

## SCHEDULE 2

Regulation 4(3)

### ASSESSMENT OF GOOD FAITH

In making an assessment of good faith, regard shall be had in particular to —

- (a) the strength of the bargaining positions of the parties;
- (b) whether the consumer had an inducement to agree to the term;
- (c) whether the goods or services were sold or supplied to the special order of the consumer,  
and
- (d) the extent to which the seller or supplier has dealt fairly and equitably with the consumer.