

Regulation (EC) No 392/2009 of the European Parliament and
of the Council of 23 April 2009 on the liability of carriers of
passengers by sea in the event of accidents (Text with EEA relevance)

Article 7

Information to passengers

Without prejudice to the obligations of tour operators set out in Council Directive 90/314/EEC of 13 June 1990 on package travel, package holidays and package tours⁽¹⁾, the carrier and/or performing carrier shall ensure that passengers are provided with appropriate and comprehensible information regarding their rights under this Regulation.

Where the contract of carriage is made in a Member State, that information shall be provided at all points of sale, including sale by telephone and via the Internet. Where the place of departure is in a Member State, that information shall be provided prior to departure. In all other cases, it shall be provided at the latest on departure. To the extent that the information required under this Article has been provided by either the carrier or the performing carrier, the other shall not be obliged to provide it. The information shall be provided in the most appropriate format.

In order to comply with the information requirement under this Article, the carrier and performing carrier shall provide passengers with at least the information contained in a summary of the provisions of this Regulation prepared by the Commission and made public.

Changes to legislation: There are outstanding changes not yet made to Regulation (EC) No 392/2009 of the European Parliament and of the Council. Any changes that have already been made to the legislation appear in the content and are referenced with annotations. (See end of Document for details) [View outstanding changes](#)

- (1) [OJ L 158, 23.6.1990, p. 59.](#)

Changes to legislation:

There are outstanding changes not yet made to Regulation (EC) No 392/2009 of the European Parliament and of the Council. Any changes that have already been made to the legislation appear in the content and are referenced with annotations.

[View outstanding changes](#)

Changes and effects yet to be applied to :

- Art. 7 words omitted by S.I. 2019/649 reg. 6(6)(a)
- Art. 7 words omitted by S.I. 2019/649 reg. 6(6)(c)
- Art. 7 words substituted by S.I. 2019/649 reg. 6(6)(b)

Changes and effects yet to be applied to the whole legislation item and associated provisions

- Annex 1 omitted by S.I. 2019/649 reg. 6(11)
- Art. 1(1)(a) words substituted by S.I. 2019/649 reg. 6(2)(a)(ii)
- Art. 2(a) words substituted by S.I. 2019/649 reg. 6(3)(b)
- Art. 2(b) words substituted by S.I. 2019/649 reg. 6(3)(b)
- Art. 2(c) words substituted by S.I. 2019/649 reg. 6(3)(b)