

Regulation (EC) No 1371/2007 of the European Parliament and of the Council of 23 October 2007 on rail passengers' rights and obligations

CHAPTER II

TRANSPORT CONTRACT, INFORMATION AND TICKETS

Article 10

Travel information and reservation systems

- 1 In order to provide the information and to issue tickets referred to in this Regulation, railway undertakings and ticket vendors shall make use of CIRSRT, to be established by the procedures referred to in this Article.
- 2 The technical specifications for interoperability (TSIs) referred to in Directive 2001/16/EC shall be applied for the purposes of this Regulation.
- 3 The Commission shall, on a proposal to be submitted by the European Railway Agency (ERA), adopt the TSI of telematics applications for passengers by 3 December 2010. The TSI shall make possible the provision of the information, set out in Annex II, and the issuing of tickets as governed by this Regulation.
- 4 Railway undertakings shall adapt their CIRSRT according to the requirements set out in the TSI in accordance with a deployment plan set out in that TSI.
- 5 Subject to the provisions of Directive 95/46/EC, no railway undertaking or ticket vendor shall disclose personal information on individual bookings to other railway undertakings and/or ticket vendors.

Changes to legislation:

There are outstanding changes not yet made to Regulation (EC) No 1371/2007 of the European Parliament and of the Council. Any changes that have already been made to the legislation appear in the content and are referenced with annotations.

[View outstanding changes](#)

Changes and effects yet to be applied to :

- Art. 10(2)(3) omitted by [S.I. 2018/1165 reg. 8\(a\)](#) (This amendment not applied to legislation.gov.uk. Reg. 8(a) substituted immediately before IP completion day by S.I. 2020/318, regs, 1(2)(b), 3(3)(a))
- Art. 10(2) substituted by S.I. 2019/1165, reg. 8(a) (as substituted) by [S.I. 2020/318 reg. 3\(3\)\(a\)](#)
- Art. 10(3) omitted by virtue of S.I. 2019/1165, reg. 8(aa) (as inserted) by [S.I. 2020/318 reg. 3\(3\)\(b\)](#)
- Art. 10(4) words substituted by [S.I. 2018/1165 reg. 8\(b\)](#) (This amendment not applied to legislation.gov.uk. Reg. 8(b) substituted immediately before IP completion day by S.I. 2020/318, regs, 1(2)(b), 3(3)(c))
- Art. 10(4) words substituted by S.I. 2019/1165, reg. 8(b) (as substituted) by [S.I. 2020/318 reg. 3\(3\)\(c\)](#)
- Art. 10(5) words substituted by [S.I. 2018/1165 reg. 8\(c\)](#)

Changes and effects yet to be applied to the whole legislation item and associated provisions

- Art. 3(1) word substituted by [S.I. 2018/1165 reg. 7\(a\)](#)
- Art. 3(4) words substituted by [S.I. 2018/1165 reg. 7\(b\)](#)
- Art. 3(5) words substituted by [S.I. 2018/1165 reg. 7\(c\)](#)
- Art. 3(6) words substituted by [S.I. 2018/1165 reg. 7\(d\)](#)
- Art. 3(11) words substituted by [S.I. 2018/1165 reg. 7\(e\)](#)
- Art. 3(16) words substituted by [S.I. 2018/1165 reg. 7\(f\)](#)
- Art. 3(18) inserted by S.I. 2019/1165, reg. 7(g) (as inserted) by [S.I. 2020/318 reg. 3\(2\)\(b\)](#)
- Art. 21(3) inserted by [S.I. 2018/1165 reg. 13](#) (This amendment not applied to legislation.gov.uk. Reg. 13 substituted immediately before IP completion day by S.I. 2020/318, regs, 1(2)(b), 3(3)(d))
- Art. 21(3) inserted by S.I. 2019/1165, reg. 13(b) (as substituted) by [S.I. 2020/318 reg. 3\(4\)](#)
- Art. 30(2)(3) substituted for Art. 30(2) by [S.I. 2018/1165 reg. 17\(b\)](#)