

SCHEDULE 4

Communication requirement

Quality assurance

5. Whether there are systems and processes—
 - (a) for assessing and improving the effectiveness of scheme communications and for updating scheme communications to take into account these assessments;
 - (b) for ensuring that the information contained in scheme communications is accurate and is not misleading;
 - (c) for ensuring that any legal requirement in relation to scheme communications is complied with;
 - (d) for ensuring that scheme communications are provided or made available in a timely manner;
 - (e) for scheme communications to be reviewed by such persons as the trustees consider appropriate before being provided or made available and for scheme communications to be kept under review as appropriate.