

Directive (EU) 2019/520 of the European Parliament and of the Council  
of 19 March 2019 on the interoperability of electronic road toll systems  
and facilitating cross-border exchange of information on the failure  
to pay road fees in the Union (recast) (Text with EEA relevance)

CHAPTER VI

**ADMINISTRATIVE ARRANGEMENTS**

*Article 18*

**Single contact office**

Each Member State with at least two EETS domains on its territory shall designate a single contact office for EETS providers. The Member State shall make public the contact details of that office, and provide them, upon request, to interested EETS providers. The Member State shall take the measures necessary to ensure that, upon request of the EETS provider, the contact office facilitates and coordinates early administrative contacts between the EETS provider and the toll chargers responsible for the EETS domains on the territory of the Member State. The contact office may be a natural person or a public or a private body.

*Article 19*

**Notified bodies**

1 Member States shall notify to the Commission and the other Member States any bodies entitled to carry out or supervise the procedure for the assessment of conformity to specifications or suitability for use referred to in the implementing acts referred to in Article 15(7), indicating each body's area of competence, and the identification numbers obtained in advance from the Commission. The Commission shall publish in the *Official Journal of the European Union* the list of bodies, their identification numbers and areas of competence, and shall keep the list updated.

2 Member States shall apply the criteria provided for in the delegated acts referred to in paragraph 5 of this Article for the assessment of the bodies to be notified. Bodies meeting the assessment criteria provided for in the relevant European standards shall be deemed to meet the said criteria.

3 A Member State shall withdraw approval from a body which no longer meets the criteria provided for in the delegated acts referred to in paragraph 5 of this Article. It shall immediately inform the Commission and the other Member States thereof.

4 Where a Member State or the Commission considers that a body notified by another Member State does not meet the criteria provided for in the delegated acts referred to in paragraph 5 of this Article, the matter shall be referred to the Electronic Toll Committee referred to in Article 31(1), which shall deliver its opinion within three months. In the light of the opinion of that Committee, the Commission shall inform the Member State which notified the body in question of any changes that are necessary for the notified body to retain the status conferred upon it.

5 The Commission shall adopt delegated acts in accordance with Article 30, at the latest by 19 October 2019, to lay down the minimum criteria of eligibility for notified bodies.

#### *Article 20*

### **Coordination Group**

A Coordination Group of the bodies notified under Article 19(1) (the ‘Coordination Group’) shall be set up as a working group of the Electronic Toll Committee referred to in Article 31(1), in accordance with that Committee's Rules of Procedure.

#### *Article 21*

### **Registers**

1 For the purposes of the implementation of this Directive, each Member State shall keep a national electronic register of the following:

- a the EETS domains within their territory, including information relating to:
  - (i) the corresponding toll chargers;
  - (ii) the tolling technologies employed;
  - (iii) the toll context data;
  - (iv) the EETS domain statement; and
  - (v) the EETS providers having EETS contracts with the toll chargers active in the territory of that Member State;
- b the EETS providers to whom it has granted registration in accordance with Article 4; and
- c the details of the single contact office referred to in Article 18 for EETS including a contact email address and telephone number.

Unless otherwise specified, Member States shall verify at least once a year that the requirements set out in points (a), (d), (e) and (f) of Article 4 are still met, and shall update the register accordingly. The register shall also contain the conclusions of the audit provided for in point (e) of Article 4. A Member State shall not be held liable for the actions of the EETS providers mentioned in its register.

2 Member States shall take the measures necessary to ensure that all the data contained in the national electronic register are kept up-to-date and are accurate.

3 The registers shall be electronically accessible to the public.

4 These registers shall be available as of 19 October 2021.

5 At the end of each calendar year, the Member States authorities in charge of the registers shall communicate, to the Commission, by electronic means, the registers of EETS domains and EETS providers. The Commission shall make the information available to the other Member States. Any inconsistencies with the situation in a Member State shall be brought to the attention of the Member State of registration and of the Commission.