

Regulation (EU) 2015/2120 of the European Parliament and of the Council of 25 November 2015 laying down measures concerning open internet access and retail charges for regulated intra-EU communications and amending Directive 2002/22/EC and Regulation (EU) No 531/2012 (Text with EEA relevance)

Article 1

Subject matter and scope

1 This Regulation establishes common rules to safeguard equal and non-discriminatory treatment of traffic in the provision of internet access services and related end-users' rights.

2 This Regulation sets up a new retail pricing mechanism for Union-wide regulated roaming services in order to abolish retail roaming surcharges without distorting domestic and visited markets.

[^{F13} This Regulation also lays down common rules to ensure that consumers are not charged excessive prices for making number-based interpersonal communications originating in the Member State of the consumer's domestic provider and terminating at any fixed or mobile number in another Member State.]

Textual Amendments

- F1** Inserted by [Regulation \(EU\) 2018/1971](#) of the European Parliament and of the Council of 11 December 2018 establishing the Body of European Regulators for Electronic Communications (BEREC) and the Agency for Support for BEREC (BEREC Office), amending [Regulation \(EU\) 2015/2120](#) and repealing [Regulation \(EC\) No 1211/2009](#) (Text with EEA relevance).

Changes to legislation:

There are outstanding changes not yet made to Regulation (EU) 2015/2120 of the European Parliament and of the Council. Any changes that have already been made to the legislation appear in the content and are referenced with annotations.

[View outstanding changes](#)

Changes and effects yet to be applied to :

- Art. 1(1) word omitted by [S.I. 2018/1243 reg. 3\(2\)](#)
- Art. 1(3) omitted by [S.I. 2019/919 reg. 5\(2\)](#)

Changes and effects yet to be applied to the whole legislation item and associated provisions

- Signature words omitted by [S.I. 2018/1243 reg. 3\(11\)](#)
- Art. 2(3) inserted by [S.I. 2018/1243 reg. 3\(3\)](#)
- Art. 3(3)(a) substituted by [S.I. 2018/1243 reg. 3\(4\)\(b\)](#)
- Art. 10(2)(c) omitted by [S.I. 2018/1243 reg. 3\(10\)\(a\)](#)