SCHEDULE 11

Regulations 12, 13 and 14

Information to be provided in the case of distance selling through the internet

- 1. The following requirements apply to distance selling through the internet.
- **2.**—(1) The appropriate label made available by suppliers in accordance with regulation 12(1) (h) must be shown on the display mechanism in proximity to the price of the product.
- (2) The size of the label must be such that the label is clearly visible and legible, and must be proportionate to the size specified for the standard label in paragraph 3(1) of Schedule 7.
- (3) If the label is displayed using a nested display, the image used for accessing the label must comply with the specifications set out in paragraph 4.
- (4) If nested display is used, the label must appear on the first mouse click, mouse roll-over or tactile screen expansion on the image.
- **3.** The image used for accessing the label in the case of a nested display, as indicated in Figure 4. must—
 - (a) be an arrow in the colour corresponding to the energy efficiency class of the product on the label;
 - (b) indicate the energy efficiency class of the product on the arrow in 100% white, Calibri Bold and in a font size equivalent to that of the price;
 - (c) have the range of available energy efficiency classes in 100% black;
 - (d) be of such a size that the arrow is clearly visible and legible, and in one of the following two formats shown in Figure 4; and
 - (e) position the letter in the energy efficiency class arrow in the centre of the rectangular part of the arrow, with a visible border in 100% black placed around the arrow and the letter of the energy efficiency class.

Figure 4

Coloured left/right arrow, with range of energy efficiency classes indicated





- **4.** In the case of a nested display, the sequence of display of the label must be as follows—
 - (a) the image referred to paragraph 3 must be shown on the display mechanism in proximity to the price of the product;
 - (b) the image must link to the label set out in Schedule 7;
 - (c) the label must be displayed after a mouse click, mouse roll-over or tactile screen expansion on the image;
 - (d) the label must be displayed by pop-up, new tab, new page or inset screen display;
 - (e) for magnification of the label on tactile screens, the device conventions for tactile magnification must apply;
 - (f) the label must cease to be displayed by means of a close option or other standard closing mechanism;
 - (g) the alternative text for the graphic, to be displayed on failure to display the label, must be the energy efficiency class of the product in a font size equivalent to that of the price.

Status: This is the original version (as it was originally made). This item of legislation is currently only available in its original format.

- **5.**—(1) The electronic product information sheet made available by suppliers in accordance with regulation 12(1)(i) must be shown on the display mechanism in proximity to the price of the product.
 - (2) The size of the information sheet must be such that the sheet is clearly visible and legible.
- (3) If the product information sheet is displayed using a nested display or by referring to a publicly available website, the link used for accessing the product information sheet must clearly and legibly indicate "Product information sheet".
- (4) If a nested display is used, the product information sheet must appear on the first mouse click, mouse roll-over or tactile screen expansion on the link.