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STATUTORY INSTRUMENTS

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**1993 No. 500**

**WATER, ENGLAND AND WALES**

**The Water Supply and Sewerage Services (Customer Service Standards) (Amendment) Regulations 1993**

<i>Made</i>	- - - -	<i>8th March 1993</i>
<i>Laid before Parliament</i>		<i>11th March 1993</i>
<i>Coming into force</i>		<i>1st April 1993</i>

**THE WATER SUPPLY AND SEWERAGE SERVICES (CUSTOMER SERVICE STANDARDS) (AMENDMENT) REGULATIONS 1993**

1. Citation and commencement
  2. Amendment of Regulations
- Signature

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SCHEDULE — AMENDMENT OF THE WATER SUPPLY AND SEWERAGE SERVICES (CUSTOMER SERVICE STANDARDS) REGULATIONS 1989

1. In regulation 2 (interpretation)— (a) for the definition of “the...
2. In regulation 3 (keeping appointments)— (a) in paragraph (1), the...
3. In regulation 4 (account queries and requests about payment arrangements)  
—...
4. In regulation 5 (complaints about water or sewerage services)—
5. In regulation 6 (notice of interruption of supply)—
6. In regulation 7 (entitlement to a payment or credit where...
7. After regulation 7 there shall be inserted the following regulations—...
8. For regulation 9 (general exclusion where customer in arrears) there...

Explanatory Note