
STATUTORY INSTRUMENTS

2018 No. 852

The Public Sector Bodies (Websites and Mobile Applications) Accessibility Regulations 2018

PART 5

Enforcement

Notification and request for information

12.—(1) If a person believes that a website or mobile application of a public sector body has failed to comply with the accessibility requirement, that person may notify the public sector body of that failure.

(2) A person may request information in an accessible format that has been excluded from a website or mobile application of a public sector body pursuant to regulation 3(2) or regulation 6.

(3) A public sector body must provide a response to a notification or request made by a person under this regulation within a reasonable period of time.

(4) If a public sector body does not comply with paragraph (3) of this regulation, or a person is dissatisfied with the response received, that person may complain to the applicable enforcement body.