

Commission Regulation (EU) No 389/2013 of 2 May 2013 establishing a Union Registry pursuant to Directive 2003/87/EC of the European Parliament and of the Council, Decisions No 280/2004/EC and No 406/2009/EC of the European Parliament and of the Council and repealing Commission Regulations (EU) No 920/2010 and No 1193/2011 (Text with EEA relevance)

TITLE V

COMMON TECHNICAL PROVISIONS

CHAPTER 1

Technical requirements of the registries system

Section 1

Availability

Article 91

Availability and reliability of the Union Registry and the EUTL

- 1 The central administrator shall take all reasonable steps to ensure that:
 - a the Union Registry is available for access by account representatives and national administrators 24 hours a day, 7 days a week;
 - b the communication links referred to in Article 7 between the Union Registry, the EUTL and the ITL are maintained 24 hours a day, 7 days a week;
 - c backup hardware and software necessary in the event of a breakdown in operations of the primary hardware and software is provided for;
 - d the Union Registry and the EUTL respond promptly to requests made by account representatives.
- 2 The central administrator shall ensure that the Union Registry and EUTL incorporate robust systems and procedures to safeguard all relevant data and facilitate the prompt recovery of data and operations in the event of failure or disaster.
- 3 The central administrator shall keep interruptions to the operation of the Union Registry and EUTL to a minimum.