



Consumer Rights Act 2015

2015 CHAPTER 15

PART 1

CONSUMER CONTRACTS FOR GOODS, DIGITAL CONTENT AND SERVICES

CHAPTER 1

INTRODUCTION

1 Where Part 1 applies

- (1) This Part applies where there is an agreement between a trader and a consumer for the trader to supply goods, digital content or services, if the agreement is a contract.
- (2) It applies whether the contract is written or oral or implied from the parties' conduct, or more than one of these combined.
- (3) Any of Chapters 2, 3 and 4 may apply to a contract—
 - (a) if it is a contract for the trader to supply goods, see Chapter 2;
 - (b) if it is a contract for the trader to supply digital content, see Chapter 3 (also, subsection (6));
 - (c) if it is a contract for the trader to supply a service, see Chapter 4 (also, subsection (6)).
- (4) In each case the Chapter applies even if the contract also covers something covered by another Chapter (a mixed contract).
- (5) Two or all three of those Chapters may apply to a mixed contract.
- (6) For provisions about particular mixed contracts, see—
 - (a) section 15 (goods and installation);
 - (b) section 16 (goods and digital content).

Status: Point in time view as at 29/04/2024.

Changes to legislation: Consumer Rights Act 2015, Section 1 is up to date with all changes known to be in force on or before 18 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details)

(7) For other provision applying to contracts to which this Part applies, see Part 2 (unfair terms).

Commencement Information

I1 S. 1 in force at 1.10.2015 by S.I. 2015/1630, art. 3(a) (with art. 6(1))

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