



2016 CHAPTER 4

PART 2

INVESTIGATIONS

Matters which may be investigated

Matters which may be investigated: general health care providers

16.—(1) This section applies where a listed authority is a general health care provider.

(2) The Ombudsman may investigate—

- (a) alleged maladministration through action taken in the exercise of administrative functions by the general health care provider in connection with general health care services,
- (b) the merits of a decision of that body to the extent that it was taken in consequence of the exercise of professional judgement in connection with general health care services.

(3) In this Act, a general health care provider is—

- (a) an individual undertaking to provide primary medical services or general dental services under Part 6 of the Health and Personal Social Services (Northern Ireland) Order 1972,
- (b) a person undertaking to provide general ophthalmic services or pharmaceutical services under Part 6 of that Order, or
- (c) an individual performing primary medical services or personal dental services in accordance with arrangements made under Article 15B of that

Changes to legislation: *There are currently no known outstanding effects for the Public Services Ombudsman Act (Northern Ireland) 2016, Section 16. (See end of Document for details)*

Order (except as employees of, or otherwise on behalf of, a health and social care body or an independent provider).

(4) In this Act, general health care services are the services mentioned in subsection (3).

Changes to legislation:

There are currently no known outstanding effects for the Public Services Ombudsman Act (Northern Ireland) 2016, Section 16.