. 15 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)
- reg. 16 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)

- reg. 17 coming into force by S.I. 2000/2334 reg. 1(1)
- reg. 18 coming into force by S.I. 2000/2334 reg. 1(1)
- reg. 19 coming into force by S.I. 2000/2334 reg. 1(1)
- reg. 20 coming into force by S.I. 2000/2334 reg. 1(1)
- reg. 21 coming into force by S.I. 2000/2334 reg. 1(1)
- reg. 21 revoked by S.I. 2009/209 Sch. 6 para. 3
- reg. 22 coming into force by S.I. 2000/2334 reg. 1(1)
- reg. 23 coming into force by S.I. 2000/2334 reg. 1(1)
- reg. 24 coming into force by S.I. 2000/2334 reg. 1(1)
- reg. 24(4)(5) revoked by S.I. 2008/1277 Sch. 2 para. 96Sch. 4 Pt. 2
- reg. 24(7)(8) revoked by S.I. 2008/1277 Sch. 2 para. 96Sch. 4 Pt. 2
- reg. 24(7)(b) words inserted by S.I. 2005/55 art. 4(b)
- reg. 24(7)(b) words substituted by S.I. 2005/55 art. 4(a)
- reg. 24(9) revoked by S.I. 2008/1277 Sch. 2 para. 96Sch. 4 Pt. 2
- reg. 25 coming into force by S.I. 2000/2334 reg. 1(1)
- reg. 26 coming into force by S.I. 2000/2334 reg. 1(1)
- reg. 26(1)(a) word omitted by S.I. 2013/783 art. 11(3)(a)
- reg. 26(1)(b) word substituted by S.I. 2014/549 Sch. 1 para. 28(3)(a)
- reg. 26(2) word substituted by S.I. 2014/549 Sch. 1 para. 28(3)(a)
- reg. 27 coming into force by S.I. 2000/2334 reg. 1(1)
- reg. 27 word substituted by S.I. 2014/549 Sch. 1 para. 28(5)
- reg. 27(1) word substituted by S.I. 2013/783 art. 11(5)(a)
- reg. 27(2) words omitted by S.I. 2013/783 art. 11(5)(b)
- reg. 28 coming into force by S.I. 2000/2334 reg. 1(1)
- reg. 28 word substituted by S.I. 2014/549 Sch. 1 para. 28(6)
- reg. 28 heading word substituted by S.I. 2014/549 Sch. 1 para. 28(6)
- reg. 28 words omitted by S.I. 2013/783 art. 11(6)
- reg. 29 coming into force by S.I. 2000/2334 reg. 1(1)
- reg. 29 word substituted by S.I. 2014/549 Sch. 1 para. 28(7)(a)
- reg. 29 word substituted by S.I. 2014/549 Sch. 1 para. 28(7)(b)
- reg. 29(2) words inserted by S.I. 2013/783 art. 11(7)

**Changes and effects yet to be applied to the whole Instrument associated Parts and Chapters:**

Whole provisions yet to be inserted into this Instrument (including any effects on those provisions):

- reg. 6(4)(5) inserted by S.I. 2004/2095 reg. 25(4)
- reg. 26(1)(c) and word inserted by S.I. 2013/783 art. 11(3)(b)
- reg. 26(1)(c) word substituted by S.I. 2014/549 Sch. 1 para. 28(3)(b)
- reg. 26A inserted by S.I. 2013/783 art. 11(4)
- reg. 26A word substituted by S.I. 2014/549 Sch. 1 para. 28(4)
- reg. 26A heading word substituted by S.I. 2014/549 Sch. 1 para. 28(4)