

## SCHEDULES

### SCHEDULE 2

#### Basic information

### PART 1

#### Information to be given by occupational pension schemes that fall within paragraph 1 of Schedule 1

10. A statement that—
- (a) the [<sup>F1</sup>Money and Pensions Service](1) is available at any time to assist members and beneficiaries with—
    - (i) pensions questions, and
    - (ii) issues they have been unable to resolve with the trustees or managers of the scheme;
  - (b) the Pensions Ombudsman(2) may investigate and determine certain complaints or disputes about pensions that are referred to the Pensions Ombudsman in accordance with the 1993 Act, and
  - (c) the Regulator may intervene in the running of schemes where trustees, managers, employers or professional advisers have failed in their duties.

#### Textual Amendments

- F1** Words in Sch. 2 para. 10(a) substituted (6.4.2019) by The Financial Guidance and Claims Act 2018 (Naming and Consequential Amendments) Regulations 2019 (S.I. 2019/383), reg. 1(1), Sch. para. 23(a)

#### Commencement Information

- II** Sch. 2 para. 10 in operation at 6.4.2014, see reg. 1(1)

(1) The Pensions Advisory Service can be contacted at 11 Belgrave Road, London SW1V 1RB or at [www.pensionsadvisoryservice.org.uk](http://www.pensionsadvisoryservice.org.uk)

(2) The Pensions Ombudsman is appointed under section 145(2) of the Pension Schemes Act 1993 (c. 48) and can be contacted at 11 Belgrave Road, London SW1V 1RB or at [www.pensions-ombudsman.org.uk](http://www.pensions-ombudsman.org.uk)

**Changes to legislation:**

There are currently no known outstanding effects for the The Occupational and Personal Pension Schemes (Disclosure of Information) Regulations (Northern Ireland) 2014, Paragraph 10.