

*These notes refer to the Localism Act 2011 (c.20)  
which received Royal Assent on 15 November 2011*

# LOCALISM ACT 2011

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## EXPLANATORY NOTES

### COMMENTARY

#### **Part 7: Housing**

#### *Chapter 6: Other Housing Matters*

#### *Sections 181 and 182: Transfer of functions to the housing ombudsman*

403. **Sections 181** and **182** provide for the creation of a unified service for investigating complaints about the provision of social housing. Under existing arrangements tenants of a local housing authority make their complaints to the Local Government Ombudsman (Local Commissioner) and tenants of private providers of social housing make their complaints to the Independent Housing Ombudsman. These sections extend the Housing Ombudsman's remit to cover local authorities in their capacity as registered providers or managers of housing services while removing these matters from the jurisdiction of the Local Government Ombudsman.