

SCHEDULES

SCHEDULE 8

TRANSPARENCY REPORTS BY PROVIDERS OF CATEGORY 1 SERVICES, CATEGORY 2A SERVICES AND CATEGORY 2B SERVICES

PART 1

MATTERS ABOUT WHICH INFORMATION MAY BE REQUIRED: USER-TO-USER PART OF SERVICE

- 1 The incidence of illegal content, content that is harmful to children, relevant content and content to which section 15(2) applies on a service.
- 2 The dissemination of illegal content, content that is harmful to children, relevant content and content to which section 15(2) applies by means of a service.
- 3 The number of users who are assumed to have encountered illegal content, content that is harmful to children, relevant content or content to which section 15(2) applies by means of the service.
- 4 The formulation, development, scope and application of the terms of service.
- 5 The systems and processes for users to report content which they consider to be illegal content, content that is harmful to children or relevant content.
- 6 The systems and processes that a provider operates to deal with illegal content, content that is harmful to children and relevant content, including systems and processes for identifying such content and taking it down.
- 7 Functionalities designed to help users manage risks relating to content that is harmful to children and relevant content.
- 8 Features, including functionalities, that a provider considers may contribute to risks of harm to individuals using the service, and measures taken or in use by the provider to mitigate and manage those risks.
- 9 The design and operation of algorithms which affect the display, promotion, restriction or recommendation of illegal content, content that is harmful to children, relevant content or content to which section 15(2) applies.
- 10 Measures taken or in use by a provider to comply with any duty set out in Chapter 2 or 4 of Part 3 or section 38 (including in particular measures that are described in a code of practice under section 41).
- 11 Measures taken or in use by a provider to comply with the duty set out in section 64(1) (user identity verification).
- 12 Arrangements that a provider has in place for the reporting (in the United Kingdom or elsewhere) of content relating to child sexual exploitation and abuse, and measures taken or in use by a provider to comply with a requirement under section 66.

Status: This is the original version (as it was originally enacted).

- 13 Measures taken or in use by a provider to comply with any duty set out in section 71 or 72 (terms of service).
- 14 Measures taken or in use by a provider to comply with any duty set out in section 75 (deceased child users).
- 15 The systems and processes by which a provider assesses the risk of harm to individuals from the presence of illegal content or content that is harmful to children—
- (a) when the service is initially being designed or developed,
 - (b) when any further development or update to the service is being considered, and
 - (c) while the service is in operation.
- 16 The systems and processes that a provider operates—
- (a) to direct users of the service to information about how they can protect themselves from harm in relation to illegal content and content that is harmful to children, and
 - (b) to counteract or provide support to users of the service in relation to illegal content and content that is harmful to children present on the service.
- 17 Co-operation by a provider with government, regulatory or other public sector bodies in the United Kingdom, in particular those involved in the enforcement of the criminal law.
- 18 Measures taken or in use by a provider to provide for a higher standard of protection for children than for adults.
- 19 Measures taken or in use by a provider to improve the media literacy of users, and an evaluation of the effectiveness of such measures.
- 20 Any other measures taken or in use by a provider which relate to online safety matters.