

STATUTORY RULES OF NORTHERN IRELAND

2007 No. 235

The Domiciliary Care Agencies
Regulations (Northern Ireland) 2007

PART III

CONDUCT OF DOMICILIARY CARE AGENCIES

CHAPTER I

QUALITY OF SERVICE PROVISION

Provision of information to service users

18.—(1) The registered person shall ensure that before a domiciliary care worker is supplied to a service user, the service user is informed of—

- (a) the name of the domiciliary care worker to be supplied, and the means of contacting him;
- (b) the name of the member of staff of the agency who is responsible for the supply of that domiciliary care worker; and
- (c) where the agency is acting otherwise than as an employment agency, details of how he may contact the registered person, or a person nominated to act on behalf of the registered person.

[^{F1}(1A) Where the agency supplies a domiciliary care worker to a service user in the circumstances mentioned in regulation 13(2), and the agency is acting as an employment agency, the registered person must—

- (a) inform the service user of the information and documents mentioned in paragraphs 2 and 4 to 12 of Schedule 3 that are not yet available;
- (b) inform the service user when the information and documents are available.]

[^{F2}(2) The registered person must ensure, where appropriate, that the information specified in paragraph (1) and, where applicable, paragraph (1A) is provided to the service user's relatives or carers.]

F1 Reg. 18(1A) re-inserted (2.4.2020) by [The Establishment and Agencies \(Fitness of Workers\) Regulations \(Northern Ireland\) 2020 \(S.R. 2020/60\)](#), regs. 1, **7(3)(a)**

F2 Reg. 18(2) substituted (2.4.2020) by [The Establishment and Agencies \(Fitness of Workers\) Regulations \(Northern Ireland\) 2020 \(S.R. 2020/60\)](#), regs. 1, **7(3)(b)**

Commencement Information

I1 Reg. 18 in operation at 30.4.2007, see [reg. 1](#)

Changes to legislation:

There are currently no known outstanding effects for the The Domiciliary Care Agencies Regulations (Northern Ireland) 2007, Section 18.