

## COMMISSION DECISION

of 9 July 2009

## establishing the ecological criteria for the award of the Community eco-label for campsite service

(notified under document number C(2009) 5618)

(Text with EEA relevance)

(2009/564/EC)

THE COMMISSION OF THE EUROPEAN COMMUNITIES,

Having regard to the Treaty establishing the European Community,

Having regard to Regulation (EC) No 1980/2000 of the European Parliament and of the Council of 17 July 2000 on a revised Community eco-label award scheme<sup>(1)</sup>, and in particular the second subparagraph of Article 6(1) thereof,

After consulting the European Union Eco-labelling Board,

Whereas:

- (1) Under Regulation (EC) No 1980/2000, the Community eco-label may be awarded to a product possessing characteristics which enable it to contribute significantly to improvements in relation to key environmental aspects.
- (2) Regulation (EC) No 1980/2000 provides that specific eco-label criteria, drawn up on the basis of the criteria drafted by the European Union Eco-labelling Board, are to be established according to product groups.
- (3) It also provides that the review of the eco-label criteria, as well as of the assessment and verification requirements related to those criteria, is to take place in due time before the end of the period of validity of the criteria specified for the product group concerned.
- (4) Pursuant to Regulation (EC) No 1980/2000, a timely review has been carried out of the ecological criteria, as well as of the related assessment and verification requirements established by Commission Decision 2005/338/EC of 14 April 2005 establishing the ecological criteria for the award of the Community eco-label for campsite service<sup>(2)</sup>. Those ecological criteria and the related assessment and verification requirements are valid until 31 October 2009.

- (5) In the light of that review, it is appropriate, in order to take account of scientific and market developments, to modify the definition of the product group and to establish new ecological criteria.
- (6) The ecological criteria, as well as the related assessment and verification requirements, should be valid for four years from the date of adoption of this Decision.
- (7) For campsite service, the ecological criteria should be divided into mandatory and optional criteria.
- (8) As regards the fees relating to applications for and use of the eco-label by micro enterprises, as defined by Commission Recommendation 2003/361/EC of 6 May 2003 concerning the definition of micro, small and medium-sized enterprises<sup>(3)</sup>, it is appropriate, in order to take account of the limited resources of micro-enterprises and their particular importance within this product group, to provide for reductions additional to those provided for by Regulation (EC) No 1980/2000 and Articles 1 and 2 of Commission Decision 2000/728/EC of 10 November 2000 establishing the application and annual fees of the Community eco-label<sup>(4)</sup>, pursuant to Article 5 of Decision 2000/728/EC.
- (9) Decision 2005/338/EC should therefore be replaced.
- (10) A transitional period should be allowed for service providers whose services have been awarded the eco-label for campsite service, based on the criteria contained in Decision 2005/338/EC, so that they have sufficient time to adapt their services to comply with the revised criteria and requirements. Service providers should also be allowed to submit applications set out under the criteria set in Decision 2005/338/EC or set out under the criteria set in this Decision, until the lapse of validity of that Decision.
- (11) Measures provided for in this Decision are in accordance with the opinion of the Committee established by Article 17 of Regulation (EC) No 1980/2000,

<sup>(1)</sup> OJ L 237, 21.9.2000, p. 1.

<sup>(2)</sup> OJ L 108, 29.4.2005, p. 67.

<sup>(3)</sup> OJ L 124, 20.5.2003, p. 36.

<sup>(4)</sup> OJ L 293, 22.11.2000, p. 18.

HAS ADOPTED THIS DECISION:

#### Article 1

1. The product group 'campsite service' shall comprise, as a main service provided for a fee, the provision of pitches equipped for mobile lodging structures within a defined area.

It shall also comprise other accommodation facilities suitable for the provision of shelter to lodgers and collective areas for communal service if they are provided within the defined area.

2. The 'campsite service' provided within the defined area may also include the provision, under the management or ownership of the campsite, of food services and leisure activities.

3. For the purposes of this Decision, food services shall include breakfast; fitness and leisure activities/facilities shall include saunas, swimming pools and all other such facilities, which are within the accommodation grounds and green areas such as parks and gardens, which are open to guests, and which are not part of the campsite structure.

4. For the purposes of this Decision, micro-enterprises shall be as defined in Recommendation 2003/361/EC.

#### Article 2

1. In order to be awarded the Community eco-label for campsite service under Regulation (EC) No 1980/2000 (hereinafter 'the eco-label'), a campsite service shall fulfil all of the following requirements:

- (a) it shall fall within the product group 'campsite service';
- (b) it shall comply with each of the criteria set out in Section A of the Annex to this Decision;
- (c) it shall comply with a sufficient number of the criteria set out in Section B of the Annex to this Decision, in order to acquire the requisite number of points as referred to in paragraphs 2 and 3.

2. For the purposes of paragraph 1(c), the campsite service shall acquire at least:

- (a) 20 points for the main service;
- (b) 24 points if other accommodation facilities, suitable for the provision of shelters for lodgers, are provided in addition.

3. The respective points referred to in paragraph 2 shall be increased by any of the following, if provided under the same management or ownership of the campsite service:

- (a) 3 points for food services;
- (b) 3 points for green/outside areas available to guests, which are not part of the campsite structure;
- (c) 3 points for leisure/fitness activities or 5 points if the leisure/fitness activity consists in a wellness centre.

#### Article 3

1. By way of derogation from Article 1(3) of Decision 2000/728/EC, where an application is made by a micro enterprise for award of the Eco-label, the application fee shall be reduced by 75 % with no other reduction possible.

2. By way of derogation from the first sentence of Article 2(5) of Decision 2000/728/EC, the minimum annual fee for a micro enterprise for use of the Eco-label shall be EUR 100.

3. The annual volume of sales for all campsite services shall be calculated by multiplying the delivery price by the number of overnight stays and reducing the resulting product by 50 %. The delivery price shall be considered as the average fee paid by the visitor for the overnight stay, including all the services which do not entail an extra charge.

4. The reductions to the minimum annual fee provided for in paragraphs 6 to 10 of Article 2 of Decision 2000/728/EC shall apply.

#### Article 4

The ecological criteria for the product group 'campsite service', as well as the related assessment and verification requirements, shall be valid for four years from the date of adoption of this Decision.

#### Article 5

For administrative purposes the code number assigned to the product group 'campsite service' shall be '026'.

#### Article 6

Decision 2005/338/EC is repealed.

*Article 7*

1. Applications for the eco-label falling within the product group 'campsite service' submitted before the date of adoption of this Decision shall be evaluated in accordance with the conditions laid down in Decision 2005/338/EC.

2. Applications for the eco-label falling within the product group 'campsite service' submitted from the date of adoption of this Decision but by 31 October 2009 at the latest be based either on the criteria set out in Decision 2005/338/EC or on the criteria set out in this Decision.

Those applications shall be evaluated in accordance with the criteria on which they are based.

3. Where the eco-label is awarded on the basis of an application evaluated according to the criteria set out in Decision 2005/338/EC, that eco-label may be used for twelve months from the date of adoption of this Decision.

*Article 8*

This Decision is addressed to the Member States.

Done at Brussels, 9 July 2009.

*For the Commission*

Stavros DIMAS

*Member of the Commission*

## ANNEX

**FRAMEWORK****The aims of these criteria**

These criteria aim to set limits on the main environmental impacts from the three phases of the service's life cycle of campsite service (purchasing, provision of the service, waste). In particular they aim to:

- limit energy consumption,
- limit water consumption,
- limit waste production,
- favour the use of renewable resources and of substances which are less hazardous to the environment,
- promote environmental communication and education.

**Specifications**

Mobile lodging structures as referred to in Article 1 are those such as tents, caravans, mobile homes and camper vans. Accommodation facilities suitable for the provision of shelter to lodgers are facilities such as bungalows, rental mobile lodging and apartments. Collective areas for communal services are such as washing and cooking facilities, supermarkets and information facilities.

**Assessment and verification requirements**

The specific assessment and verification requirements are indicated immediately below each criterion set out in Sections A and B.

Where appropriate, test methods and standards other than those indicated for each criterion may be used if their equivalence is accepted by the Competent Body assessing the application.

Where the applicant is required to provide declarations, documentation, analyses, test reports, or other evidence to show compliance with the criteria, it is understood that these may originate from the applicant and/or his supplier(s) and/or their supplier(s), et cetera, as appropriate.

Competent Bodies shall carry out on site inspections before awarding the license.

Where appropriate, Competent Bodies may require supporting documentation and may carry out independent verifications. During the license period the Competent Bodies shall monitor compliance with criteria.

The Competent Bodies are recommended to take into account the implementation of recognised environmental management schemes, such as EMAS or ISO 14001, when assessing applications and monitoring compliance with the criteria.

(Note: it is not required to implement such management schemes).

**General requirements**

In order to apply for the eco-label the applicant must comply with Community, national and local requirements. In particular, it shall be guaranteed that:

1. The physical structure is built legally and respects all relevant laws or regulations of the area on which it is built, especially any related to landscape and biodiversity conservation.
2. The physical structure respects Community, national and local laws and regulations regarding energy conservation, water sources, water treatment and disposal, waste collection and disposal, maintenance and servicing of equipment, safety and health dispositions.
3. The enterprise is operational and registered, as required by national and/or local laws and its staff are legally employed and insured.

## SECTION A

## MANDATORY CRITERIA REFERRED TO IN ARTICLE 2, PARAGRAPH 1

## ENERGY

**1. Electricity from renewable sources**

At least 50 % of the electricity used for all purposes shall come from renewable energy sources, as defined in Directive 2001/77/EC of the European Parliament and of the Council <sup>(1)</sup>.

This criterion does not apply to campsites that have no access to a market that offers electricity generated from renewable energy sources.

Binding contract restrictions (such as the provision of penalties) of at least 2 years for the change of power supplier can be considered as 'no access' to a market that offers electricity generated from renewable energy sources.

*Assessment and verification:* The applicant shall supply a declaration from (or the contract with) the electricity supplier indicating the nature of the renewable energy source(s), the percentage of electricity supplied that is from a renewable source, documentation on the boilers (heat generators) used, if any and an indication of the maximum percentage that can be supplied. According to Directive 2001/77/EC, renewable energy sources shall mean renewable non-fossil energy sources (wind, solar, geothermal wave, tidal, hydro power, biomass, landfill gas, sewage treatment plant gas and biogases). In case the campsite have no access to a market that offers energy from renewable energy sources, documentation demonstrating the request for renewable energy has to be supplied.

**2. Coal and heavy oils**

No heavy oils having a sulphur content higher than 0,1 % and no coal shall be used as an energy source. Coal for decorative fireplaces is excluded from this criterion.

This criterion only applies to campsites that have an independent heating system.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, indicating the nature of the energy sources used.

**3. Efficiency and heat generation**

If a new heat generating capacity is installed within the duration of the eco-label award, it shall be a high efficiency cogeneration unit (as defined by Article 3 and Annex III to Directive 2004/8/EC of the European Parliament and of the Council <sup>(2)</sup>), a heat pump or an efficient boiler. In the latter case, the efficiency of such a boiler shall be of 4 stars (ca. 92 % at 50 °C and 95 % at 70 °C), measured according to Council Directive 92/42/EEC <sup>(3)</sup>, or according to relevant product norms and regulations for those boilers not covered by this Directive.

Existing hot-water boilers fired with liquid or gaseous fuels as defined in Directive 92/42/EEC shall comply with efficiency standards at least equivalent to three stars as stated in the Directive. Existing cogeneration units shall comply with the definition of high efficiency in Directive 2004/8/EC.

The efficiency of boilers excluded from Directive 92/42/EEC <sup>(4)</sup> shall comply with the manufacturer's instructions and with national and local legislation on efficiency, but for such existing boilers (with the exception of biomass boilers) an efficiency lower than 88 % shall not be accepted

*Assessment and verification:* The applicant shall provide technical specification from those responsible for the sale and/or maintenance of the boiler indicating its efficiency.

<sup>(1)</sup> OJ L 283, 27.10.2001, p. 33.

<sup>(2)</sup> OJ L 52, 21.2.2004, p. 50.

<sup>(3)</sup> OJ L 167, 22.6.1992, p. 17.

<sup>(4)</sup> Article 3 of Directive 92/42/EEC excludes the following boilers: hot-water boilers capable of being fired by different fuels including solid fuels; equipment for the instantaneous preparation of hot water; boilers designed to be fired by fuels the properties of which differ appreciably from the properties of the liquid and gaseous fuels commonly marketed (industrial waste gas, biogas, etc.); cookers and appliances designed mainly to heat the premises in which they are installed and, as a subsidiary function, to supply hot water for central heating and sanitary hot water.

#### 4. Air conditioning

Any household air conditioner bought within the duration of the eco-label award shall have at least Class A energy efficiency as laid down in Commission Directive 2002/31/EC <sup>(1)</sup>, or have corresponding energy efficiency.

*Note:* This criterion does not apply to air-conditioners that are appliances that can also use other energy sources, or to air-to-water and water-to-water appliances, or to units with an output (cooling power) greater than 12 kW.

*Assessment and verification:* The applicant shall provide technical specifications from the manufacturer or the professional technicians responsible for installation, sale and/or maintenance of the air conditioning system.

#### 5. Energy efficiency of buildings

The campsite shall comply with the national legislation and local building codes related to energy efficiency and the energy performance of buildings.

*Assessment and verification:* the applicant shall provide the energy certification under Directive 2002/91/EC of the European Parliament and of the Council <sup>(2)</sup> or where not available in the national implementation system, the results of an energy audit performed by an independent expert on the energy performance of buildings.

#### 6. Window insulation

All windows in heated and/or air conditioned rooms and common areas shall have appropriate degree of thermal insulation according to the local regulations and climatic conditions and shall provide an appropriate degree of acoustic insulation. (This does not apply to rental caravans/mobile homes where these are not owned by the campsite management.)

All windows in heated and/or air conditioned rooms and common areas added or renovated after the acquisition of the Community eco-label shall comply with Directive 2002/91/EC (Articles 4, 5 and 6) and Council Directive 89/106/EEC <sup>(3)</sup> and relative national technical regulations for their implementation

*Assessment and verification:* The applicant shall provide a declaration from a professional technician indicating compliance with this criterion supplying the thermal transmittance values (U-value). For windows complying with Directive 2002/91/EC, the applicant shall provide the energy certification or where not available in the national implementation system, a declaration from the constructor.

#### 7. Switching off heating or air conditioning

If the heating and/or the air conditioning is not automatically switched off when windows are open, there shall be easily available information reminding the guest to close the window(s) if the heating or air conditioning is on. Individual heating/air conditioning systems acquired after the certification with the Community eco-label shall be equipped with an automatic switch off when windows are opened.

This criterion only applies to campsites that have heating and/or air conditioning.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with the text of the information to guests (if applicable).

#### 8. Switching off lights

If there is no automatic off- switch for the light(s) in the rental accommodation, there shall be easily available information to the guests asking them to turn off the lights when leaving the accommodation.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with the information procedures.

#### 9. Energy efficient light bulbs

- (a) At least 80 % of all light bulbs in the campsite shall have an energy efficiency of Class A as defined in Commission Directive 98/11/EC <sup>(4)</sup>. This does not apply to light fittings whose physical characteristics do not allow use of energy saving light bulbs.

<sup>(1)</sup> OJ L 86, 3.4.2002, p. 26.

<sup>(2)</sup> OJ L 1, 4.1.2003, p. 65.

<sup>(3)</sup> OJ L 40, 11.2.1989, p. 12.

<sup>(4)</sup> OJ L 71, 10.3.1998, p. 1.

- (b) 100 % of light bulbs that are situated where they are likely to be turned on for more than five hours a day shall have an energy efficiency of Class A as defined by Directive 98/11/EC. This does not apply to light fittings whose physical characteristics do not allow use of energy saving light bulbs.

*Assessment and verification:* The applicant shall provide a declaration of compliance with both parts of this criterion, together with an indication of the energy efficiency class of the different light bulbs used.

#### 10. **Outside heating appliances**

The campsite shall use only appliances powered with renewable energy sources to heat outside areas such as smoking corners or external dining areas.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, indicating the nature of the energy sources used in case of appliances powered with renewable energy sources.

### WATER

#### 11. **Water flow from taps and showers**

The average water flow of the taps and shower heads excluding bath tub taps, kitchen taps and filling stations shall not exceed 9 litres/minute.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, and relevant documentation, including an explanation on how the campsite fulfils the criterion.

#### 12. **Waste bins in toilets**

Each toilet shall have an appropriate waste bin and the guest shall be invited to use the waste bin instead of the toilet for appropriate waste.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with appropriate documentation regarding the information to the guests.

#### 13. **Urinal flushing**

All urinals shall be fitted with either automatic (timed) or manual flushing systems so that there is no continuous flushing.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with relevant documentation on the urinals installed.

#### 14. **Changing towels and sheets**

Guests shall be informed of the environmental policy of the campsite on their arrival. This information shall explain that sheets and towels in rental accommodation shall be changed on their request, or by default at the frequency established by the environmental policy of the campsite or requested by law and/or national regulations. This applies only to rental accommodation where the service includes the provision of towels and/or sheets.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with relevant documentation showing how the guest is informed and how the campsite respects guests' requests.

#### 15. **Correct waste water disposal**

The campsite shall inform guests and staff on the correct use of the waste water discharge, in order to avoid the disposal of substances that might prevent waste water treatment in accordance with the municipal waste water plan and Community regulations. Where a waste water plan from the Municipality is not available, the campsite shall provide a general list of substances that shall not be disposed of with the waste water according to the Groundwater Directive 2006/118/EC of the European Parliament and of the Council <sup>(1)</sup>.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion and relevant documentation (if available, waste water plan and communication to guests and staff).

<sup>(1)</sup> OJ L 372, 27.12.2006, p. 19.



## DETERGENTS AND DISINFECTANTS

### 16. Chemical toilet disposal point (CDP)

Where the campsite is connected to a septic tank, the waste from chemical toilets shall be separately or otherwise correctly collected and treated. Where the site is connected to the public sewage system, a special sink or disposal unit aimed at avoiding spillage shall be sufficient.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, and relevant documentation including any specific disposal requirement by the local authority together with information on the chemical sink.

### 17. Disinfectants

Disinfectants shall be used only where they are necessary in order to comply with legal hygiene requirements.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with an indication of where and when disinfectants are used.

## WASTE

### 18. Waste separation by guests

Guests shall be informed how and where they can separate waste according to the best local or national systems within the areas to which the campsite belongs. Adequate containers for waste separation shall be as easily reachable as general waste bins.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with relevant documentation on the information to guests and explaining where containers are located on the campsite.

### 19. Waste separation

Waste shall be separated into the categories that can be handled separately by the local or national waste management facilities, with particular care regarding hazardous waste, which shall be separated, collected and disposed of as listed in Commission Decision 2000/532/EC<sup>(1)</sup> and appropriate disposal shall be sought. This list includes toners, inks, refrigerating and electrical equipment, batteries, energy saving light bulbs, pharmaceuticals, fats/oils, and electrical appliances as specified in Directive 2002/96/EC of the European Parliament and of the Council<sup>(2)</sup> and Directive 2002/95/EC of the European Parliament and of the Council<sup>(3)</sup>.

If the local administration does not offer separate waste collection and/or disposal, the campsite shall write to them expressing their willingness to separate waste, and expressing their concern about the lack of separate collection and/or disposal. If the local authority does not provide disposal of hazardous waste, the applicant shall, every year, provide a declaration from the local authority that there is no hazardous waste disposal system in place.

The request to local authorities to provide separate waste collection and/or disposal shall be made yearly.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with an indication of the different categories of waste accepted by the local authorities, and/or relevant contracts with private agencies. Where appropriate the applicant shall provide every year the corresponding declaration to the local authority.

### 20. Disposable products

Unless required by law, disposable toiletries (not refillable) such as shampoo and soap, and other products (not reusable), such as shower caps, brushes, nail files, etc. shall not be used. Where such disposable products are requested by law the applicant shall offer to guests both solutions and encourage them with appropriate communication to use the non-disposable products.

Disposable drinking systems (cups and glasses), plates and cutlery shall only be used if they are made out of renewable raw materials and are biodegradable and compostable according to EN 13432.

<sup>(1)</sup> OJ L 226, 6.9.2000, p. 3.

<sup>(2)</sup> OJ L 37, 13.2.2003, p. 24.

<sup>(3)</sup> OJ L 37, 13.2.2003, p. 19.



*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with relevant documentation explaining how the criterion is fulfilled (including any legislation requiring use of disposable products), and consistent documentation regarding the refillable products and/or on the information conveyed to the guests, concerning the encouragement to use non-disposable products (if applicable).

For demonstrating that disposable drinking systems (cups and glasses), plates and cutlery meet this criteria evidence of compliance with EN 13432 must be provided.

#### **21. Breakfast Packaging**

Except where required by law, no single dose packages shall be used for breakfast or other food service, with the exception of dairy fat spreads (such as butter, margarine and soft cheese), chocolate and peanut butter spreads, and diet or diabetic jams and preserves.

*Assessment and verification:* The applicant shall provide a declaration of compliance with the criterion and a detailed explanation on how the accommodation fulfils, together with a list of single dose products used and the legislation requiring this.

### **OTHER SERVICES**

#### **22. No smoking in common areas**

A no smoking section shall be available in all indoor common areas.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion.

#### **23. Public transportation**

Information shall be made easily available to the guests and staff on how to use public transportation to and from the campsite through its main means of communication. Where no appropriate public transport exists, information on other environmentally preferable means of transport shall also be provided.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with copies of the information material available.

### **GENERAL MANAGEMENT**

Applicants with an Environmental Management System registered under Regulation (EC) No 761/2001 of the European Parliament and of the Council <sup>(1)</sup> or certified according to ISO 14001 automatically fulfil the following general management criteria with exception of criteria 28, 29 and 30 (data collection and information). In such cases, the means of verification of compliance with those criteria is the EMAS registration or ISO 14001 certification.

#### **24. Maintenance and servicing of boilers and air conditioning systems**

Maintenance and servicing of boilers and air conditioning systems shall be carried out at least yearly, or more often if so required by law or need, by appropriately qualified professionals, following CEI and national standards where these apply, or according to the manufacturer's instructions.

For air conditioning systems the maintenance (check for leakage and repair) has to be carried out according to Regulation (EC) No 842/2006 of the European Parliament and of the Council <sup>(2)</sup>, in line with the amount of F (fluorinated greenhouse) gas contained in the application, as follows:

- at least once every 12 months for applications containing 3 kg or more of F gases (this shall not apply to equipment with hermetically sealed systems, which are labelled as such and contain less than 6 kg of fluorinated greenhouse gases),
- at least once every six months for applications containing 30 kg or more of F gases,
- at least once every three months for applications containing 300 kg or more of F gases.

<sup>(1)</sup> OJ L 114, 24.4.2001, p. 1.

<sup>(2)</sup> OJ L 161, 14.6.2006, p. 1.

*Assessment and verification:* The applicant shall provide a declaration of compliance with all parts of this criterion, together with a description of the boilers and their maintenance programme, and details of the persons/companies carrying out the maintenance, and what is checked during the maintenance.

For air conditioning systems containing 3 kg or more of F gases the applicant shall provide records on the quantity and type of F gases installed, any quantities added and the quantity recovered during maintenance, servicing and final disposal as well as the identification of the company or technician who performed the servicing or maintenance, as well as the dates and results of the leakage checks and relevant information specifically identifying the separate stationary equipment with more than 30 kg of F gases.

## 25. Policy setting and environmental programme

The management shall have an environmental policy and shall draw up a simple environmental policy statement and a precise action programme to ensure the application of the environmental policy.

The action programme shall identify targets on environmental performance regarding energy, water, chemicals and waste, which shall be set every two years, taking into consideration the optional criteria and the data collected where available. It shall identify the person who will act as the environmental manager of the campsite and who is in charge of taking the necessary actions and reaching the targets. The environmental policy shall be available for consultation by the public. Comments and feedback from guests collected by means of a questionnaire or check list shall be taken into account.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with a copy of the environmental policy or the policy statement and action programme, and procedures for taking into account input from guests.

## 26. Staff training

The campsite shall provide information and training to the staff, including written procedures or manuals, to ensure the application of environmental measures and to raise awareness of environmentally responsible behaviour. In particular, the following issues shall be taken into consideration:

### Concerning **energy saving:**

- Staff shall be trained on how to save energy.

### Concerning **water saving:**

- Staff shall be trained to check every day for visible leaks and to take appropriate action as necessary.
- Flowers and outside areas shall normally be watered before high sun or after sunset, where regional or climatic conditions make it appropriate.
- Staff shall be informed of the campsite's policy regarding criterion 14 about towel change and be instructed how to comply with it.

### Concerning **chemical substances:**

- Staff shall be trained not to exceed the recommended amount of detergent and disinfectant indicated on the packaging.

### Concerning **waste:**

- Staff shall be trained to collect, separate and bring to appropriate disposal waste into the categories that can be handled separately by the local or national waste management facilities as defined by criterion 19.
- Staff shall be trained to collect, separate and bring to appropriate disposal hazardous waste as listed in Decision 2000/532/EC and defined by criterion 19.

Adequate training shall be provided to all new staff within four weeks of starting employment and for all staff at least once a year.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with details of the training programme, its content, and an indication of which staff have received what training and when. The applicant shall provide also copies of procedures and staff communication concerning all mentioned issues.

## 27. Information to guests

The campsite shall provide information to the guests, including conference participants, on its environmental policy, including safety and fire safety aspects, inviting them to contribute to its implementation. The information conveyed to the guests shall refer to the actions taken on behalf of its environmental policy and provide information about the Community eco-label. This information shall be actively given to the guests at the reception, together with a questionnaire covering their views about the environmental aspects of the campsite. Notices inviting guests to support the environmental objectives shall be visible to the guests, especially in the common areas and the rental accommodation.

Specific actions for the different areas shall be:

### Concerning **energy**:

- Where applicable, according to criteria 7 and 8, inform guests on switching off heating/air conditioning and lights.

### Concerning **water and waste water**:

- In the sanitary areas and bathrooms there shall be adequate information to the guest on how to help the campsite to save water.
- The guest shall be invited to inform the staff of any leak.
- In the toilets, signs shall request guests to dispose of their waste into the waste bins instead of the toilets.
- Guests shall be informed about the necessities and obligations of correct disposal of the waste water from their mobile means of lodging.

### Concerning **waste**:

- The guest shall be informed about the waste reduction policy of the campsite and the use of quality product alternatives to disposable and single portion products, and should be encouraged to use non-disposable products, in case where any legislation requires the use of disposable products.
- They shall be informed how and where they can separate waste according to local or national systems within the areas belonging to the campsite and where to dispose of their hazardous substances.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with copies of the information signs and notices provided for the guests, and indicate its procedures for distributing and collecting the information and the questionnaire, and for taking the feedback into account.

## 28. Energy and water consumption data

The campsite shall have procedures for collecting and monitoring data on overall energy consumption (kWh), electricity and other energy sources consumption (kWh), and water consumption (litres).

Data shall be collected where possible, monthly or at least yearly, for the period when the campsite is open, and shall also be expressed as consumption per overnight stay and per m<sup>2</sup> of indoor area.

The campsite shall report the results yearly to the Competent Body that assessed the application.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with a description of the procedures. On application, the applicant shall provide the data for the above-listed consumptions for at least the previous six months (if available), and thereafter shall provide this data every year for the previous year or opening period. For the residential area (long term stay), the number of overnight stays can be based on an estimation by the campsite owner.

## 29. Other data collection

The campsite shall have procedures for collecting and monitoring data on consumption of chemicals expressed in kg and/or litres specifying if the product is concentrated or not and the quantity of waste produced (litres and/or kg of unsorted waste).

Data shall be collected where possible, monthly or at least yearly, and shall also be expressed as consumption or production per overnight stay and per m<sup>2</sup> of indoor area.

The campsite shall report the results yearly to the Competent Body that assessed the application.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with a description of the procedures. On application, the applicant shall provide the data for the above-listed consumptions for at least the previous six months (if available), and thereafter shall provide this data every year for the previous year or opening period. The applicant shall specify the services offered and if laundry is cleaned on the premises.

### 30. Information appearing on the eco-label

Box 2 of the eco-label shall contain the following text:

- This campsite is actively taking measures to use renewable energy sources, save energy and water, to reduce waste, to improve the local environment.

*Assessment and verification:* The applicant shall provide a sample of how they will use the label, together with a declaration of compliance with this criterion.

## SECTION B

### OPTIONAL CRITERIA REFERRED TO IN ARTICLE 2, PARAGRAPHS 1 AND 2

Each of the criteria set out in this Section has been attributed a value expressed in points or fractions of points. In order to qualify for award of the eco-label, campsites must score a minimum number of points. If the campsite does not offer other accommodations suitable for the provision of shelter to lodgers as part of its services, the minimum score required is 20; if it does, the minimum score required is 24.

The total score required shall be increased by 3 points for each of the following additional services which are offered that are under the management or ownership of the campsite:

- Food services (including breakfast);
- Leisure/fitness activities, which include saunas, swimming pools and all other such facilities which are within the campsite grounds. If the leisure/fitness activities consist in a wellness centre, the score required shall be increased by 5 points, instead of 3;
- Green areas which are not part of the campsite structure, such as parks, woods and gardens which are open to guests.

## ENERGY

### 31. Generation of electricity through renewable energy sources (up to 4 points)

The campsite shall have a photovoltaic (solar panel) or local hydroelectric system, geothermal, biomass or wind power electricity generation that supplies or will supply at least 20 % of the overall electricity consumption per year (2 points).

The campsite shall introduce into the grid a net amount of electrical energy produced from renewable energy sources (2 points).

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with documentation on the photovoltaic, hydroelectric, geothermal, biomass or wind power system and data on both its potential and actual output and documentation regarding the electricity flows from and to the grid as proof of any net contribution or electricity from renewable energy sources to the grid.

### 32. Energy from renewable energy sources (up to 2 points)

At least 70 % of the total energy used to heat or cool either the rooms or to heat sanitary water shall come from renewable energy sources. (1,5 points, 2 points for 100 % of the campsite's energy used for that purpose, coming from renewable energy sources).

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with data on the energy consumed in heating rooms and hot water and documentation showing that at least 70 % or 100 % of this energy comes from renewable energy sources.

**33. Boiler energy efficiency (1,5 points)**

The campsite shall have a four-star boiler(s) as defined by Directive 92/42/EEC.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with adequate documentation.

**34. Boiler NOx emissions (1,5 points)**

The boiler(s) shall be class 5 of the EN 297 prA3 norm regulating NOx emissions, and shall emit less than 60 mg NOx/kWh (gas condensing boilers) or 70 mg NOx/kWh (non-condensing gas boilers up to nominal output of 120 kW).

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with a report or technical specifications from the professional technicians responsible for the sale and/or maintenance of the boiler.

**35. District heating (1,5 points)**

The heating of the campsite shall be provided by efficient district heating, for the purposes of the eco-label defined as follows.

Generation of heat is done either in high efficiency cogeneration units as defined by Directive 2004/8/EC and any other Commission instruments adopted in application of that Directive, or in heat only boilers with an efficiency that matches or surpasses the applicable reference value established by Commission Decision 2007/74/EC <sup>(1)</sup>.

And in addition:

- The pipes in the district heating distribution network shall meet the requirements as laid out in the applicable CEN standards for such pipes.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with documentation showing connection to the district heating.

**36. Combined heat and power — cogeneration (1,5 points)**

Electricity and heating of the sanitary facilities, common areas and rental accommodation shall be provided by a high efficiency cogeneration unit according to Directive 2004/8/EC. If the campsite service has such cogeneration unit on site its output of heat and electricity shall supply at least 70 % of the total heat and electricity consumption on site. The supply shall be calculated in accordance with the methodology provided by Directive 2004/8/EC.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with documentation on the combined heat and power plant.

**37. Heat pump (up to 2 points)**

The campsite shall have a heat pump providing heat and/or air conditioning (1,5 points). The campsite shall have a heat pump with the Community eco-label or another ISO type I eco-label (2 points).

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with documentation on the heat pump.

**38. Heat recovery (up to 1,5 points)**

The campsite shall have a heat recovery system for 1 (1 point) or 2 (1,5 points) of the following categories: refrigeration systems, ventilators, washing machines, dishwashers, swimming pool(s), sanitary waste water.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with documentation on the heat recovery systems.

**39. Thermoregulation (1,5 points)**

The temperature in every common area and rental accommodation shall be individually regulated.

<sup>(1)</sup> OJ L 32, 6.2.2007, p. 183.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with documentation on the thermoregulatory systems.

#### 40. Energy performance audits for buildings (1,5 points)

The campsite service shall be subject to a biannual energy performance audit by an independent expert and implement at least two recommendations on improving the energy performance resulting from the audit.

*Assessment and verification:* the applicant shall provide the energy performance audit report and provide detailed documentation on how the campsite has fulfilled this criterion.

#### 41. Air conditioning (up to 2 points)

All household air conditioner in the campsite have an energy efficiency 15 % higher than the threshold to qualify for class A in Directive 2002/31/EC (1,5 points). All household air conditioners in the campsite have an energy efficiency 30 % or higher than the threshold to qualify for class A in Directive 2002/31/EC (2 points).

This criterion does not apply to appliances that can also use other energy sources, air-to-water and water-to-water appliances, or units with an output (cooling power) greater than 12 kW.

*Assessment and verification:* The applicant shall provide relevant documentation showing compliance with the criterion.

#### 42. Automatic switching-off of air conditioning and heating systems (1,5 points)

There shall be an automatic system that turns off the air conditioning and heating of rental accommodation when windows are open.

*Assessment and verification:* The applicant shall provide technical specification from the professional technicians responsible for the installation sale and/or maintenance of the air conditioning system.

#### 43. Bioclimatic architecture (3 points)

Buildings on the campsite ground shall be built according to bioclimatic architectural principles.

*Assessment and verification:* The applicant shall provide a detailed explanation of how the campsite fulfils this criterion, together with appropriate documentation.

#### 44. Energy efficient refrigerators (1 point), ovens (1 point) dishwashers (1 point), washing machines (1 point), dryers/tumblers (1 point) and office equipment (maximum of 3 points)

(a) (1 point): All household refrigerators shall be of Class A+ or A++ efficiency according to Commission Directive 94/2/EC <sup>(1)</sup>, and all frigo or mini-bars shall be at least class B efficiency.

*Assessment and verification:* The applicant shall provide documentation indicating the energy class of all the refrigerators and frigo or mini-bars.

(b) (1 point): All household electric ovens shall be of class A energy efficiency as laid down in Directive 2002/40/EC <sup>(2)</sup>.

*Assessment and verification:* The applicant shall provide documentation indicating the energy class of all the household electric ovens.

*Note:* The criterion does not apply to ovens not operated with electric energy or otherwise not covered by Commission Directive 2002/40/EC (e.g. industrial ovens).

(c) (1 point): All household dishwashers shall be of class A energy efficiency as laid down in Commission Directive 97/17/EC <sup>(3)</sup>.

*Assessment and verification:* The applicant shall provide documentation indicating the energy class of all the dishwashers.

*Note:* The criterion does not apply to dishwashers not covered by Directive 97/17/EC (e.g. industrial dishwashers).

<sup>(1)</sup> OJ L 45, 17.2.1994, p. 1.

<sup>(2)</sup> OJ L 128, 15.5.2002, p. 45.

<sup>(3)</sup> OJ L 118, 7.5.1997, p. 1.

- (d) (1 point): All household washing machines shall be of class A energy efficiency as laid down in Commission Directive 95/12/EC <sup>(1)</sup>.

*Assessment and verification:* The applicant shall provide documentation indicating the energy class of all the washing machines.

*Note:* The criterion does not apply to washing machines not covered by Directive 95/12/EC (e.g. industrial washing machines).

- (e) (1 point): At least 80 % of office equipment (PCs, monitors, faxes, printers, scanners, photocopying machines) shall qualify for the energy star as laid down in Regulation (EC) No 106/2008 of the European Parliament and of the Council <sup>(2)</sup> and in Commission Decision 2003/168/EC <sup>(3)</sup>.

*Assessment and verification:* The applicant shall provide documentation indicating the qualification for the energy star of the office equipment.

- (f) (1 point): All electric tumble driers shall be class A energy efficiency as laid down in Commission Directive 95/13/EC <sup>(4)</sup>.

*Assessment and verification:* The applicant shall provide documentation indicating the energy class of all electric tumble driers.

*Note:* The criterion does not apply to electric tumble driers not covered by Directive 95/13/EC (e.g. industrial tumble driers).

#### **45. Electric hand and hair driers with proximity sensor (up to 2 points)**

All electric hand (1 point) and hair (1 point) driers shall be fitted with proximity sensors or have been awarded an ISO Type I eco-label.

*Assessment and verification:* The applicant shall provide appropriate supporting documentation of how the campsite fulfils this criterion.

#### **46. Refrigerator positioning (1 point)**

The kitchen, kiosk and shop refrigerator(s) shall be positioned and regulated according to energy saving principles, in order to reduce energy waste.

*Assessment and verification:* The applicant shall provide a detailed explanation of how the campsite fulfils this criterion.

#### **47. Automatic switching off lights in rental accommodation (1,5 points)**

Automatic systems which turn the lights off when guests leave the accommodation shall be installed in 95 % of the campsite rental accommodation.

*Assessment and verification:* The applicant shall provide technical specification from the professional technicians responsible for the installation and/or maintenance of these systems.

#### **48. Sauna timer control (1 point)**

All sauna units and hammams shall have a timer control or a staff procedure regulating the switching on/off.

*Assessment and verification:* The applicant shall provide technical specification from the professional technicians responsible for the installation and/or maintenance of these systems.

<sup>(1)</sup> OJ L 136, 21.6.1995, p. 1.

<sup>(2)</sup> OJ L 39, 13.2.2008, p. 1.

<sup>(3)</sup> OJ L 67, 12.3.2003, p. 22.

<sup>(4)</sup> OJ L 136, 21.6.1995, p. 28.



**49. Swimming pool heating with renewable energy sources (up to 1,5 points)**

Energy used to heat swimming pool water shall come from renewable energy sources. At least 50 %: 1 point, 100 %: 1,5 points.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with data on the energy consumed in heating swimming pool water and documentation showing the amount of energy used that comes from renewable energy sources.

**50. Automatic switching off outside lights (1,5 points)**

Outside lighting not needed for security reasons shall be turned off automatically after a defined time, or be activated through a proximity sensor.

*Assessment and verification:* The applicant shall provide technical specification from the professional technicians responsible for the installation and/or maintenance of these systems.

**WATER****51. Use of rainwater (2 points) and recycled water (2 points)**

(a) (2 points): Rainwater shall be collected and used for non-sanitary and non-drinking purposes.

*Assessment and verification:* The applicant shall provide a detailed explanation of how the campsite fulfils this criterion, together with appropriate supporting documentation, and appropriate assurances that the sanitary and drinking water supply is kept entirely separate.

(b) (2 points): Recycled water shall be collected and used for non-sanitary and non-drinking purposes.

*Assessment and verification:* The applicant shall provide a detailed explanation of how the campsite fulfils this criterion, together with appropriate supporting documentation and appropriate assurances that the sanitary and drinking water supply is kept entirely separate.

**52. Automatic watering systems for outside areas (1,5 points)**

The campsite shall use an automatic system which optimises watering times and water consumption for outside plants/greening.

*Assessment and verification:* The applicant shall provide a detailed explanation of how the campsite fulfils this criterion, together with appropriate supporting documentation.

**53. Water flow from taps and shower heads (1,5 points)**

The average flow from all taps and shower heads excluding bath taps and filling stations shall not exceed 8 litres/minute.

*Assessment and verification:* The applicant shall provide a detailed explanation of how the campsite fulfils this criterion, together with appropriate supporting documentation.

**54. WC flushing (1,5 points)**

At least 95 % of WCs shall consume 6 litres per full flush or less.

*Assessment and verification:* The applicant shall provide a detailed explanation of how the campsite fulfils this criterion, together with appropriate supporting documentation.

**55. Dishwasher water consumption (1 point)**

The water consumption of the dishwashers (expressed as  $W_{(measured)}$ ) shall be lower or equal to the threshold as defined in the equation below using the same test method EN 50242 and programme cycle as chosen for Directive 97/17/EC:

$$W_{(measured)} \leq (0,625 \times S) + 9,25$$

where:

$W_{(measured)}$  = the measured water consumption of the dishwasher in litres per cycle, expressed to the first decimal,

S = the applicable number of standard place settings of the dishwasher.

The criterion only applies to household dishwashers.

*Assessment and verification:* The applicant shall provide technical specification from the professional technicians responsible for the manufacture, sale or maintenance of the dishwashers or evidence that the dishwashers have been awarded the Community eco-label.

**56. Washing machine water consumption (1 point)**

The washing machines used within the campsite by guests and staff or those used by the campsite laundry service provider shall use no more than 12 litres of water per kg of wash-load measured according to EN 60456, using the same standard 60 °C cotton cycle as chosen for Directive 95/12/EC.

*Assessment and verification:* The applicant shall provide technical specification from the professional technicians responsible for the manufacture, sale or maintenance of the washing machines or evidence that the washing machines have been awarded the Community eco-label. The campsite management shall provide technical documentation from its laundry service provider that their washing machine complies with the criterion.

**57. Tap water temperature and flow (1 point)**

At least 95 % of taps shall allow a precise and prompt regulation of the water temperature and of the water flow.

*Assessment and verification:* The applicant shall provide a detailed explanation of how the campsite fulfils this criterion, together with appropriate supporting documentation.

**58. Shower timers (1,5 points)**

All showers in sanitary facilities/common areas shall have a timing/proximity device which interrupts water flow after a defined time or if not in use.

*Assessment and verification:* The applicant shall provide a detailed explanation of how the campsite fulfils this criterion, together with appropriate supporting documentation.

**59. Swimming pool cover (1 point)**

At night or when the filled swimming pool is not used for more than a day, it shall be covered to prevent the cooling of the water in the pool and to reduce evaporation.

*Assessment and verification:* The applicant shall provide a detailed explanation of how the campsite fulfils this criterion, together with appropriate supporting documentation.

**60. De-icing (up to 1,5 points)**

Where de-icing of roads is necessary, mechanical means or sand/gravel shall be used in order to make roads on the campsite ground safe in case of ice/snow (1,5 points).

If chemical de-icing is used, substances which do not contain more than 1 % chloride ion (Cl) (1 point) or de-icers that have been awarded the Community eco-label or other national or regional ISO type I eco-labels (1,5 points) shall be used.

*Assessment and verification:* The applicant shall provide a detailed explanation of how the campsite fulfils this criterion, together with appropriate supporting documentation.

**61. Indications on water hardness (up to 2 points)**

In proximity to sanitary areas/washing machines/dishwashers there shall be displayed explanations on local water hardness (1 point) to allow better use of detergents by guests and staff or an automatic dosage system (1 point) shall be used which optimises detergent use according to water hardness.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with relevant documentation showing how the guest is informed.

**62. Water saving urinals (1,5 points)**

All urinals shall use a waterless system or have a manual/electronic flushing system, which permits single flushing of every urinal only when used.

*Assessment and verification:* The applicant shall provide detailed supporting documentation of how the campsite fulfils this criterion.

**63. Indigenous species used for new outdoor planting (1 point)**

Any planting of outdoor areas with trees and hedges shall be composed of indigenous species of vegetation.

*Assessment and verification:* The applicant shall provide the relevant specification of how the campsite fulfils this criterion, together with appropriate supporting documentation by an expert.

**DETERGENTS AND DISINFECTANTS****64. Detergents (up to 3 points)**

At least 80 % by weight of hand dishwashing detergents and/or detergents for dishwashers and/or laundry detergent and/or all purpose cleaners and/or sanitary detergents and/or soaps and shampoos used by the campsite shall have been awarded the Community eco-label or other national or regional ISO Type I eco-labels (1 point for each of these categories of detergents up to a maximum of 3 points).

*Assessment and verification:* The applicant shall provide data and documentation (including relevant invoices) indicating the quantities of such products used and the quantities that have an eco-label.

**65. Indoor and outdoor paints and varnishes (up to 2 points)**

At least 50 % of the indoor and/or outdoor painting of structures and rental accommodation, excluding rental caravans and mobile homes, shall be done with indoor and/or outdoor paints and varnishes awarded the Community eco-label or other national or regional ISO Type I eco-labels (1 point for indoor, 1 for outdoor paints and varnishes).

*Assessment and verification:* The applicant shall provide data and documentation (including relevant invoices) indicating the quantities of such products used and the quantities that have an eco-label.

**66. Car washing only in specially outfitted areas (1 point)**

Car washing shall not be allowed, or shall be allowed only in areas which are specially equipped to collect the water and detergents used and channel them to the sewerage system.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with appropriate supporting documentation.

**67. Support to alternatives to artificial barbecue lighter (1 point)**

Excluding artificial barbecue lighting products, alternative products such as rape seed oil, hemp products, shall be sold in shops.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion.

**68. Swimming pools: Dosage of disinfectants (1 point) or natural/ecological swimming pools (1 point)**

The swimming pool shall have an automatic dosage system that uses the minimum amount of disinfectant for the appropriate hygienic result (1 point).

Or

The swimming pool shall be of the ecological/natural type with only natural elements guaranteeing for the hygiene and safety of the bathers (1 point).

*Assessment and verification:* The applicant shall provide a technical documentation concerning the automatic dosage system or the type of ecological/natural swimming pool and its maintenance.

**69. Mechanical cleaning (1 point)**

The campsite shall have precise procedures for conducting chemical-free cleaning, such as use of micro-fibre products or other non-chemical cleaning materials or activities with similar effects.

*Assessment and verification:* The applicant shall provide a detailed explanation of how the campsite fulfils this criterion, together with appropriate supporting documentation if relevant.

**70. Organic gardening (2 points)**

Outside areas shall be managed either without any use of pesticides or according to organic farming principles, as laid down in Council Regulation (EC) No 834/2007 <sup>(1)</sup>, or as laid down in national law or recognised national organic schemes.

*Assessment and verification:* The applicant shall provide a detailed explanation of how the campsite fulfils this criterion, together with appropriate supporting documentation if relevant.

**71. Insect and pest repellents (up to 2 points)**

Architectural design of the accommodation and hygiene practices (such as building on stilts to prevent rats entering premises, use of mosquito nets and coils) shall ensure that the use of insect and pest repellents in the campsite is kept to a strict minimum (1 point).

If insect and pest repellents are used, only substances which are allowed for organic farming (as laid down in Regulation (EC) No 834/2007) or that have been awarded the Community eco-label or other national or regional ISO type I eco-labels shall be used (1 point).

*Assessment and verification:* The applicant shall provide a detailed explanation how the campsite fulfils this criterion, together with appropriate supporting documentation if relevant.

## WASTE

**72. Composting (up to 2 points)**

The campsite shall separate relevant organic waste (garden waste 1 point; kitchen waste 1 point) and shall ensure that it is composted according to local authority guidelines (e.g. by the local administration, in-house or by a private agency).

*Assessment and verification:* The applicant shall provide a detailed explanation of how the campsite fulfils this criterion, together with appropriate supporting documentation if relevant.

**73. Disposable drink containers (2 points)**

Disposable drink containers shall not be offered in the areas under the ownership or the direct management of the campsite.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with an indication of which such disposable products are used, if any, and the legislation requiring this.

**74. Fat/oil disposal (up to 2 points)**

Fat separators shall be installed and pan fat/oils and deep-frying fat/oils shall be collected and disposed of appropriately (1 point). Proper disposal of own fat/oil is offered to guests (1 point).

*Assessment and verification:* The applicant shall provide a detailed explanation of how the campsite fulfils this criterion, together with appropriate supporting documentation.

<sup>(1)</sup> OJ L 189, 20.7.2007, p. 1.

**75. Run-off from car parks (1 point)**

Oil and similar run-off from vehicles on the car park shall be collected and correctly disposed of.

*Assessment and verification:* The applicant shall provide a detailed explanation on how the campsite fulfils this criterion, together with appropriate supporting documentation.

**76. Used textiles, furniture and other products (up to 3 points)**

Used furniture, textiles and other products such as electronic equipment, shall be given to charity according to the campsite policy (2 points) or sold (1 point) to other associations which collect and redistribute such goods.

*Assessment and verification:* The applicant shall provide a detailed explanation of how the campsite fulfils this criterion, together with appropriate supporting documentation from the associations.

**OTHER SERVICES****77. Regulation of campsite traffic (1 point)**

All traffic (guests and maintenance/transport) inside the camp ground shall be limited to defined hours and areas

*Assessment and verification:* The applicant shall provide a detailed explanation of how the campsite fulfils this criterion, together with appropriate supporting documentation.

**78. Campsite generated traffic (1 point)**

The campsite shall not use combustion motor vehicles for transport and maintenance on the camp ground.

*Assessment and verification:* The applicant shall provide an explanation of how the campsite fulfils this criterion, together with appropriate supporting documentation.

**79. Trolleys for guests on the campsite (1 point)**

For transportation of luggage and shopping on the site, trolleys or other non-motorised means of transport shall be at guests' disposal free of charge.

*Assessment and verification:* The applicant shall provide an explanation of how the campsite fulfils this criterion, together with appropriate supporting documentation.

**80. Unsealed surfaces (1 point)**

At least 90 % of the campsite area surface is not covered with asphalt/cement or other sealing materials, which hinder proper drainage and airing of the soil.

*Assessment and verification:* The applicant shall provide an explanation of how the campsite fulfils this criterion, together with appropriate supporting documentation.

**81. Roof landscaping (2 points)**

At least 50 % of campsite buildings which have suitable roofs (flat roofs or roofs with a small angle of inclination) and are not used for other purposes, shall be grassed or planted.

*Assessment and verification:* The applicant shall provide an explanation of how the campsite fulfils this criterion, together with appropriate supporting documentation.

**82. Environmental communication and education (up to 3 points)**

The campsite shall provide environmental communication and education notices on local biodiversity, landscape and nature conservation measures to guests (1,5 points). Guest entertainment includes elements of environmental education (1,5 points).

*Assessment and verification:* The applicant shall provide a detailed explanation of how the campsite fulfils this criterion, together with appropriate supporting documentation.

**83. No smoking in common areas and rental accommodation (up to 1,5 points)**

Smoking shall not be allowed in 100 % of indoor common areas and at least 70 % (1 point) or at least 95 % (1,5 points) of rental accommodation.

*Assessment and verification:* The applicant shall indicate the number and nature of the areas and shall indicate which of these are non-smoking.

**84. Bicycles (1,5 points)**

Bicycles shall be made available to guests. (At least three bikes for every 50 pitches and/or rental accommodation units.)

*Assessment and verification:* The applicant shall provide an explanation of how the campsite fulfils this criterion.

**85. Pick up service (1 point)**

The campsite shall offer guests travelling with public transport pick up service at arrival with environmentally friendly means of transportation such as electric cars or horse sleds.

*Assessment and verification:* The applicant shall provide an explanation on how the campsite fulfils this criterion and an example how it is communicated to guests.

**86. Returnable or refillable bottles (up to 3 points)**

The campsite shall offer beverages in returnable/refillable bottles: soft drinks (1 point), beer (1 point), water (1 point).

*Assessment and verification:* The applicant shall provide a detailed explanation of how the campsite fulfils this criterion, together with appropriate supporting documentation from the suppliers of the bottles.

**87. Use of rechargeable products (up to 2 points)**

The campsite shall use only rechargeable batteries for TV remote controls (1 point), and/or rechargeable cartridges for toner for printers and photocopiers (1 point).

*Assessment and verification:* The applicant shall provide a detailed explanation of how the campsite fulfils this criterion, together with appropriate supporting documentation from the suppliers of the batteries and/or the refillers of the toner cartridges.

**88. Paper products (up to 3 points)**

At least 80 % of toilet/tissue paper and/or office paper and/or printed paper used shall have been awarded the Community eco-label or other national or regional ISO Type I eco-labels (1 point for each of these three categories of paper products).

*Assessment and verification:* The applicant shall provide data and documentation (including relevant invoices) indicating the quantities of such products used and the quantities that have an eco-label.

**89. Durable goods (up to 3 points)**

At least 30 % of any category of durable goods (such as bed-linen, towels, table linen, PCs, portables, TVs, mattresses, furniture, washing machines, dishwashers, refrigerators, vacuum cleaners, floor coverings, light bulbs) present in the campsite, including rental accommodation, shall have been awarded the Community eco-label or other national or regional ISO Type I eco-labels (1 point for each of up to three categories of durable goods).

*Assessment and verification:* The applicant shall provide data and documentation indicating the quantities of such products owned and the quantities that have an eco-label.

**90. Local food products (up to 3 points)**

At least two locally sourced and not out of season (for fresh fruit and vegetables) food products shall be offered at each meal, including breakfast (1,5 points).

Where applicable, consumption of local endangered species such as specific fish and crustacean species and 'bushmeat' and shrimps from mangrove forest endangering cultivation shall be forbidden in the food outlets (1,5 points) and in the shops (1,5 points).

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with appropriate supporting documentation.

**91. Organic food (up to 3 points)**

The main ingredients of at least two dishes (1 point) or the whole menu including breakfast (2 points) and at least 4 products sold in the shop (1 point) shall have been produced by organic farming methods, as laid down in Regulation (EC) No 834/2007 or produced according to an ISO type I eco-label.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with appropriate supporting documentation.

**92. Indoor air quality (up to 4 points)**

The campsite shall provide an optimal indoor air quality through one or both of the following measures:

- the rooms, rental accommodation and common areas shall correspond to the requirements laid down in point 3 of Annex I to Council Directive 89/106/EEC <sup>(1)</sup> and shall contain only painting, decorating, furniture and other materials certified with the Community eco-label or another equivalent low emission ISO type I environmental label (2 points);
- the rooms, rental accommodation and common areas shall be fragrance free, the sheets, towels and textiles shall be washed with fragrance free detergents (1 point) and cleaning shall be carried out with fragrance free means (1 point).

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with appropriate supporting documentation. As regards the fragrance free requirement, a list of components/ingredients of fragrance free washing and cleaning shall be considered as sufficient.

**GENERAL MANAGEMENT****93. EMAS registration (3 points), ISO certification (2 points) of the campsite**

The campsite shall be registered under the Community eco-management and audit scheme (EMAS) (3 points) or certified according to SO 14001 standard (2 points).

*Assessment and verification:* The applicant shall provide appropriate evidence of EMAS registration or ISO 14001 certification.

**94. EMAS registration (1,5 points) or ISO certification (1 point) of suppliers**

At least one of the main suppliers or service providers of the campsite shall be registered with EMAS (1,5 points) or certified according to ISO 14001 (1 point).

*Assessment and verification:* The applicant shall provide appropriate evidence of EMAS registration or ISO 14001 certification by at least one of his main suppliers.

**95. Compliance by subcontractors with mandatory criteria (up to 4 points)**

Where additional services of food or leisure/fitness activities are subcontracted, those services shall comply with all the mandatory criteria of this Annex, that apply to that specific services (2 point for each service of food and beverage and/or leisure facilities which is present on the campsite).

*Assessment and verification:* The applicant shall provide appropriate documentation of contractual agreements with his subcontractors regarding their compliance with the mandatory criteria.

<sup>(1)</sup> OJ L 40, 11.2.1989, p. 12.



**96. Energy and water meters (up to 2 points)**

The campsite shall have additional energy and water meters installed so as to allow data collection on consumption of different activities and/or machines, such as rooms, laundry and kitchen service and/or specific machines like refrigerators, washing machines, etc. (1 point). Every pitch has its own energy and/or water meter (1 point).

*Assessment and verification:* The applicant shall provide a detailed explanation of how the campsite fulfils this criterion, together with an analysis of the data collected (if already available).

**97. Additional environmental actions (maximum 3 points)**

Either:

- (a) Additional environmental actions (up to 1,5 points each, to a maximum of 3 points): The management of the campsite shall take actions, additional to those provided for by way of criteria in this Section or in Section A, to improve the environmental performance of the campsite. The Competent Body assessing the application shall attribute a score to these actions not exceeding 1,5 points per action.

*Assessment and verification:* The applicant shall provide a declaration of compliance with this criterion, together with a full description of each additional action the applicant wishes to be taken into account.

Or:

- (b) Eco-label award (3 points): The campsite shall be awarded one of the national or regional ISO Type I eco-labels.

*Assessment and verification:* The applicant shall provide appropriate evidence of having been awarded an eco-label.

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