



# Enterprise Act 2002

## 2002 CHAPTER 40

### PART 8

#### ENFORCEMENT OF CERTAIN CONSUMER LEGISLATION

#### *[<sup>F1</sup>Online interface orders and interim online interface orders]*

#### **[<sup>F1</sup>218ZBOnline interface orders**

- (1) The court may make an online interface order on an application under section 218ZA if it finds that—
  - (a) there has been or is likely to be a [<sup>F2</sup>Schedule 13 infringement],
  - (b) there are no other available means of bringing about the cessation or prohibition of the infringement which, by themselves, would be wholly effective, and
  - (c) it is necessary to make the order to avoid the risk of serious harm to the collective interests of consumers.
- (2) An online interface order must direct the person against whom it is made to do, or to co-operate with another person so that other person may do, one or more of the following—
  - (a) remove content from or modify content on an online interface;
  - (b) disable or restrict access to an online interface;
  - (c) display a warning to consumers accessing an online interface;
  - (d) delete a fully qualified domain name and take any steps necessary to facilitate the registration of that domain name by the CMA.
- (3) Where an online interface order is made, the CMA may publish in such form and manner as it thinks appropriate for the purpose of eliminating any continuing effects of the [<sup>F3</sup>Schedule 13 infringement] to which the order relates—
  - (a) the online interface order, and
  - (b) where known, the identity of the person who has engaged, is engaging or is likely to engage in conduct which constitutes the infringement.

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*Changes to legislation:* There are outstanding changes not yet made by the legislation.gov.uk editorial team to Enterprise Act 2002. Any changes that have already been made by the team appear in the content and are referenced with annotations. (See end of Document for details) [View outstanding changes](#)

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[<sup>F4</sup>(4) An online interface order made in a part of the United Kingdom by a court specified in relation to that part in the second or third column of the table has effect in another part of the United Kingdom as if made by a court specified in relation to that other part in the same column of the table—

England and Wales	The High Court	The county court
Scotland	The Court of Session	The sheriff
Northern Ireland	The High Court	A county court]]

#### Textual Amendments

- F1** Ss. 218ZA-218ZD inserted (2.6.2020) by [The Consumer Protection \(Enforcement\) \(Amendment etc.\) Regulations 2020 \(S.I. 2020/484\)](#), regs. 1(2), **2(5)** (with reg. 8)
- F2** Words in s. 218ZB(1)(a) substituted (31.12.2020) by [The Consumer Protection \(Enforcement\) \(Amendment etc.\) \(EU Exit\) Regulations 2019 \(S.I. 2019/203\)](#), regs. 1, **3(9B)** (with reg. 9) (as amended by [S.I. 2020/1347](#), regs. 1(3), **3(3)(b)(8)**); 2020 c. 1, **Sch. 5 para. 1(1)**
- F3** Words in s. 218ZB(3) substituted (31.12.2020) by [The Consumer Protection \(Enforcement\) \(Amendment etc.\) \(EU Exit\) Regulations 2019 \(S.I. 2019/203\)](#), regs. 1, **3(9B)** (with reg. 9) (as amended by [S.I. 2020/1347](#), regs. 1(3), **3(3)(b)(8)**); 2020 c. 1, **Sch. 5 para. 1(1)**
- F4** S. 218ZB(4) substituted (26.11.2020) by [The Consumer Protection \(Enforcement\) \(Amendment etc.\) \(EU Exit\) Regulations 2020 \(S.I. 2020/1347\)](#), regs. 1(2), **2(4)**

### Changes to legislation:

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### Changes and effects yet to be applied to the whole Act associated Parts and Chapters:

Whole provisions yet to be inserted into this Act (including any effects on those provisions):

- Pt. 3 Ch. 3A inserted by [2024 c. 13 Sch. 7 para. 2](#)
- s. 22(1A) inserted by [2024 c. 13 Sch. 5 para. 2\(2\)](#)
- s. 23(2)(c) and word inserted by [2024 c. 13 Sch. 4 para. 2\(3\)\(b\)](#)
- s. 23(2B) inserted by [2024 c. 13 Sch. 4 para. 2\(4\)](#)
- s. 23(4C)-(4G) inserted by [2024 c. 13 Sch. 4 para. 2\(5\)](#)
- s. 33(1A) inserted by [2024 c. 13 Sch. 5 para. 3\(2\)](#)
- s. 34ZA(1A) inserted by [2024 c. 13 Sch. 5 para. 4\(3\)](#)
- s. 34ZD-34ZF inserted by [2024 c. 13 Sch. 5 para. 7](#)
- s. 39(2A) inserted by [2024 c. 13 s. 131\(2\)\(a\)](#)
- s. 39(3A) inserted by [2024 c. 13 Sch. 5 para. 8\(3\)](#)
- s. 39(7A) inserted by [2024 c. 13 s. 131\(2\)\(c\)](#)
- s. 51(2A) inserted by [2024 c. 13 s. 132\(2\)\(a\)](#)
- s. 51(7A) inserted by [2024 c. 13 s. 132\(2\)\(c\)](#)
- s. 59(3E)(3F) inserted by [2024 c. 13 Sch. 4 para. 6\(3\)](#)
- s. 59(6A)(a)(b) substituted for words by [2024 c. 13 Sch. 4 para. 6\(5\)](#)
- s. 74(1A) inserted by [2024 c. 13 Sch. 6 para. 9\(3\)](#)
- s. 75(3A)(3B) substituted for s. 75(3) by [2024 c. 13 Sch. 6 para. 10\(4\)](#)
- s. 79(5A) inserted by [2024 c. 13 Sch. 6 para. 11\(3\)](#)
- s. 84A-84C and cross-heading inserted by S.I. 2019/93, reg. 48A (as inserted) by [S.I. 2019/1245 reg. 9](#) (This amendment not applied to legislation.gov.uk. The affecting statutory instrument has no legal effect. It was made under a procedure which meant that it ceased to have effect 28 days after signing unless it was debated and approved in Parliament within that time. It was not debated and approved within 28 days, so it has expired with no effect.)
- s. 86(A1) inserted by S.I. 2019/93, reg. 48B(2) (as inserted) by [S.I. 2019/1245 reg. 9](#) (This amendment not applied to legislation.gov.uk. The affecting statutory instrument has no legal effect. It was made under a procedure which meant that it ceased to have effect 28 days after signing unless it was debated and approved in Parliament within that time. It was not debated and approved within 28 days, so it has expired with no effect.)
- s. 89(A1) inserted by [2024 c. 13 Sch. 11 para. 9\(3\)](#)
- s. 89(3) inserted by [2024 c. 13 Sch. 11 para. 9\(4\)](#)
- s. 91(3)(ba) inserted by S.I. 2019/93, reg. 48E(2)(a) (as inserted) by [S.I. 2019/1245 reg. 9](#) (This amendment not applied to legislation.gov.uk. The affecting statutory instrument has no legal effect. It was made under a procedure which meant that it ceased to have effect 28 days after signing unless it was debated and approved in Parliament within that time. It was not debated and approved within 28 days, so it has expired with no effect.)
- s. 92(A1) inserted by S.I. 2019/93, reg. 48F(2) (as inserted) by [S.I. 2019/1245 reg. 9](#) (This amendment not applied to legislation.gov.uk. The affecting statutory instrument has no legal effect. It was made under a procedure which meant that it ceased to have effect 28 days after signing unless it was debated and approved in Parliament within that time. It was not debated and approved within 28 days, so it has expired with no effect.)
- s. 92A inserted by S.I. 2019/93, reg. 48G (as inserted) by [S.I. 2019/1245 reg. 9](#) (This amendment not applied to legislation.gov.uk. The affecting statutory instrument has no legal effect. It was made under a procedure which meant that it ceased to have effect 28 days after signing unless it was debated and approved in Parliament within

that time. It was not debated and approved within 28 days, so it has expired with no effect.)

- s. 94AA94AB substituted for s. 94A by [2024 c. 13 Sch. 11 para. 11](#)
- s. 107(1)(aaa) inserted by [2024 c. 13 Sch. 5 para. 14\(2\)\(b\)](#)
- s. 107(3)(ga)(gb) inserted by [2024 c. 13 Sch. 7 para. 4\(4\)\(a\)](#)
- s. 107(6)(a)(b) inserted by [2024 c. 13 Sch. 5 para. 14\(3\)](#)
- s. 107(12) inserted by [2024 c. 13 Sch. 7 para. 4\(4\)\(b\)](#)
- s. 109(A1)(c) inserted by S.I. 2019/93, reg. 50A(2) (as inserted) by [S.I. 2019/1245 reg. 10](#) (This amendment not applied to legislation.gov.uk. The affecting statutory instrument has no legal effect. It was made under a procedure which meant that it ceased to have effect 28 days after signing unless it was debated and approved in Parliament within that time. It was not debated and approved within 28 days, so it has expired with no effect.)
- s. 109(8B)(8C) inserted by S.I. 2019/93, reg. 50A(4) (as inserted) by [S.I. 2019/1245 reg. 10](#) (This amendment not applied to legislation.gov.uk. The affecting statutory instrument has no legal effect. It was made under a procedure which meant that it ceased to have effect 28 days after signing unless it was debated and approved in Parliament within that time. It was not debated and approved within 28 days, so it has expired with no effect.)
- s. 110(1)-(1C) substituted for s. 110(1) by [2024 c. 13 Sch. 10 para. 15\(3\)](#)
- s. 110A(3A) inserted by S.I. 2019/93, reg. 50C(3) (as inserted) by [S.I. 2019/1245 reg. 10](#) (This amendment not applied to legislation.gov.uk. The affecting statutory instrument has no legal effect. It was made under a procedure which meant that it ceased to have effect 28 days after signing unless it was debated and approved in Parliament within that time. It was not debated and approved within 28 days, so it has expired with no effect.)
- s. 110A(8A) inserted by [2024 c. 13 Sch. 7 para. 4\(6\)](#)
- s. 110A(10)(11) inserted by [2024 c. 13 Sch. 28 para. 2](#)
- s. 111(4A) inserted by [2024 c. 13 Sch. 10 para. 17\(7\)](#)
- s. 111(5)(b)(iii) inserted by [2024 c. 13 Sch. 28 para. 3\(d\)](#)
- s. 111(7A) inserted by [2024 c. 13 Sch. 10 para. 17\(10\)](#)
- s. 111(9)-(11) inserted by [2024 c. 13 Sch. 10 para. 17\(12\)](#)
- s. 112(A1)-(A3) inserted by [2024 c. 13 Sch. 10 para. 18\(2\)](#)
- s. 112(3A) inserted by [2024 c. 13 Sch. 10 para. 18\(6\)](#)
- s. 114(5A) inserted by [2024 c. 13 Sch. 10 para. 20\(5\)](#)
- s. 114(12)(a) words in s. 114(12) renumbered as s. 114(12)(a) by [2024 c. 13 Sch. 10 para. 20\(7\)\(a\)](#)
- s. 114(12)(b) inserted by [2024 c. 13 Sch. 10 para. 20\(7\)\(b\)](#)
- s. 116(5) inserted by [2024 c. 13 Sch. 10 para. 22\(5\)](#)
- s. 116A inserted by [2024 c. 13 Sch. 10 para. 23](#)
- s. 117(2A) inserted by [2024 c. 13 Sch. 10 para. 24\(4\)](#)
- s. 118(1)(c) and word inserted by [2024 c. 13 Sch. 7 para. 4\(7\)\(b\)](#)
- s. 120(1A)(c) inserted by [2024 c. 13 Sch. 28 para. 4\(2\)](#)
- s. 120(1A)(aa) inserted by [2024 c. 13 Sch. 7 para. 4\(8\)](#)
- s. 120(2)(b)(i) words in s. 120(2)(b) renumbered as s. 120(2)(b)(i) by [2024 c. 13 Sch. 28 para. 4\(3\)\(a\)](#)
- s. 120(2)(b)(i) words in s. 120(2)(b) renumbered as s. 120(2)(b)(i) by S.I. 2019/93, reg. 51A(4)(a) (as inserted) by [S.I. 2019/1245 reg. 11](#) (This amendment not applied to legislation.gov.uk. The affecting statutory instrument has no legal effect. It was made under a procedure which meant that it ceased to have effect 28 days after signing unless it was debated and approved in Parliament within that time. It was not debated and approved within 28 days, so it has expired with no effect.)
- s. 120(2)(b)(ii) inserted by [2024 c. 13 Sch. 28 para. 4\(3\)\(b\)](#)
- s. 120(2)(b)(ii) and word inserted by S.I. 2019/93, reg. 51A(4)(b) (as inserted) by [S.I. 2019/1245 reg. 11](#) (This amendment not applied to legislation.gov.uk. The affecting statutory instrument has no legal effect. It was made under a procedure which meant that it ceased to have effect 28 days after signing unless it was debated

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- s. 123(2)(c) inserted by 2024 c. 13 Sch. 4 para. 9(3)
- s. 123(3A) inserted by 2024 c. 13 Sch. 4 para. 9(4)
- s. 124(5A) inserted by 2024 c. 13 Sch. 14 para. 2(4)
- s. 124(6A) inserted by 2024 c. 13 Sch. 7 para. 4(9)(c)
- s. 124(6A)(6B) substituted for s. 124(6A) by 2024 c. 13 Sch. 14 para. 2(6)
- s. 124(11)(12) inserted by 2024 c. 13 Sch. 14 para. 2(7)
- s. 127(1)(ab) inserted by 2024 c. 13 Sch. 7 para. 4(10)(b)
- s. 131B(8)(9) inserted by 2024 c. 13 s. 135(4)
- s. 133(1A)(1B) inserted by 2024 c. 13 s. 136(2)(a)
- s. 133A(1)(aa) inserted by 2024 c. 13 Sch. 9 para. 2(2)(b)
- s. 133A(1)(ba) inserted by 2024 c. 13 Sch. 8 para. 3(2)
- s. 133A(1)(fa) inserted by 2024 c. 13 Sch. 9 para. 2(2)(c)
- s. 133A(2)(ca) inserted by 2024 c. 13 Sch. 9 para. 2(3)
- s. 133A(2)(za) inserted by 2024 c. 13 Sch. 8 para. 3(3)
- s. 134(2B) inserted by 2024 c. 13 s. 136(3)(c)
- s. 136(2)(aa) inserted by 2024 c. 13 Sch. 8 para. 4
- s. 138A(A1)-(A3) inserted by 2024 c. 13 Sch. 9 para. 3(2)
- s. 151(7) inserted by 2024 c. 13 s. 146(6)(d)
- s. 154A and cross-heading substituted for s. 154 and cross-heading by 2024 c. 13 Sch. 8 para. 8
- s. 155(3A) substituted for s. 155(3) by 2024 c. 13 Sch. 8 para. 9(3)
- s. 156(1)(ab) inserted by 2024 c. 13 Sch. 8 para. 10(4)(c)
- s. 156(4)-(7) inserted by 2024 c. 13 Sch. 8 para. 10(6)
- s. 161A inserted by 2024 c. 13 Sch. 11 para. 16
- s. 161B-161E and cross-heading inserted by 2024 c. 13 Sch. 9 para. 4
- s. 162A inserted by 2024 c. 13 s. 139(4)
- s. 162B inserted by 2024 c. 13 Sch. 9 para. 5
- s. 167(1)(a) words in s. 167(1) renumbered as s. 167(1)(a) by 2024 c. 13 Sch. 9 para. 7(2)(a)
- s. 167(1)(b) inserted by 2024 c. 13 Sch. 9 para. 7(2)(b)
- s. 167(10) inserted by 2024 c. 13 Sch. 11 para. 17
- s. 167A-167C inserted by 2024 c. 13 Sch. 11 para. 18
- s. 167A heading word inserted by 2024 c. 13 Sch. 9 para. 8(2)
- s. 167A(1)(a) words in s. 167A(1) renumbered as s. 167A(1)(a) by 2024 c. 13 Sch. 9 para. 8(3)(a)
- s. 167A(1)(b) inserted by 2024 c. 13 Sch. 9 para. 8(3)(b)
- s. 167B(5)(b)(i) words in s. 167B(5)(b) renumbered as s. 167B(5)(b)(i) by 2024 c. 13 Sch. 9 para. 9(2)
- s. 167B(5)(b)(ii) and word inserted by 2024 c. 13 Sch. 9 para. 9(3)
- s. 172(2)(h) and word inserted by 2024 c. 13 s. 139(7)(a)(ii)
- s. 172(2)(zc) inserted by 2024 c. 13 Sch. 9 para. 11
- s. 172(11) inserted by 2024 c. 13 s. 139(7)(b)
- s. 174A(1)-(1C) substituted for s. 174A(1) by 2024 c. 13 Sch. 10 para. 27(3)
- s. 174A(10) inserted by 2024 c. 13 Sch. 10 para. 27(7)
- s. 174D(4A) inserted by 2024 c. 13 Sch. 10 para. 29(7)
- s. 174D(6A) inserted by 2024 c. 13 Sch. 10 para. 29(9)
- s. 174D(11)-(13) inserted by 2024 c. 13 Sch. 10 para. 29(13)
- s. 174E(5) inserted by 2024 c. 13 Sch. 10 para. 30(5)
- s. 174ZA inserted by 2024 c. 13 Sch. 13 para. 17
- s. 177(1)(a) words in s. 177(1) renumbered as s. 177(1)(a) by 2024 c. 13 s. 139(8)(b)(i)
- s. 177(1)(b) inserted by 2024 c. 13 s. 139(8)(b)(ii)
- s. 180(1A)(1B) substituted for s. 180(2) by 2024 c. 13 Sch. 10 para. 32(3)
- s. 181(4A) inserted by 2024 c. 13 Sch. 14 para. 3(6)
- s. 181(5A)(5B) inserted by 2024 c. 13 Sch. 14 para. 3(8)
- s. 181(11)(12) inserted by 2024 c. 13 Sch. 14 para. 3(10)

- s. 183(3)(a)(iiia) inserted by [2024 c. 13 Sch. 8 para. 16\(b\)](#)
- s. 194(2)(e)-(g) inserted by [2024 c. 13 s. 141\(3\)\(b\)](#)
- s. 196(2A) inserted by [2024 c. 13 s. 141\(4\)](#)
- s. 243A-243F substituted for s. 243 by [2024 c. 13 s. 326\(2\)](#)
- s. 243E(2A) inserted by [2024 c. 13 Sch. 28 para. 5](#)
- s. 246A substituted for s. 246 by [2024 c. 13 s. 326\(5\)](#)
- Sch. 4 para. 21B inserted by [2024 c. 13 Sch. 3 para. 9](#)
- Sch. 5A para. 7A inserted by [2024 c. 13 Sch. 5 para. 10\(4\)](#)
- Sch. 5A para. 1A inserted by [2024 c. 13 Sch. 6 para. 12\(2\)](#)
- Sch. 5A para. 55A substituted for Sch. 5A para. 5 by [2024 c. 13 Sch. 5 para. 10\(3\)](#)
- Sch. 5A para. 1(2)(a)(b) substituted for words by [2024 c. 13 Sch. 5 para. 10\(3\)](#)
- Sch. 6A inserted by [2024 c. 13 Sch. 7 para. 3](#)
- Sch. 6B inserted by [2024 c. 13 Sch. 7 para. 3](#)
- Sch. 8 para. 20A(1A) inserted by [2024 c. 13 Sch. 7 para. 4\(13\)](#)
- Sch. 10 para. 6(aa) inserted by S.I. 2019/93, reg. 59A(12)(b) (as inserted) by [S.I. 2019/1245 reg. 13](#) (This amendment not applied to [legislation.gov.uk](#). The affecting statutory instrument has no legal effect. It was made under a procedure which meant that it ceased to have effect 28 days after signing unless it was debated and approved in Parliament within that time. It was not debated and approved within 28 days, so it has expired with no effect.)
- Sch. 10 para. 1(aa) inserted by S.I. 2019/93, reg. 59A(4)(b) (as inserted) by [S.I. 2019/1245 reg. 13](#) (This amendment not applied to [legislation.gov.uk](#). The affecting statutory instrument has no legal effect. It was made under a procedure which meant that it ceased to have effect 28 days after signing unless it was debated and approved in Parliament within that time. It was not debated and approved within 28 days, so it has expired with no effect.)
- Sch. 10 para. 1A inserted by S.I. 2019/93, reg. 59A(5) (as inserted) by [S.I. 2019/1245 reg. 13](#) (This amendment not applied to [legislation.gov.uk](#). The affecting statutory instrument has no legal effect. It was made under a procedure which meant that it ceased to have effect 28 days after signing unless it was debated and approved in Parliament within that time. It was not debated and approved within 28 days, so it has expired with no effect.)