
STATUTORY INSTRUMENTS

2000 No. 896

**The Local Government (Best Value)
Performance Indicators Order 2000**

Citation, commencement and interpretation

1.—(1) This Order may be cited as the Local Government (Best Value) Performance Indicators Order 2000 and shall come into force on 20th April 2000.

(2) In this Order—

“the Act” means the Local Government Act 1999;

“DETR” means the Department of the Environment, Transport and The Regions;

“fire authority” means—

- (a) a fire authority constituted by a combination scheme;
- (b) a metropolitan county fire and civil defence authority;
- (c) the London Fire and Emergency Planning Authority;
- (d) The Council of the Isles of Scilly in its capacity as a fire authority; or
- (e) a county council acting as the fire authority for its area under the provisions of section 4 of the Fire Services Act 1947⁽¹⁾.

“unitary council” means a district council, a county council or a London borough which is the sole principal council for its local government area;

“principal council” means a council elected for a principal area as defined in section 270 of the Local Government Act 1972⁽²⁾;

“user satisfaction indicators” means the performance indicators—

- (a) 3 and 4 in Schedule 1 to this Order;
- (b) 16 and 17 in Schedule 6 to this Order;
- (c) 8 in Schedule 7 to this Order;
- (d) 11 and 12 in Schedule 8 to this Order;
- (e) 11 and 12 in Schedule 9 to this Order;
- (f) 6 in Schedule 10 to this Order; and
- (g) 6 and 7 in Schedule 11 to this Order;

“waste collection authority” has the same meaning as in section 30(3) of the Environmental Protection Act 1990⁽³⁾.

(3) In this Order and for the purposes of interpreting user satisfaction indicators wherever they are specified, the definitions in paragraphs 1 to 10, under the heading “Details of Requirements” in

(1) 1947, 10 & 11 Geo 6 c. 41.
(2) 1972 c. 70.
(3) 1990 c. 43.

Chapter 14 of Volume One of the DETR’s document entitled “Best Value and Audit Commission Performance Indicators for 2000/2001” apply(4).

(4) In this Order a reference to a numbered indicator in a particular Schedule is to the indicator so numbered in column 1 of that Schedule which is described in column 2 of that Schedule and of which further details are given in column 3 of that Schedule.

Application

2.—(1) This order applies—

- (a) in relation to England, to all best value authorities;
- (b) in relation to Wales, only to authorities falling within section 1(1)(d) or (e) of the Act.

General corporate health performance indicators

3.—(1) The performance of the best value authorities specified in paragraph (2) below in exercising all their functions shall be measured by reference to indicators 1 to 18 in Schedule 1 to this Order.

(2) The best value authorities specified for the purposes of paragraph (1) above are—

- (a) county councils;
- (b) metropolitan district councils;
- (c) non-metropolitan district councils;
- (d) the Council of the Isles of Scilly;
- (e) London borough councils;
- (f) the Common Council of the City of London in its capacity as a local authority; and
- (g) unitary councils.

(3) The performance of National Park authorities and the Broads authority in exercising all their functions shall be measured by reference to indicators 2, 5, 6, 9 and 13 to 18 in Schedule 1 to this Order.

(4) The performance of fire authorities in exercising all their functions shall be measured by reference to indicators 2 to 6, 9, 13, 16 and 18 in Schedule 1 to this Order;

(5) The performance of waste disposal authorities established under section 10 of the Local Government Act 1985(5) in exercising all their functions shall be measured by reference to indicators 3 to 6 and 12 to 18 in Schedule 1 to this Order.

General police performance indicators

4. The performance of police authorities in exercising all their functions shall be measured by reference to indicators 1 to 14 in Schedule 2 to this Order.

Performance indicators for police services

5. The performance of police authorities in exercising their functions in relation to emergency services and non-emergency policing services shall be measured by reference to indicators 1 to 19 in Schedule 3 to this Order.

(4) Best Value and Audit Commission Performance Indicators for 2000/2001. Volume One: The Performance Indicators including the Audit Commission’s Publication of Information Direction (England). Published by the DETR, free of charge, in December 1999.

(5) 1985 c. 51.

Performance indicators for education

6.—(1) The performance of the best value authorities specified in paragraph (2) below in exercising their education functions shall be measured by reference to indicators 1 to 27 in Schedule 4 to this Order.

(2) The best value authorities specified for the purposes of paragraph (1) above are—

- (a) county councils;
- (b) the Council of the Isles of Scilly;
- (c) the Common Council of the City of London in its capacity as a local authority;
- (d) London borough councils;
- (e) metropolitan district councils; and
- (f) unitary councils.

Performance indicators for social services

7.—(1) The performance of the best value authorities specified in paragraph (2) below in exercising their social services functions shall be measured by reference to indicators 1 to 11 in Schedule 5 to this Order.

(2) The best value authorities specified for the purposes of paragraph (1) above are—

- (a) county councils;
- (b) the Common Council of the City of London in its capacity as a local authority;
- (c) the Council of the Isles of Scilly;
- (d) London borough councils;
- (e) metropolitan district councils; and
- (f) unitary councils.

Performance indicators for housing and related services

8.—(1) The performance of the best value authorities specified in paragraph (2) below in exercising their functions in relation to housing and housing related services shall be measured by reference to indicators 1 to 17 in Schedule 6 to this Order.

(2) The best value authorities specified for the purposes of paragraph (1) above are—

- (a) the Common Council of the City of London in its capacity as a local authority;
- (b) the Council of the Isles of Scilly;
- (c) metropolitan district councils;
- (d) non-metropolitan district councils;
- (e) London borough councils; and
- (f) unitary councils.

(3) For the purposes of the indicators specified by this article “dwelling” means a building or part of a building which forms a separate, or reasonably separate and self contained, set of premises designed to be occupied by a single household, including non-permanent housing such as caravans, mobile homes and houseboats available for all year round occupation.

Performance indicators for housing benefit and council tax benefit

9.—(1) The performance of the best value authorities specified in paragraph (2) below in exercising their functions in relation to housing benefit and council tax benefit shall be measured by reference to indicators 1 to 8 in Schedule 7 to this Order.

- (2) The best value authorities specified for the purposes of paragraph (1) above are—
- (a) the Common Council of the City of London in its capacity as a local authority;
 - (b) the Council of the Isles of Scilly;
 - (c) metropolitan district councils;
 - (d) non-metropolitan district councils;
 - (e) London borough councils; and
 - (f) unitary councils.

Performance indicators for environmental services

10.—(1) The performance of waste disposal authorities in exercising all their functions shall be measured by reference to indicators 2, 3, 4, 5, 6, 9 and 12 in Schedule 8 to this Order.

(2) The performance of waste collection authorities in exercising all their functions shall be measured by reference to indicators 2, 3, 6, 7, 8, 10, 11, 12 and 13 in Schedule 8 to this Order.

(3) The performance of London borough councils, metropolitan district councils, non-metropolitan district councils and unitary authorities in exercising their functions under Part IV of the Environment Act 1995⁽⁶⁾ in respect of air quality, shall be measured by reference to indicator 1 in Schedule 8 to this Order.

(4) The performance of principal litter authorities in exercising their functions in respect of litter and refuse shall be measured by reference to indicators 7 and 11 in Schedule 8 to this Order.

(5) In this article “principal litter authority” shall have the same meaning as in section 86(2) of the Environmental Protection Act 1990⁽⁷⁾.

Performance indicators for transport

11.—(1) The performance of the best value authorities specified in paragraph (2) below in exercising their transport functions shall be measured by reference to indicators 1 to 13 in Schedule 9 to this Order.

- (2) The best value authorities specified for the purposes of paragraph (1) above are—
- (a) county councils;
 - (b) the Common Council of the City of London in its capacity as a local authority;
 - (c) the Council of the Isles of Scilly;
 - (d) London borough councils;
 - (e) metropolitan districts councils; and
 - (f) unitary councils.

⁽⁶⁾ 1995 c. 25.

⁽⁷⁾ 1990 c. 43.

Performance indicators for planning

12.—(1) The performance of the best value authorities specified in paragraph (2) below in exercising their planning functions shall be measured by reference to indicators 1 to 7 in Schedule 10 to this Order.

(2) The best value authorities specified for the purposes of paragraph (1) above are—

- (a) the Broads authority;
- (b) the Common Council of the City of London in its capacity as a local authority;
- (c) the Council of the Isles of Scilly;
- (d) metropolitan district councils;
- (e) non-metropolitan district councils;
- (f) National Park authorities; and
- (g) unitary councils.

(3) The performance of county councils which are not unitary councils in exercising their planning functions shall be measured by reference to indicators 2 to 7 in Schedule 10 to this Order but excluding item 7 of indicator 7 to that Schedule.

Performance indicators for cultural and related services

13.—(1) The performance of the best value authorities specified in paragraph (2) below in exercising their functions in relation to cultural and related services shall be measured by reference to indicators 1 to 7 in Schedule 11 to this Order.

(2) The best value authorities specified for the purposes of paragraph (1) above are—

- (a) county councils;
- (b) the Common Council of the City of London in its capacity as a local authority;
- (c) the Council of the Isles of Scilly;
- (d) London borough councils;
- (e) metropolitan district councils;
- (f) non-metropolitan district councils; and
- (g) unitary councils.

Performance indicators for fire services

14. The performance of fire authorities in exercising their functions in respect of the provision of fire services shall be measured by reference to indicators 1 to 11 in Schedule 12 to this Order.

Performance indicators for crime

15.—(1) The performance of the best value authorities specified in paragraph (2) below in exercising their functions in relation to crime reduction shall be measured by reference to indicators 1 to 3 in Schedule 13 to this Order.

(2) The best value authorities specified for the purposes of paragraph (1) above are—

- (a) county councils;
- (b) the Common Council of the City of London in its capacity as a local authority;
- (c) the Council of the Isles of Scilly;
- (d) London borough councils;

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- (e) metropolitan district councils;
- (f) non-metropolitan district councils; and
- (g) unitary councils.

Signed by authority of the Secretary of State

Beverley Hughes
Parliamentary Under-Secretary of State,
Department of the Environment, Transport and
the Regions

29th March 2000