
Changes to legislation: Higher Education Act 2004, Cross Heading: Recommendation of reviewer if complaint justified is up to date with all changes known to be in force on or before 17 May 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) [View outstanding changes](#)

SCHEDULES

SCHEDULE 2

CONDITIONS TO BE MET BY STUDENT COMPLAINTS SCHEME

Recommendation of reviewer if complaint justified

- 6 Condition E is that the scheme provides that, in a case where a reviewer decides that a qualifying complaint is to any extent justified, the reviewer—
- (a) may recommend the governing body of the institution to which the complaint relates—
 - (i) to do anything specified in the recommendation (which may include the payment of sums so specified), and
 - (ii) to refrain from doing anything so specified, but
 - (b) may not require any person to do, or refrain from doing, anything.

Commencement Information

- I1** Sch. 2 para. 6 in force for E. at 1.11.2004 by S.I. 2004/2781, **art. 2**
I2 Sch. 2 para. 6 in force for W. at 1.12.2004 by S.I. 2004/3144, **Sch. Pt. 1**

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Changes and effects yet to be applied to the whole Act associated Parts and Chapters:

Whole provisions yet to be inserted into this Act (including any effects on those provisions):

- s. 11(1) s. 11 renumbered as s. 11(1) by [2022 asc 1 s. 128\(2\)\(a\)](#)
- s. 11(1)(a) words substituted by [2022 asc 1 Sch. 4 para. 16\(2\)](#)
- s. 11(2)-(5) inserted by [2022 asc 1 s. 128\(2\)\(b\)](#)
- s. 12(2A) inserted by [2022 asc 1 s. 128\(3\)\(a\)](#)
- Sch. 2 para. 3(2)(d) inserted by [2023 c. 16 Sch. para. 19](#)