

These notes refer to the Health Service Commissioner for England (Complaint Handling) Act 2015 (c.29) which received Royal Assent on 26 March 2015

HEALTH SERVICE COMMISSIONER FOR ENGLAND (COMPLAINT HANDLING) ACT 2015

EXPLANATORY NOTES

INTRODUCTION

1. These Explanatory Notes relate to the Health Service Commissioner for England (Complaint Handling) Act 2015, which received Royal Assent on 26 March 2015. They have been prepared by the Department of Health in order to assist the reader in understanding the Act. They do not form part of the Act and have not been endorsed by Parliament.
2. The notes need to be read in conjunction with the Act. They are not, and are not meant to be, a comprehensive description of the Act. So where a section or part of a section does not seem to require any explanation or comment, none is given.