

## SCHEDULES

### SCHEDULE 23

#### PRE-CONTRACT INFORMATION AND REMINDER NOTICES

##### PART 1

###### KEY PRE-CONTRACT INFORMATION

- 1 The information referred to in section 256(1)(a) is as follows.
- 2 If section 254(2) applies to the contract—
  - (a) that the contract will continue, or continue for a fixed term, unless the consumer takes steps to bring the contract to an end, or to an earlier end,
  - (b) that until the contract comes to an end the consumer will continue to incur liabilities under the contract, and
  - (c) any minimum period that must elapse before the consumer can bring the contract to an end.
- 3 If section 254(3) applies to the contract—
  - (a) that the consumer will be charged, or charged at a higher rate, for the supply of goods, services or digital content unless the consumer takes steps to bring the contract to an end before liability for any charge, or higher charge, is incurred by the consumer, and
  - (b) the date on which the consumer will become liable for the first charge, or first higher charge.
- 4 The frequency with which the consumer will become liable for payments under the contract and the minimum amount that the consumer will become liable for on each occasion, or how that amount is to be calculated if the amount cannot reasonably be calculated in advance.
- 5 If different to the information referred to in paragraph 4, the amount that the consumer would become liable for each month if payments under the contract fell due monthly.
- 6 The minimum total amount for which the consumer will become liable under the contract.
- 7 Whether the contract provides for—
  - (a) any changes to the frequency or the amount of payments that the consumer will become liable for under the contract, or
  - (b) any option under the contract for the trader to change the frequency or amount of those payments,and if it does, the detail of those changes or that option.

- 8 The steps that the consumer must take to bring the contract to an end including any address (including a website or email address) or other contact details the consumer may need in order to take those steps.
- 9 The amount of notice that the consumer must give to bring the contract to an end.
- 10 The period within which reminder notices in relation to the contract will be given in accordance with section [259\(3\)](#).
- 11 A summary of—
- (a) the consumer’s right to cancel the contract during the initial cooling-off period (or if the consumer may lose that right, that information), and
  - (b) any right the consumer has to cancel during a renewal cooling-off period, and the fact that further details about the rights are set out in the full pre-contract information.