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DRAFT STATUTORY INSTRUMENTS

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**2020 No.**

The Financial Services and Markets Act 2000  
(Regulated Activities) (Amendment) Order 2020

PART 3

Transitional provisions: complaints relating to funeral plans

**Transfers of liability**

**12.** In section 234B of the Act, the reference to a complaint falling to be dealt with under the ombudsman scheme is to be taken to include a reference to a relevant complaint falling to be dealt with under that scheme including the jurisdiction which results from this Part.