



Victims and Prisoners Act 2024

2024 CHAPTER 21

PART 1

VICTIMS OF CRIMINAL CONDUCT

Victims' code

5 Code compliance

- (1) Where the victims' code makes provision about a service to be provided to victims by a person, the person must provide the service in accordance with the code unless the person has good reasons not to.
- (2) Any person who is subject to the duty in [subsection \(1\)](#) and is not an individual must ensure that procedures are in place by which other persons may complain about an alleged failure to comply with the duty.
- (3) If a person fails to act in accordance with the victims' code, the failure does not of itself make that person liable to criminal or civil proceedings.
- (4) But the victims' code is admissible in evidence in criminal or civil proceedings, and a court may take into account a failure to act in accordance with the code in determining a question in the proceedings.