

Status: This version of this part contains provisions that are prospective.
Changes to legislation: There are currently no known outstanding effects for the Digital Markets,
Competition and Consumers Act 2024, Paragraph 21. (See end of Document for details)

SCHEDULES

PROSPECTIVE

SCHEDULE 23

PRE-CONTRACT INFORMATION AND REMINDER NOTICES

PART 2

FULL PRE-CONTRACT INFORMATION

- 21 The following information about the consumer's right to cancel the subscription contract during the initial cooling-off period—
- (a) when that period begins and ends;
 - (b) how the consumer may exercise the right;
 - (c) if the consumer may lose the right, the circumstances under which that will happen;
 - (d) the consequences of the consumer exercising the right, including—
 - (i) any refund the consumer may be entitled to,
 - (ii) any reason that refund might be diminished, and
 - (iii) in respect of a contract for the supply of goods, whether the consumer will be responsible for returning those goods to the trader, including the likely cost of returning the goods if they cannot normally be returned by post.

Commencement Information

- II** Sch. 23 para. 21 not in force at Royal Assent, see [s. 339\(1\)](#)

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