

Changes to legislation: There are outstanding changes not yet made to Commission Regulation (EC) No 262/2009. Any changes that have already been made to the legislation appear in the content and are referenced with annotations. (See end of Document for details) [View outstanding changes](#)

ANNEX V

Conditions referred to in Article 11

1. The air navigation service provider must have in place reporting methods within the organisation which ensure and demonstrate impartiality and independence of judgement in relation to the verification activities.
2. The air navigation service provider must ensure that the personnel involved in verification processes, carry out the checks with the greatest possible professional integrity and the greatest possible technical competence and are free of any pressure and incentive, in particular of a financial type, which could affect their judgment or the results of their checks, in particular from persons or groups of persons affected by the results of the checks.
3. The air navigation service provider must ensure that the personnel involved in verification processes, have access to the equipment that enables them to properly perform the required checks.
4. The air navigation service provider must ensure that the personnel involved in verification processes, have sound technical and vocational training, satisfactory knowledge of the requirements of the verifications they have to carry out, adequate experience of such operations, and the ability required to draw up the declarations, records and reports to demonstrate that the verifications have been carried out.
5. The air navigation service provider must ensure that the personnel involved in verification processes, are able to perform their checks with impartiality. Their remuneration shall not depend on the number of checks carried out, or on the results of such checks.

Changes to legislation:

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Changes and effects yet to be applied to the whole legislation item and associated provisions

- Signature words omitted by [S.I. 2019/459 reg. 151](#)
- Annex 2 Pt. A(b) omitted by [S.I. 2019/459 reg. 152\(2\)\(b\)](#)
- Annex 2 Pt. B(a) word substituted by [S.I. 2019/459 reg. 152\(3\)](#)
- Annex 2 Pt. A(a) words substituted by [S.I. 2019/459 reg. 152\(2\)\(a\)](#)
- Art. 2(11) words omitted by [S.I. 2019/459 reg. 141\(2\)\(a\)](#)
- Art. 2(11) words substituted by [S.I. 2019/459 reg. 141\(2\)\(b\)](#)
- Art. 2(13) words substituted by [S.I. 2019/459 reg. 141\(3\)](#)
- Art. 2(19)(a) words substituted by [S.I. 2019/459 reg. 141\(4\)](#)
- Art. 2(25) inserted by [S.I. 2019/459 reg. 141\(5\)](#)
- Annex 4 Pt. B Point 2 word substituted by [S.I. 2019/459 reg. 153\(3\)\(b\)\(iii\)](#)
- Annex 4 Pt. B Point 2 word substituted by [S.I. 2019/459 reg. 153\(3\)\(b\)\(v\)](#)
- Annex 4 Pt. B Point 3 word substituted by [S.I. 2019/459 reg. 153\(3\)\(c\)\(ii\)](#)
- Annex 4 Pt. A Point 2 words inserted by [S.I. 2019/459 reg. 153\(2\)\(a\)](#)
- Annex 4 Pt. B Point 1 words inserted by [S.I. 2019/459 reg. 153\(3\)\(a\)\(i\)](#)
- Annex 4 Pt. B Point 2 words inserted by [S.I. 2019/459 reg. 153\(3\)\(b\)\(iv\)](#)
- Annex 4 Pt. A Point 2 words substituted by [S.I. 2019/459 reg. 153\(2\)\(b\)](#)
- Annex 4 Pt. B Point 1 words substituted by [S.I. 2019/459 reg. 153\(3\)\(a\)\(ii\)](#)
- Annex 4 Pt. B Point 2 words substituted by [S.I. 2019/459 reg. 153\(3\)\(b\)\(i\)](#)
- Annex 4 Pt. B Point 2 words substituted by [S.I. 2019/459 reg. 153\(3\)\(b\)\(ii\)](#)
- Annex 4 Pt. B Point 3 words substituted by [S.I. 2019/459 reg. 153\(3\)\(c\)\(i\)](#)
- Art. 5(2)(c)(ii) words substituted by [S.I. 2019/459 reg. 143\(4\)\(b\)](#)
- Art. 5(2)(c)(iv) word omitted by [S.I. 2019/459 reg. 143\(4\)\(c\)\(ii\)](#)
- Art. 5(2)(c)(iv) words substituted by [S.I. 2019/459 reg. 143\(4\)\(c\)\(i\)](#)
- Annex 6 Pt. A Point 7 word omitted by [S.I. 2019/459 reg. 154\(2\)\(a\)](#)
- Annex 6 Pt. B Point 9 word omitted by [S.I. 2019/459 reg. 154\(3\)\(c\)\(i\)](#)
- Annex 6 Pt. B Point 7 word substituted by [S.I. 2019/459 reg. 154\(2\)\(b\)](#)
- Annex 6 Pt. B Point 6 word substituted by [S.I. 2019/459 reg. 154\(3\)\(b\)](#)
- Annex 6 Pt. B Point 7 word substituted by [S.I. 2019/459 reg. 154\(3\)\(b\)](#)
- Annex 6 Pt. B Point 8 word substituted by [S.I. 2019/459 reg. 154\(3\)\(b\)](#)
- Annex 6 Pt. B Point 9 word substituted by [S.I. 2019/459 reg. 154\(3\)\(c\)\(ii\)](#)
- Annex 6 Pt. B Point 5 words substituted by [S.I. 2019/459 reg. 154\(3\)\(a\)](#)