



Postal Services Act 2011

2011 CHAPTER 5

PART 3

REGULATION OF POSTAL SERVICES

The universal postal service

29 Duty to secure provision of universal postal service

- (1) OFCOM must carry out their functions in relation to postal services in a way that they consider will secure the provision of a universal postal service.
- (2) Accordingly, the power of OFCOM to impose access or other regulatory conditions is subject to the duty imposed by subsection (1).
- (3) In performing their duty under subsection (1) OFCOM must have regard to—
 - (a) the need for the provision of a universal postal service to be financially sustainable, and
 - (b) the need for the provision of a universal postal service to be efficient before the end of a reasonable period and for its provision to continue to be efficient at all subsequent times.
- (4) The reference in subsection (3)(a) to the need for the provision of a universal postal service to be financially sustainable includes the need for a reasonable commercial rate of return for any universal service provider on any expenditure incurred by it for the purpose of, or in connection with, the provision by it of a universal postal service.
- (5) In subsection (3)(b) “a reasonable period” means such period beginning with the day on which the provisions of this Part come generally into force as OFCOM consider, in all the circumstances, to be reasonable.
- (6) OFCOM's duty under subsection (1) includes a duty to carry out their functions in relation to postal services in a way that they consider will secure the provision of sufficient access points to meet the reasonable needs of users of the universal postal service.

Changes to legislation: There are currently no known outstanding effects for the Postal Services Act 2011, Section 29. (See end of Document for details)

- (7) The Secretary of State may direct OFCOM to take, or refrain from taking, specified action for the purpose of securing that, in the opinion of the Secretary of State, sufficient access points are provided throughout the United Kingdom to meet the interests of the public.
- (8) The duty imposed on OFCOM as a result of subsection (6) is subject to any direction given under this section.
- (9) The action that may be specified in a direction under this section includes the imposition of a regulatory condition consisting of or including provision specified in the direction.
- (10) Before giving a direction under this section, the Secretary of State must consult OFCOM.
- (11) In this Part “access point” means any box, receptacle or other facility provided for the purpose of receiving postal packets, or any class of postal packets, for onwards transmission by post.

Modifications etc. (not altering text)

- C1** S. 29 excluded by 2003 c. 21, s. 371(11)(12) (as amended) (1.10.2011) by [Postal Services Act 2011](#) (c. 5), s. 93(2)(3), Sch. 12 para. 64(2), (3); S.I. 2011/2329, art. 3
- C2** S. 29 excluded by 2003 c. 21, s. 370(11)(12) (as amended) (1.10.2011) by [Postal Services Act 2011](#) (c. 5), s. 93(2)(3), Sch. 12 para. 63(2), (3); S.I. 2011/2329, art. 3

Commencement Information

- I1** S. 29 in force at 1.10.2011 by [S.I. 2011/2329](#), art. 3

Changes to legislation:

There are currently no known outstanding effects for the Postal Services Act 2011, Section 29.