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*Changes to legislation: There are currently no known outstanding effects for the Online Safety Act 2023, Paragraph 4. (See end of Document for details)*

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## SCHEDULES

### SCHEDULE 4

#### CODES OF PRACTICE UNDER SECTION 41: PRINCIPLES, OBJECTIVES, CONTENT

- 4 The online safety objectives for regulated user-to-user services are as follows—
- (a) a service should be designed and operated in such a way that—
    - (i) the systems and processes for regulatory compliance and risk management are effective and proportionate to the kind and size of service,
    - (ii) the systems and processes are appropriate to deal with the number of users of the service and its user base,
    - (iii) United Kingdom users (including children) are made aware of, and can understand, the terms of service,
    - (iv) there are adequate systems and processes to support United Kingdom users,
    - (v) (in the case of a Category 1 service) users are offered options to increase their control over the content they encounter and the users they interact with,
    - (vi) the service provides a higher standard of protection for children than for adults,
    - (vii) the different needs of children at different ages are taken into account,
    - (viii) there are adequate controls over access to the service by adults, and
    - (ix) there are adequate controls over access to, and use of, the service by children, taking into account use of the service by, and impact on, children in different age groups;
  - (b) a service should be designed and operated so as to protect individuals in the United Kingdom who are users of the service from harm, including with regard to—
    - (i) algorithms used by the service,
    - (ii) functionalities of the service, and
    - (iii) other features relating to the operation of the service.

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#### Commencement Information

**II** Sch. 4 para. 4 in force at Royal Assent, see [s. 240\(4\)\(d\)](#)

**Changes to legislation:**

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