

## SCHEDULE 4

### Communication requirement

#### *Member engagement*

6. Whether there are systems and processes—
  - (a) for gathering feedback from members concerning scheme communications;
  - (b) for evaluating feedback from members concerning scheme communications and sharing this feedback with trustees;
  - (c) for taking into account feedback from members concerning scheme communications in the design of scheme communications;
  - (d) for reporting to the trustees, and members, as to how feedback from members has been taken into account in the design of scheme communications.