

Regulation (EC) No 261/2004 of the European Parliament and of the Council of 11 February 2004 establishing common rules on compensation and assistance to passengers in the event of denied boarding and of cancellation or long delay of flights, and repealing Regulation (EEC) No 295/91 (Text with EEA relevance)

Article 10

Upgrading and downgrading

- 1 If an operating air carrier places a passenger in a class higher than that for which the ticket was purchased, it may not request any supplementary payment.
- 2 If an operating air carrier places a passenger in a class lower than that for which the ticket was purchased, it shall within seven days, by the means provided for in Article 7(3), reimburse
 - a 30 % of the price of the ticket for all flights of 1500 kilometres or less, or
 - b 50 % of the price of the ticket for all ^{F1}... flights between 1500 and 3500 kilometres, or
 - c 75 % of the price of the ticket for all flights not falling under (a) or (b) ^{F2}....

Textual Amendments

- F1** Words in Art. 10(2)(b) omitted (31.12.2020) by virtue of [The Air Passenger Rights and Air Travel Organisers' Licensing \(Amendment\) \(EU Exit\) Regulations 2019 \(S.I. 2019/278\)](#), regs. 1(3), **8(8)(a)**; 2020 c. 1, Sch. 5 para. 1(1)
- F2** Words in Art. 10(2)(c) omitted (31.12.2020) by virtue of [The Air Passenger Rights and Air Travel Organisers' Licensing \(Amendment\) \(EU Exit\) Regulations 2019 \(S.I. 2019/278\)](#), regs. 1(3), **8(8)(b)**; 2020 c. 1, Sch. 5 para. 1(1)

Changes to legislation:

There are currently no known outstanding effects for the Regulation (EC) No 261/2004 of the European Parliament and of the Council, Article 10.