

SCHEDULES

SCHEDULE 1

Article 5(1)(c)

End-to-end services at affordable prices

Single piece service

1. “Single piece service” means a postal service for the conveyance of an individual postal packet to the addressee, for which the price per postal packet is not subject to any discounts related to—

- (a) the number of postal packets sent in connection with the person who paid for the service;
- (b) the positioning or formatting of text on the postal packet;
- (c) the use of markings which facilitate the use of machines to sort postal packets;
- (d) presortation into geographical areas for delivery; or
- (e) the purchase of any other conveyance of the same or any other postal packet.

Commencement Information

II Sch. 1 para. 1 in force at 1.4.2012, see [art. 1](#)

Priority services

2. One or more domestic single piece services for the conveyance of postal packets other than insured items, which—

- (a) have a routing time of D + 1;
- (b) are capable of purchase by postage stamp and by meter and may be capable of purchase by other reasonable methods;
- (c) include provision of a Certificate of Posting [^{F1}free of charge] on request if the postal packet is deposited at a post office; [^{F2}and]
- (d) include provision of proof of delivery on application by the sender[^{F3}.]
- ^{F4}(e)

Textual Amendments

- F1** Words in Sch. 1 para. 2(c) inserted (31.12.2013) by [The Postal Services \(Universal Postal Service\) \(Amendment\) Order 2013 \(S.I. 2013/3108\)](#), arts. 1, **9(a)**
- F2** Word in Sch. 1 para. 2(c) inserted (31.12.2013) by [The Postal Services \(Universal Postal Service\) \(Amendment\) Order 2013 \(S.I. 2013/3108\)](#), arts. 1, **9(b)**
- F3** Sch. 1 para. 2(d): full stop substituted for word (31.12.2013) by [The Postal Services \(Universal Postal Service\) \(Amendment\) Order 2013 \(S.I. 2013/3108\)](#), arts. 1, **9(c)**
- F4** Sch. 1 para. 2(e) omitted (31.12.2013) by virtue of [The Postal Services \(Universal Postal Service\) \(Amendment\) Order 2013 \(S.I. 2013/3108\)](#), arts. 1, **9(d)**

Changes to legislation: There are currently no known outstanding effects for the The Postal Services (Universal Postal Service) Order 2012, SCHEDULE 1. (See end of Document for details)

Commencement Information

I2 Sch. 1 para. 2 in force at 1.4.2012, see [art. 1](#)

Standard services

3. One or more domestic single piece services for the conveyance of postal packets other than insured items, which—

- (a) have a routing time of D + 3;
- (b) are capable of purchase by postage stamp and by meter and may be capable of purchase by other reasonable methods;
- (c) include provision of a Certificate of Posting [^{F5}free of charge] on request if the postal packet is deposited at a post office; [^{F6}and]
- (d) include provision of proof of delivery on application by the sender[^{F7}.]

^{F8}(e)

Textual Amendments

- F5** Words in Sch. 1 para. 3(c) inserted (31.12.2013) by The Postal Services (Universal Postal Service) (Amendment) Order 2013 (S.I. 2013/3108), arts. 1, **10(a)**
- F6** Word in Sch. 1 para. 3(c) inserted (31.12.2013) by The Postal Services (Universal Postal Service) (Amendment) Order 2013 (S.I. 2013/3108), arts. 1, **10(b)**
- F7** Sch. 1 para. 3(d): full stop substituted for word (31.12.2013) by The Postal Services (Universal Postal Service) (Amendment) Order 2013 (S.I. 2013/3108), arts. 1, **10(c)**
- F8** Sch. 1 para. 3(e) omitted (31.12.2013) by virtue of The Postal Services (Universal Postal Service) (Amendment) Order 2013 (S.I. 2013/3108), arts. 1, **10(d)**

Commencement Information

I3 Sch. 1 para. 3 in force at 1.4.2012, see [art. 1](#)

Registered and insured services

4.—(1) One or more domestic single piece services for the conveyance of insured items weighing no more than 10 kilograms and registered items weighing no more than 10 kilograms, which—

- (a) have a routing time of D + 1;
- (b) have a target delivery time of 1pm, except where this is not reasonably possible;
- (c) include provision of a tracking facility;
- (d) include provision of proof of delivery on application by the sender; and
- (e) are paid for in advance.

(2) One or more domestic single piece services for the conveyance of registered items weighing more than 10 kilograms and insured items weighing more than 10 kilograms which convey the postal packet to the delivery point within a reasonable period.

Commencement Information

I4 Sch. 1 para. 4 in force at 1.4.2012, see [art. 1](#)

Return to sender services

5.—(1) One or more domestic single piece services for the conveyance of postal packets [F9 meeting the description in sub-paragraph (3)] back to the sender within a reasonable period, where—

- (a) the postal packet has been conveyed in the provision of a universal postal service and delivery to the addressee named on the postal packet has not been effected; and
- (b) the sender’s address is legibly marked on the postal packet.

(2) For the purpose of this paragraph, the definition of “single piece service” shall apply as though the words at sub-paragraph (e) of that definition were replaced with “the purchase of a conveyance of any other postal packet”.

[F10(3) The description set out in this paragraph is—

- (a) as to the postal packet’s maximum dimensions—
 - (i) if the postal packet is a right circular cylinder—
 - (aa) the length plus twice the diameter does not exceed 1040 millimetres;
 - (bb) the length does not exceed 900 millimetres; and
 - (cc) the diameter does not exceed 900 millimetres;
 - (ii) if the postal packet is not a right circular cylinder, the dimensions of the postal packet (measured at their widest points) do not exceed 610 millimetres by 460 millimetres by 460 millimetres; and
- (b) as to the postal packet’s minimum dimensions (measured at their narrowest points), each dimension of the postal packet exceeds 0.25 millimetres.]

Textual Amendments

F9 Words in Sch. 1 para. 5(1) inserted (31.12.2013) by The Postal Services (Universal Postal Service) (Amendment) Order 2013 (S.I. 2013/3108), arts. 1, **11(a)**

F10 Sch. 1 para. 5(3) inserted (31.12.2013) by The Postal Services (Universal Postal Service) (Amendment) Order 2013 (S.I. 2013/3108), arts. 1, **11(b)**

Commencement Information

I5 Sch. 1 para. 5 in force at 1.4.2012, see **art. 1**

[F11 Fast outgoing] European Union services

6. One or more single piece services for the conveyance of postal packets to EU offices of exchange for onward delivery to each country within the European Union other than the United Kingdom, where—

- (a) the postal packet is conveyed to the EU office of exchange within a period that is—
 - (i) reasonable; and
 - (ii) compatible with a routing time for the provision of an end-to-end service of D + 3;
- (b) the service or services are capable of purchase by postage stamp and may be capable of purchase by other reasonable methods; and
- (c) the service or services include provision of a Certificate of Posting [F12 free of charge] on request if the postal packet is deposited at a post office.

Textual Amendments

- F11** Words in Sch. 1 para. 6 heading substituted (31.12.2013) by [The Postal Services \(Universal Postal Service\) \(Amendment\) Order 2013 \(S.I. 2013/3108\)](#), arts. 1, **12(a)**
- F12** Words in Sch. 1 para. 6(c) inserted (31.12.2013) by [The Postal Services \(Universal Postal Service\) \(Amendment\) Order 2013 \(S.I. 2013/3108\)](#), arts. 1, **12(b)**

Commencement Information

- I6** Sch. 1 para. 6 in force at 1.4.2012, see [art. 1](#)

[^{F13}Slow outgoing European Union services

6A.—(1) One or more single piece services for the conveyance of postal packets meeting the description in sub-paragraph (2) to EU offices of exchange for onward delivery to each country within the European Union other than the United Kingdom, where—

- (a) the postal packet is conveyed to the EU office of exchange within a period that is—
 - (i) reasonable; and
 - (ii) compatible with a routing time for the provision of an end-to-end service of D + 30;
 - (b) the service or services are capable of purchase by postage stamp and may be capable of purchase by other reasonable methods; and
 - (c) the service or services include provision of a Certificate of Posting free of charge on request if the postal packet is deposited at a post office.
- (2) The description in this sub-paragraph is—
- (a) at minimum—
 - (i) the weight of the postal packet exceeds 100 grams; and
 - (ii) the dimensions of the postal packet, measured at their narrowest points, exceed 245 millimetres by 165 millimetres by 5 millimetres;
 - (b) at maximum as to weight—
 - (i) if the postal packet contains items that are not printed papers, its weight does not exceed 2 kilograms;
 - (ii) if the postal packet only contains printed papers, its weight does not exceed 5 kilograms;
 - (c) at maximum as to dimensions—
 - (i) if the postal packet is a right circular cylinder—
 - (aa) the length plus twice the diameter does not exceed 1040 millimetres;
 - (bb) the length does not exceed 900 millimetres; and
 - (cc) the diameter does not exceed 900 millimetres;
 - (ii) if the postal packet is not a right circular cylinder—
 - (aa) the sum of the length, width and depth (measured at their widest points) does not exceed 900 millimetres; and
 - (bb) the greatest dimension (measured at its widest point) does not exceed 600 millimetres.]

Textual Amendments

F13 Sch. 1 para. 6A inserted (31.12.2013) by [The Postal Services \(Universal Postal Service\) \(Amendment\) Order 2013 \(S.I. 2013/3108\)](#), arts. 1, **13**

[^{F14}Fast outgoing] rest of world services

7.—(1) One or more single piece services for the conveyance of postal packets to ROW offices of exchange for onward delivery to each country of the world [^{F15}outside] the European Union, where—

- (a) the postal packet is conveyed to the ROW office of exchange within a period that is—
 - (i) reasonable; and
 - (ii) compatible with a routing time for the provision of the end-to-end service of D + 7;
- (b) the service or services are capable of purchase by postage stamp and may be capable of purchase by other reasonable methods; and
- (c) the service or services include provision of a Certificate of Posting [^{F16}free of charge] on request if the postal packet is deposited at a post office.

^{F17}(2)

Textual Amendments

F14 Words in Sch. 1 para. 7 heading substituted (31.12.2013) by [The Postal Services \(Universal Postal Service\) \(Amendment\) Order 2013 \(S.I. 2013/3108\)](#), arts. 1, **14(a)**

F15 Word in Sch. 1 para. 7 substituted (31.12.2013) by [The Postal Services \(Universal Postal Service\) \(Amendment\) Order 2013 \(S.I. 2013/3108\)](#), arts. 1, **14(b)**

F16 Words in Sch. 1 para. 7(c) inserted (31.12.2013) by [The Postal Services \(Universal Postal Service\) \(Amendment\) Order 2013 \(S.I. 2013/3108\)](#), arts. 1, **14(c)**

F17 Sch. 1 para. 7(2) omitted (31.12.2013) by virtue of [The Postal Services \(Universal Postal Service\) \(Amendment\) Order 2013 \(S.I. 2013/3108\)](#), arts. 1, **14(d)**

Commencement Information

I7 Sch. 1 para. 7 in force at 1.4.2012, see [art. 1](#)

[^{F18}Slow outgoing rest of world services

7A.—(1) One or more single piece services for the conveyance of postal packets meeting the description in sub-paragraph (2) to ROW offices of exchange for onward delivery to each country of the world outside the European Union, where—

- (a) the postal packet is conveyed to the ROW office of exchange within a period that is—
 - (i) reasonable; and
 - (ii) compatible with a routing time for the provision of the end-to-end service of D + 72;
- (b) the service or services are capable of purchase by postage stamp and may be capable of purchase by other reasonable methods; and
- (c) the service or services include provision of a Certificate of Posting free of charge on request if the postal packet is deposited at a post office.

(2) The description in this sub-paragraph is—

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- (a) at minimum, each dimension of the postal packet, measured at their narrowest points, exceeds 0.25 millimetres;
- (b) at maximum as to weight—
 - (i) if the postal packet contains items that are not printed papers, its weight does not exceed 2 kilograms;
 - (ii) if the postal packet only contains printed papers, its weight does not exceed 5 kilograms;
- (c) at maximum as to dimensions—
 - (i) if the postal packet is a right circular cylinder—
 - (aa) the length plus twice the diameter does not exceed 1040 millimetres;
 - (bb) the length does not exceed 900 millimetres; and
 - (cc) the diameter does not exceed 900 millimetres;
 - (ii) if the postal packet is not a right circular cylinder—
 - (aa) the sum of the length, width and depth (measured at their widest points) does not exceed 900 millimetres; and
 - (bb) the greatest dimension (measured at its widest point) does not exceed 600 millimetres.]

Textual Amendments

F18 Sch. 1 para. 7A inserted (31.12.2013) by The Postal Services (Universal Postal Service) (Amendment) Order 2013 (S.I. 2013/3108), arts. 1, 15

Incoming European Union services

8. One or more single piece services for the onward conveyance and delivery within the United Kingdom of postal packets collected from EU offices of exchange, where the postal packet is conveyed from the EU office of exchange to the delivery point within a period that is—

- (a) reasonable; and
- (b) compatible with a routing time for the provision of the end-to-end service of D + 3.

Commencement Information

I8 Sch. 1 para. 8 in force at 1.4.2012, see [art. 1](#)

Incoming rest of world services

9. One or more single piece services for the onward conveyance and delivery within the United Kingdom of postal packets collected from ROW offices of exchange, where the postal packet is conveyed from the ROW office of exchange to the delivery point within a reasonable period.

Commencement Information

I9 Sch. 1 para. 9 in force at 1.4.2012, see [art. 1](#)

Changes to legislation:

There are currently no known outstanding effects for the The Postal Services (Universal Postal Service) Order 2012, SCHEDULE 1.