

Directive 97/7/EC of the European Parliament and of the Council of 20 May 1997 on the protection of consumers in respect of distance contracts (repealed)

*Article 10*

**Restrictions on the use of certain means of distance communication**

- 1 Use by a supplier of the following means requires the prior consent of the consumer:
  - automated calling system without human intervention (automatic calling machine),
  - facsimile machine (fax).
- 2 Member States shall ensure that means of distance communication, other than those referred to in paragraph 1, which allow individual communications may be used only where there is no clear objection from the consumer.