STATUTORY RULES OF NORTHERN IRELAND

2014 No. 60

The Gas (Individual Standards of Performance) Regulations (Northern Ireland) 2014

PART II

Gas supplier's and gas conveyor's individual standards of performance

Notice of planned interruption

- **10.**—(1) This regulation applies where the conveyance of gas to a customer's premises is discontinued for the purpose of carrying out planned maintenance or replacement work to the pipeline system operated by the relevant gas conveyor.
- (2) Where this regulation applies and the relevant gas conveyor has failed to give to the customer prior notice of not less than the prescribed period of when the discontinuance is expected to commence, stating the need for the discontinuance, the relevant gas conveyor shall, except in any of the circumstances described in paragraph (3), pay to the customer the prescribed sum.
 - (3) The circumstances described in this paragraph are—
 - (a) each of the circumstances described in paragraphs (2), (3), (6), (8) and (9) of regulation 15; and
 - (b) that the relevant gas conveyor has not received a claim for compensation from the customer in respect of the failure referred to in paragraph (2) within a period of 3 months from the applicable date.