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[^{F1}ANNEX II]

Quality standards for intra-Community cross-border mail

Textual Amendments

- F1** Substituted by [Directive 2008/6/EC of the European Parliament and of the Council of 20 February 2008 amending Directive 97/67/EC with regard to the full accomplishment of the internal market of Community postal services.](#)

The quality standards for intra-Community cross-border mail in each country are to be established in relation to the time limit for routing measured from end to end⁽¹⁾ for postal items of the fastest standard category according to the formula formula D + n, where D represents the date of deposit⁽²⁾ and n the number of working days which elapse between that date and that delivery to the addressee.

Quality standards for intra-Community cross-border mail

Time limit	Objective
D + 3	85 % of items
D + 5	97 % of items

The standards must be achieved not only for the entirety of intra-Community traffic but also for each of the bilateral flows between two Member States.

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- (1) End-to-end routing is measured from the access point to the network to the point of delivery to the addressee.
- (2) The date of deposit to be taken into account shall be the same day as that on which the item is deposited, provided that deposit occurs before the last collection time notified from the access point to the network in question. When deposit takes place after this time limit, the date of deposit to be taken into consideration will be that of the following day of collection.