

Regulation (EU) 2017/2394 of the European Parliament and of the Council of 12 December 2017 on cooperation between national authorities responsible for the enforcement of consumer protection laws and repealing Regulation (EC) No 2006/2004 (Text with EEA relevance)

CHAPTER IV

**COORDINATED INVESTIGATION AND ENFORCEMENT
MECHANISMS FOR WIDESPREAD INFRINGEMENTS AND FOR
WIDESPREAD INFRINGEMENTS WITH A UNION DIMENSION**

Article 23

Role of the coordinator

- 1 The coordinator appointed in accordance with Article 17 or 29 shall in particular:
 - a ensure that all the competent authorities concerned and the Commission are duly informed, in a timely manner, of the progress of the investigation or of the enforcement action, as applicable, and informed of any anticipated next steps and the measures to be adopted;
 - b coordinate and monitor the investigation measures taken by the competent authorities concerned in accordance with this Regulation;
 - c coordinate the preparation and sharing of all necessary documents among the competent authorities concerned and the Commission;
 - d maintain contact with the trader and other parties concerned by the investigation or enforcement measures, as applicable, unless otherwise agreed by the competent authorities concerned and the coordinator;
 - e where applicable, coordinate the assessment, the consultations and the monitoring by the competent authorities concerned as well as other steps necessary to process and implement commitments proposed by the traders concerned;
 - f where applicable, coordinate enforcement measures adopted by the competent authorities concerned;
 - g coordinate requests for mutual assistance submitted by the competent authorities concerned pursuant to Chapter III.
- 2 The coordinator shall not be held responsible for the actions or the omissions of the competent authorities concerned when they make use of the powers set out in Article 9.
- 3 Where the coordinated actions concern widespread infringements or widespread infringements with a Union dimension of the legal acts of the Union referred to in Article 2(10), the coordinator shall invite the European Banking Authority to act as an observer.

Changes to legislation:

There are outstanding changes not yet made to Regulation (EU) 2017/2394 of the European Parliament and of the Council. Any changes that have already been made to the legislation appear in the content and are referenced with annotations.

[View outstanding changes](#)

Changes and effects yet to be applied to :

- Regulation revoked by virtue of S.I. 2019/203, reg. 8 (as substituted) by [S.I. 2020/1347 reg. 3\(7\)](#)