DRAFT STATUTORY INSTRUMENTS

2018 No.

FINANCIAL SERVICES AND MARKETS

The Financial Services and Markets Act 2000 (Claims Management Activity) Order 2018

Made - - - - ***
Coming into force in accordance with article 1(2)
and (3)

THE FINANCIAL SERVICES AND MARKETS ACT 2000 (CLAIMS MANAGEMENT ACTIVITY) ORDER 2018

PART 1

Introductory provisions

- 1. Citation, commencement, interpretation and extent
- 2. Carrying on a regulated claims management activity in Great Britain

PART 2

Amendments to secondary legislation made under the 2000 Act

- The Financial Services and Markets Act 2000 (Regulated Activities) Order 2001
- 4. In article 4 (specified activities: general), after paragraph (2A) insert—...
- 5. In article 64 (agreeing to carry on specified kinds of...
- 6. In article 72A (information society services), after paragraph (1) insert—...
- 7. After Part 3A insert— PART 3B CLAIMS MANAGEMENT ACTIVITIES IN...
- 8. The Financial Services and Markets Act 2000 (Financial Promotion) Order 2005
- 9. In article 2 (interpretation: general), in the appropriate place, insert—...
- 10. In article 4— (a) in the heading of the article,...
- 11. In article 8 (interpretation: solicited and unsolicited real time communications)—...
- 12. In paragraph (1) of article 11 (combination of different exemptions)...
- 13. In article 12 (communications to overseas recipients)—
- 14. In paragraph (1) of article 13 (communications from customers and...
- 15. In paragraph (2) of article 14 (follow up non-real time...

- 16. In paragraph (1A) of article 15 (introductions) after sub-paragraph (c)...
- 17. In article 16 (exempt persons) in paragraph (1) sub-paragraph (c)...
- 18. In article 17 (generic promotions)— (a) at the end of...
- 19. In article 19 (investment professionals) after paragraph (6) insert —...
- 20. In article 20 (communications by journalists) in paragraph (3)—
- 21. In article 27 (application of exemptions in Part 6) after...
- 22. In article 28 (one off non-real time communications and solicited...
- 23. In article 28A (one off unsolicited real time communications) after...
- 24. In article 30 (overseas communicators: solicited real time communications) after...
- 25. In article 31 (overseas communicators: non-real time communications to previously...
- 26. In article 32 (overseas communicators: unsolicited real time communications to...
- 27. In article 33 (overseas communicators: unsolicited real time communications to...
- 28. Article 36 (nationals of EEA States other than United Kingdom)...
- 29. In article 39 (joint enterprises) in paragraph (2) after "controlled...
- 30. In article 47 (persons in the business of disseminating information)...
- 31. In article 49 (high net worth companies, unincorporated associations etc)...
- 32. In article 55A (non-real time communication by members of professions)
 —...
- 33. In article 59 (annual accounts and directors' report) in paragraph...
- 34. In article 61 (sale of goods and supply of services)...
- 35. In article 73 (advice centres) in paragraph (2)—
- 36. After article 73 (advice centres) insert— PART 6A EXEMPT COMMUNICATIONS:...
- 37. After article 73J (inserted by article 36) insert—PART 7...
- 38. After paragraph 11 of Schedule 1 (controlled activities) insert—PART...

PART 3

Transitional provisions

CHAPTER 1

Interpretation

39. Interpretation

CHAPTER 2

Authorisation and regulation of 2006 Act authorised persons

- 40. Meaning of "relevant person"
- 41. Applications for authorisation made to the Regulator: authorisation by the FCA
- 42. Applications for authorisation made to the Regulator: appeal of decision
- 43. Proposal by the Regulator to vary authorisation: determination by the FCA
- 44. Variation of authorisation by the Regulator: appeal of decision
- 45. Proposal by the Regulator to cancel authorisation: determination by the
- 46. Cancellation of authorisation by the Regulator: appeal of decision

Draft Legislation: This is a draft item of legislation. This draft has since been made as a UK Statutory Instrument: The Financial Services and Markets Act 2000 (Claims Management Activity) Order 2018 No. 1253

- 47. Proposal by the Regulator to suspend authorisation: determination by the FCA
- 48. Suspension of authorisation by the Regulator: appeal of decision
- 49. Notice by the Regulator of proposed direction
- 50. Compliance with information requirement imposed by the Regulator
- 51. Penalties for conduct for which the Regulator has not given notice of proposed penalty
- 52. Penalties for conduct for which the Regulator has given notice of proposed penalty
- 53. Penalties for conduct for which the Regulator has given penalty decision: appeal of decision
- 54. Penalties for conduct for which the Regulator has given penalty decision: penalty due
- 55. Investigation and prosecution after 1st April 2019 in relation to conduct before that date
- 56. Unprofessional conduct: continuation of investigation commenced by the Regulator
- 57. Offences under the 2006 Act: continuation of investigation commenced by the Regulator and institution of criminal proceedings
- 58. Continuation of criminal proceedings instituted by the Regulator
- 59. Continuation of injunction applications made by the Regulator
- 60. Continuation of application made by the Regulator for a search warrant
- 61. Retention of records seized by an officer of the Regulator
- 62. Decision notices
- 63. Conditions and directions
- 64. Fees and invoices

CHAPTER 3

Appeals and references

- 65. Continuation of appeals commenced before 1st April 2019
- 66. Right to appeal after 1st April 2019 against a decision of the Regulator
- 67. Continuation of references made by the Regulator to the First-tier Tribunal

CHAPTER 4

Complaints: the Legal Ombudsman and the Financial Ombudsman Service

- 68. Interpretation
- 69. Complaints made before 1st April 2019 not concluded by that date
- 70. Complaints made on or after 1st April 2019 about acts or omissions before that date
- 71. Procedure for dealing with relevant complaints
- 72. Determination of relevant existing complaints
- 73. Determination of relevant new complaints
- 74. Funding and charges
- 75. Surplus fees
- 76. Exemption from liability in damages
- 77. Privilege
- 78. Record-keeping and reporting requirements relating to relevant complaints
- 79. Information and reports

CHAPTER 5

Temporary Permission

- 80. Temporary permission
- 81. Procedure for notifying the FCA of a desire to be registered for temporary permission
- 82. Duration of temporary permission
- 83. Application of the 2000 Act to persons with a temporary permission

PART 4

Rules and guidance

- 84. Claims management related rules and guidance made by the FCA
- 85. Designation by the FCA of the Regulator's Rules

PART 5

Miscellaneous

- 86. Interpretation
- 87. Legal professional privilege
- 88. Complaints against the Regulator where no determination made before 1st April 2019
- 89. Definition of "consumer"

PART 6

Consequential amendments, revocations and saving and supplemental provisions

CHAPTER 1

Amendment of primary legislation

- 90. Courts and Legal Services Act 1990
- 91. Financial Services and Markets Act 2000
- 92. Enterprise Act 2002
- 93. Compensation Act 2006
- 94. Tribunals, Courts and Enforcement Act 2007
- 95. Legal Services Act 2007
- 96. Legal Aid, Sentencing and Punishment of Offenders Act 2012
- 97. Crime and Courts Act 2013
- 98. Financial Services (Banking Reform) Act 2013

CHAPTER 2

Amendment of secondary legislation

- 99. Financial Services and Markets Act 2000 (Disclosure of Confidential Information) Regulations 2001
- 100. Legislative and Regulatory Reform (Regulatory Functions) Order 2007
- 101. Legal Services Act 2007 (Disclosure of Restricted Information) Order 2011
- 102. Damages-Based Agreements Regulations 2013
- Legal Aid, Sentencing and Punishment of Offenders Act 2012 (Referral Fees) Regulations 2013

104.	Economic Growth	(Regulatory	v Functions'	Order 2017
101.	Economic Growth	(Ito Sulutoi	y I diffetions	Older Zoli

CHAPTER 3

Revocations

105. Revocations

CHAPTER 4

Saving and supplemental provisions

SECTION 1

General provision

106. General scope of saving provisions

SECTION 2

Primary legislation

- 107. Courts and Legal Services Act 1990
- 108. Compensation Act 2006
- 109. Legal Services Act 2007
- 110. Legal Aid, Sentencing and Punishment of Offenders Act 2012

SECTION 3

Secondary legislation

- 111. Compensation (Claims Management Services) Regulations 2006
- 112. Damages-Based Agreements Regulations 2013

PART 7

Review

113. Review
Signature
Explanatory Note