
STATUTORY INSTRUMENTS

1999 No. 728

The Prison Rules 1999

PART II

PRISONERS

GENERAL

Requests and complaints

11.—^{F1}(1) A prisoner may make a request or complaint to the governor or independent monitoring board relating to the prisoner's imprisonment.]

(2) ^{F2}... The governor shall [^{F3}consider as soon as possible] any requests and complaints that are made to him under paragraph (1).

(3) A written request or complaint under paragraph (1) may be made in confidence.

Textual Amendments

- F1** Rule 11(1) substituted (26.9.2011) by [The Prison and Young Offender Institution \(Amendment\) Rules 2011 \(S.I. 2011/1663\)](#), rule 1, [Sch. 1 para. 1\(a\)](#)
- F2** Words in rule 11(2) omitted (26.9.2011) by virtue of [The Prison and Young Offender Institution \(Amendment\) Rules 2011 \(S.I. 2011/1663\)](#), rule 1, [Sch. 1 para. 1\(b\)\(i\)](#)
- F3** Words in rule 11(2) substituted (26.9.2011) by [The Prison and Young Offender Institution \(Amendment\) Rules 2011 \(S.I. 2011/1663\)](#), rule 1, [Sch. 1 para. 1\(b\)\(ii\)](#)

Status:

Point in time view as at 26/09/2011.

Changes to legislation:

There are currently no known outstanding effects for the The Prison Rules 1999, Section 11.