Status: This is the original version (as it was originally enacted).

# $S\,C\,H\,E\,D\,U\,L\,E\,S$

## SCHEDULE 5

#### COMPLAINTS, CONDUCT MATTERS AND DSI MATTERS: PROCEDURE

# PART 2

## HANDLING OF COMPLAINTS

8 Omit paragraph 8 (local resolution of complaints) and the italic heading before that paragraph.