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DRAFT STATUTORY INSTRUMENTS

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**2018 No.**

The Package Travel and Linked Travel  
Arrangements Regulations 2018

PART 6

General provisions

**Liability for booking errors**

- 28.**—(1) The provisions of this regulation are implied as a term in every package travel contract.
- (2) A trader is liable—
- (a) for any errors due to technical defects in the booking system which are attributable to that trader; and
  - (b) where the trader agrees to arrange the booking of a package or of travel services which are part of linked travel arrangements, for the errors made during the booking process.
- (3) A trader is not liable for booking errors which—
- (a) are attributable to the traveller; or
  - (b) are caused by unavoidable and extraordinary circumstances.