
STATUTORY INSTRUMENTS

2002 No. 3213

The Residential Family Centres Regulations 2002

PART V

MANAGEMENT

Review of quality of care

- 23.**—(1) The registered person shall establish and maintain a system for—
- (a) reviewing at appropriate intervals; and
 - (b) improving,

the quality of care provided at the residential family centre.

(2) The registered person shall supply to the Commission a report in respect of any review conducted by him for the purposes of paragraph (1), and make a copy of the report available to residents.

- (3) The system referred to in paragraph (1) shall provide for consultation with residents.

Financial position

24.—(1) The registered provider shall carry on the residential family centre in such manner as is likely to ensure that it will be financially viable for the purpose of achieving the aims and objectives set out in the statement of purpose.

- (2) The registered person shall—
- (a) ensure that adequate accounts are maintained and kept up to date in respect of the residential family centre;
 - (b) supply a copy of the accounts to the Commission at its request.

(3) The registered person shall, if the Commission so requests, provide the Commission with such information and documents as it may require for the purpose of considering the financial viability of the residential family centre, including—

- (a) the annual accounts of the residential family centre certified by an accountant;
- (b) a certificate of insurance for the registered provider in respect of liability which may be incurred by him in relation to the residential family centre in respect of death, injury, public liability, damage or other loss.

Visits by registered provider

25.—(1) Where the registered provider is an individual, but is not in day to day charge of the residential family centre, he shall visit the residential family centre in accordance with this regulation.

(2) Where the registered provider is an organisation or a partnership, the residential family centre shall be visited in accordance with this regulation by—

- (a) the responsible individual or one of the partners, as the case may be;

- (b) another of the directors or other persons responsible for the management of the organisation or partnership; or
 - (c) an employee of the organisation or partnership who is not directly concerned with the conduct of the residential family centre.
- (3) Visits under paragraph (1) or (2) shall take place at least once a month and may be unannounced.
- (4) The person carrying out the visit shall—
- (a) interview, with their consent and in private, such of the residents and persons working at the residential family centre as appears necessary in order to form an opinion of the standard of care provided in the residential family centre;
 - (b) inspect the premises of the residential family centre, its daily log of events and records of any complaints; and
 - (c) prepare a written report on the conduct of the residential family centre.
- (5) The registered provider shall supply a copy of the report required to be made under paragraph (4)(c) to—
- (a) the Commission;
 - (b) the registered manager; and
 - (c) in the case of a visit under paragraph (2)—
 - (i) where the registered provider is an organisation, to each of the directors or other persons responsible for the management of the organisation; and
 - (ii) where the registered provider is a partnership, to each of the partners.