
DRAFT STATUTORY INSTRUMENTS

2022 No.

The Passport (Fees) Regulations 2022

Refund of fees

5.—(1) Subject to paragraphs (2) and (3), the Secretary of State may refund any fee, or any part of a fee, paid under these Regulations.

(2) A fee charged under regulation 3(1) in relation to an application to be administered under the priority services may not be refunded if the prospective passport holder or another person acting on their behalf—

(a) has made an appointment; and

(b) fails to attend the appointment without informing Her Majesty's Passport Office prior to the appointment that they were unable to attend the appointment,

unless the Secretary of State determines, in any particular case, that it may be refunded.

(3) The booking fee referred to in regulation 3(2) may not be refunded if an appointment is cancelled by the prospective passport holder or another person acting on their behalf less than 48 hours before the time when it is due to take place unless the Secretary of State determines, in any particular case, that it may be refunded.